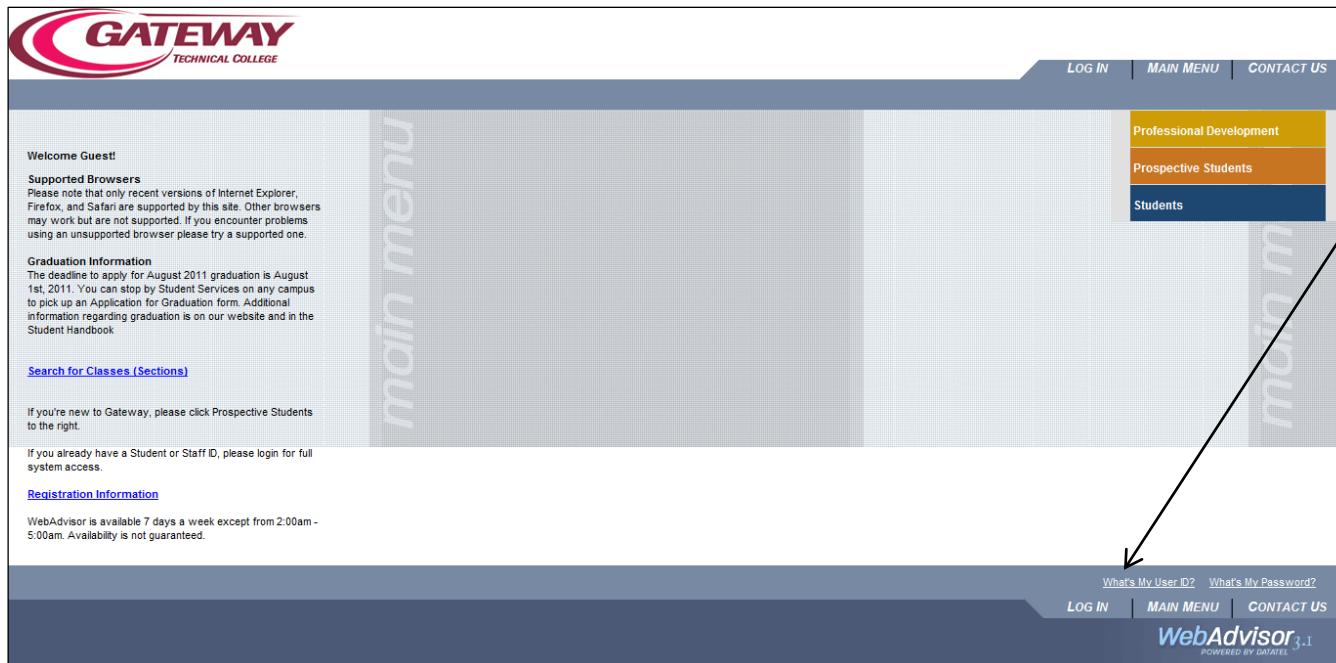# A guide to using
WebAdvisor – How to Retreive User ID/Password

Go to **gtc.edu** and click the WebAdvisor button at the top of the page.

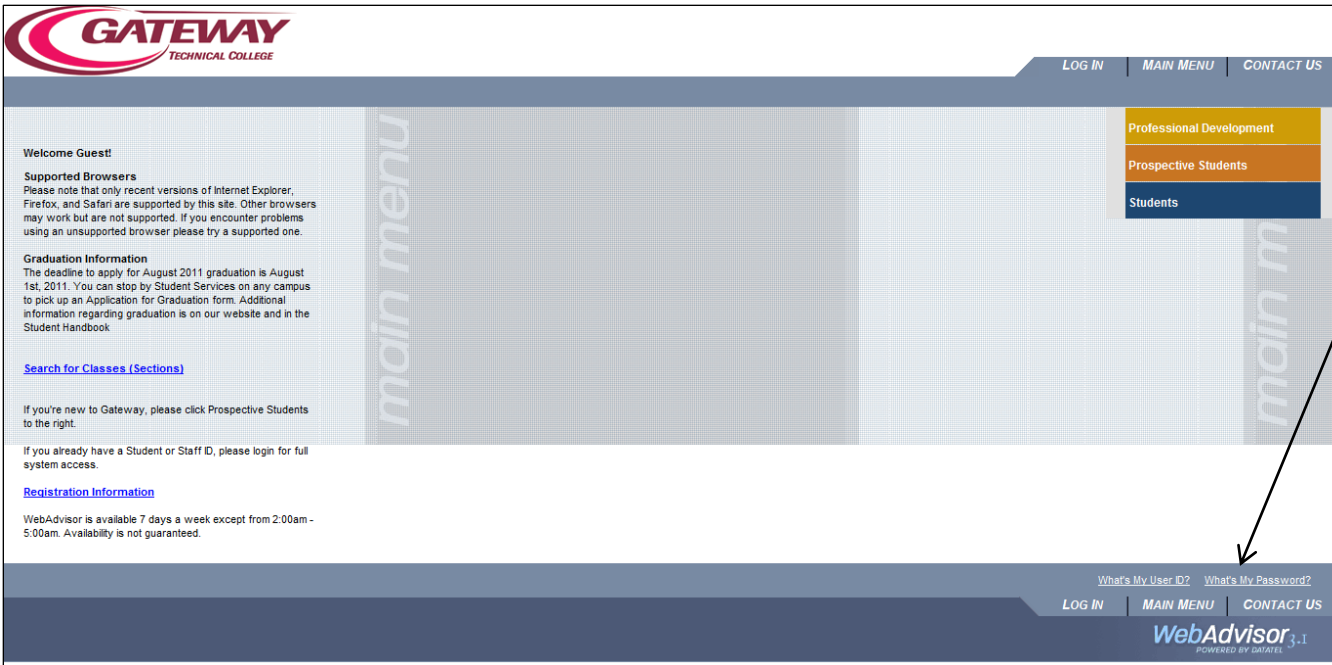To retrieve User ID
Click **"What's My User ID"**

Enter required items (Last Name, SSN w/ dashes, and Birth Date)

Click **Submit**

User ID number will display

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To retrieve password
Click **"What's My Password"**

LOG IN | MAIN MENU | CONTACT US

Professional Development

Prospective Students

Students

Welcome Guest!

Supported Browsers
Please note that only recent versions of Internet Explorer, Firefox, and Safari are supported by this site. Other browsers may work but are not supported. If you encounter problems using an unsupported browser please try a supported one.

Graduation Information
The deadline to apply for August 2011 graduation is August 1st, 2011. You can stop by Student Services on any campus to pick up an Application for Graduation form. Additional information regarding graduation is on our website and in the Student Handbook

Search for Classes (Sections)

If you're new to Gateway, please click Prospective Students to the right.

If you already have a Student or Staff ID, please login for full system access.

Registration Information

WebAdvisor is available 7 days a week except from 2:00am - 5:00am. Availability is not guaranteed.

What's My User ID?   What's My Password?

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WebAdvisor 3.1
POWERED BY DATATEL

GATEWAY TECHNICAL COLLEGE

Complete Section 1 (required)

There are **three ways to retrieve** your password (select one option):

Check box in Section 2 if password should be sent via **US mail**

Enter email in Section 3 (must match email Gateway has on file in Colleague) to have password **immediately emailed**

Answer security question (previously set up) in Section 4 to have password **immediately displayed** on screen

Click **Submit**

LOG IN | MAIN MENU | HELP | CONTACT US

Welcome Guest!

Send me a new password

Fill in the first section (Student ID, Last Name, and Birth Date) and check the box in the second section to have your password sent to you via US Postal Service.

If you know what email address Gateway has on file for you, fill in the first and third sections and your password will be immediately sent to that email address.

If you know your previously supplied security question and answer, fill in the first and fourth sections and your password will be immediately displayed on the screen.

* = Required
Section 1
Student ID* [   ]
Last Name* [   ]
Birth Date (format: mm/dd/yyyy)* [   ]

Section 2
☐ Please send my new password via United States Postal Service

Section 3
Password Recovery Email Address [   ]

Section 4
What is Security Question   Security Question [▼]   Answer [   ]

SUBMIT

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