



GATEWAY AS A LEADER

Student Finance Specialist

Student Finance Specialist have been busy assisting students with questions related to financial aid, veteran benefits, student account issues, emergency funding, private loans and more. During Promise Workshop events, more than 160 Promise students received assistance on signing up for our GradReady Financial Literacy Program. Numerous FAFSA labs were put in place to assist the increased volume of students coming in to complete their FAFSAs prior to the start of the term. In the month of August, SFS serviced more than 500 students during ATSF labs, appointments and express walk-ins.

ACADEMIC AND CAMPUS AFFAIRS

School of Allied Health & Veterinary Sciences

Welcome to new Surgical Technician instructor, Vickie Kutzler, CST, CFA.

The HIT program is engaged in a self-study process this semester in anticipation of an on-site visit by its accreditor, CAHIIM, in May 2020. Several recent graduates have been in contact with program director Jacki King over the summer to share the news of their success on the RHIT exam.

National Surgical Technician Recognition Week is Sept 15-21, 2019. Several events are planned throughout the week to celebrate the profession.

The Medical Assistant program is eagerly awaiting the arrival of our German exchange friends from Hessen. Several tours and field trips have been planned to expose the 6 students and their instructor to the US healthcare system and local facilities/attractions. The group will be in town for the latter half of September.

The first student has enrolled in our Ophthalmic Medical shared program with Lakeshore Technical College. Instruction is delivered via Polycom televideo and there will be an on-site lab assistant on Tuesdays in Racine.

The Cardiovascular Technician (Invasive) shared program agreement with MATC has been signed. Gateway district is offered three seats per class.

The local leadership team of Advocate Aurora Health Care toured the Inspire Center on September 6. Dean Mike O'Donnell will participate in a Community Engagement Ideation Session sponsored by the healthcare system in Racine on September 16.

Medical Laboratory Technician is being explored as a possible new AAS program for our Racine campus. Initial feedback from our clinical partners is very positive and

UW-Parkside is interested in an articulation arrangement for their baccalaureate program that is awaiting NAACLS (accreditation) approval.

Dean Mike O'Donnell attended the 29th Annual meeting of the Wellness Council of Wisconsin (WCWI) in the Wisconsin Dells on September 12. He will also represent Gateway at UW-Parkside's Health Professions Day scheduled for October 23.

School of Business & Transportation

The school has collaborated with NTC and other WTCS colleges to secure a grant for \$8200 which will only enhance our CDL truck driving program which has been full since its start. Also, we have been working with Jesse Adams of Adams Electric to utilize their space for our small business entrepreneur program, will help us establish a presence in Walworth county.

COMMUNITY AND GOVERNMENT RELATIONS

Community and Government Relations

We were happy to host Lt. Governor Barnes to the Center for Sustainable Living (CSL) and Inspire Center on Monday, September 9th. The Lt. Governor learned about our sustainability initiatives, walked the property and participated in CSL activities. From the CSL, he went down to the Inspire Center to learn about the simulation labs and to see the technology that our students use.

On Tuesday September 10th, Foxconn hosted an informational session on the Smart Cities Smart Futures competition. Foxconn toured to five different universities and colleges to kick off the opening of the application. We had about 15 people attend the informational session and more that came throughout the afternoon to learn more about the project.

Marketing

A team from the Marketing Department will be heading to the National Collegiate Marketing and Publication Relations (NCMPR) regional conference in Milwaukee to explore new trends in marketing and communications.

The fall semester push campaign has come to a successful close and included mail, newspaper, billboard, radio, cable TV as well as digital that included targeted geo-fence, Google search, Instagram, Facebook and SnapChat ads. As part of fall push we had a successful campaign to promote our fall Quick Start event that included mail, email, text, digital, paid email and paid print ads. We were able to really target prospects from Open House and Recruit with digital/print communication. The event was the highest Quick Start attended to date.

The department has been working closely with many internal teams to review/update website copy and determine the best templates for key sub-pages on Gateway's website. Between now and the end of the year new page templates and content will be rolled out for all sub-pages under Campus Life, About Us, Business and Community and Student Services.

Foundation

Thank you to our 225 donors who choose to support Gateway students and the community through Gateway Foundation.

As of September 19, 2019, the Foundation has raised \$273,428. The generous gifts are from individuals (including Gateway faculty and staff as well as alumni), Donors have contributed to areas such as the mission of the Foundation, student scholarships, the endowment, the Gateway Promise Endowed Fund, student emergency funds, and the Short Term Training fund.

We are grateful to the following organization donors for their support:

- Johnson Financial Group \$10,000 for Gateway Foundation Presents Innovation Celebration
- MAFSI –WI \$2,500 for MAFSI-WI Culinary Arts Scholarship
- NSR Business Solutions \$2,500 for Gateway Foundation Presents Innovation Celebration
- Partners in Design \$5,900 for the iMET Expansion Firms Construction Scholarship and Gateway Foundation Presents Innovation Celebration
- Precision Plus \$1,000 for Gateway Foundation Presents Innovation Celebration
- Racine Community Foundation \$2,000 for On My Way Scholarship
- Randall & Pobar, LLC for Gateway Foundation Presents Innovation Celebration
- SC Johnson \$195,000 for the SC Johnson iMET Center SC Johnson Waxdale Mechatronics Lab equipment
- Trane \$2,500 for Gateway Foundation Presents Innovation Celebration

The Foundation Board held its annual meeting on Tuesday, September 10, 2019. It elected John D. Andreoli (Kenosha), GeorgAnn Stinson Dockery (Racine), Amanda Falvey (Racine), Fred Ganaway (Racine), Jody Hart (Walworth) and Jane Kurylo (Kenosha) to three-year terms of Board Director. This is Amanda Falvey's and Jane Kurylo's first term on the board. The Foundation also elected its officers to one-year terms: Michele Randall (chair), Mark Molinaro (vice chair), GeorgAnn Stinson Dockery (secretary) and John D. Andreoli (treasurer).

The Foundation awarded 12 scholarships for the New Adult Learner Scholarships.

The Foundation's Continuing Student Scholarship application is open until October 14, 2019. Students who have a GPA of 2.0 or greater and have completed at least three to six credits are encouraged to apply at www.gtc.edu/foundationsscholarships.

The Foundation's Inspiration Grant application is open until Thursday, October 10, 2019. This is an opportunity to secure between \$1,000 and \$3,000 for a project that advances learning and supports the College's Vision and Mission.

ENROLLMENT

The Fall semester started with positive enrollment of +1.7%. Year-to-date enrollment, including summer, and fall enrollment is positive at +0.4%.

FINANCE, ADMINISTRATION and FACILITIES

Joint Review Board

Bill Whyte recently attended Joint Review Board meetings for City of Whitewater, Village of Salem Lakes, Town of Yorkville, Village of Waterford and City of Kenosha.

Sharon Johnson attended Joint Review Board meetings for the Village of Sturtevant and the City of Racine.

Facilities

The major projects of the past few months including the Academic Building 2nd Floor and the SC Johnson iMET Center expansion and remodel have all been successfully completed in time for the start of the fall semester. We are in the final stages of commissioning and punchlists.

With the start of the semester the SIM House for Law Enforcement will start to take shape as students begin building the structure as they learn about facilities operations.

The Kenosha Campus Conference Center roof replacement is in its final stages with an anticipated completion date of October 10th.

Security

Final touches of the Annual Security Report are being completed and will be provided to the Campus Community on October 1st. This report and the compiled crime statistics are required by the Department of Education in compliance with the Jeanne Clery Act.

A new security services agreement was signed by the College and Complex Security Solutions for a new Video Management System, which will allow for the seamless integration of all District Campuses and electronic doors. This is a multi-phase project and will increase our ability to lock the campus down in the event of an emergency.

FY 2019-2020 Budget Update

A new capital budgeting process is being developed with the objective of preparing a more accurate and timely budget allowing the borrow to more closely mirror the time the money is needed.

Grants Update

The FY19-20 Special Revenue Fund, new grant cycle has started, with new general ledger number creation for the new grants. Budgets have been entered into Colleague for Program Managers to commence grant activities and expenditures for the new fiscal year. Ongoing projects will continue to be monitored to complete project activities and expenditures. Meetings have been held with Project Managers in regard to their grants relating to orientation of project management and yearly timelines. Financial reports are being completed for year end and preparations for the annual audit commencing the middle of September.

CAFR Update

The auditors will finish their final field work this month. When we are given their green light, it's on to CAFR preparation! The CAFR preparation takes about a month and will be ready for Board approval in November.

HUMAN RESOURCES

NCORE 2019

Jacqueline Morris attended the NCORE 2019 student/faculty presentation--this year several faculty were able to attend the conference. Faculty attended to gain a better understanding of student issues around racial and ethnical relations on campus and to have an open and honest conversation about cultural differences.

PROMISE Students

Jacqueline Morris attended their open and closing sessions for the Promise Students. Their presentations showed that they understood the services of the college and were ready for their journey.

Overload/Underload Reviews and Calculations

John Frost is working with the Deans' Council on Overload/ Underload reviews and calculations, PHI (potential hours of instruction) review and a presentation to help all faculty better understand how their phi works. This information has been presented to the School of Allied Health & Veterinary Science instructors where it was well received.

New Supervisor Development Plan

John is currently working with a 22 member panel about reviewing and expanding the "New Supervisor Development Plan". Our goal is to better acclimate new supervisors to their positions and job responsibilities. As a result, we have determined our Mentor Program for new supervisors was lacking and is an important tool for the new supervisors. We are working on development and new and better Mentorship Program.

Benefits Update

Following the announcement of the changes in benefits, Magan Perez, Benefits Manager, has conducted 31 individual benefits meetings, 5 department meetings, and presented on the Early Retirement Benefits during Faculty Professional Week in order to address any questions from staff.

INSTITUTIONAL EFFECTIVENESS

On September 19, we proudly celebrated the 10th anniversary of our service learning program at Gateway. What started out as a conversation among a group of community-engaged staff and faculty has evolved into the Impact Program, which supports hundreds of students in community engaged learning opportunities in and out of the classroom. Madeline Carrera has worked tirelessly for the past eight years to connect our faculty, students, and community partners in meaningful ways. This is a great milestone for the college.

Starting this year, we will take a major step in bringing CliftonStrengths and the strengths-based experience to our students. Seven programs attended a planning workshop to incorporate strengths into their entire curricula. Students in Barber/Cosmetology, Horticulture, Health Information Technology, Human Services, Leadership Development, Civil Engineering, and Pharmacy Technician will identify their strengths and apply them to learning the skills needed for their occupations. We hope these programs will be great models for other programs in coming years.

Pathways

During the College's scheduling guided pathways site visit in March 2019, it was determined that part-time curriculum sequences needed to be developed for each program to better meet the needs of our students. A significant amount of progress was made toward reaching this goal during the month of August. With input from a variety of college stakeholders, a new curriculum sheet format was finalized, both full-time and part-time formats. The program effectiveness and scheduling teams met multiple times to develop resources for faculty to document their new part-time sequences, and have scheduled meetings with each program in September and October to assist in developing updated sequence and scheduling plans. These new curriculum structures, which will be made available beginning with the 2020-21 academic year, provide the opportunity for all students to meet the college's goal of earning a minimum of 24 credits in an academic year, even for those who need to attend part-time.

Employee Learning

Eleven new faculty participated in the New Faculty Institute (NFI) Launch Pad at the end of August. The New Faculty Institute Launch Pad is designed to give new faculty the critical information they need to be successful during their first few weeks at Gateway including an overview of Gateway, classroom behavior management, syllabus development, and much more. We were also excited to offer the first Launch Pad for new adjunct instructors at the August adjunct in-service. Thirty new adjunct participated in learning Blackboard requirements, the standardized syllabus, taming your email, and other topics.

Institutional Research

The Institute for Democracy & Higher Education (IDHE) was established in 2015 to address needs identified by the National Task Force on Civic Learning and Democratic Engagement. Gateway will be joining the National Study of Learning, Voting, and Engagement (NSLVE), the signature initiative of IDHE, which offers colleges and universities an opportunity to examine their campus climate and better understand correlations between student learning experiences and civic engagement. This opportunity aligns very well with current and upcoming initiatives and programming: Impact Program and First Year Experience curriculum. Finally, the Director of Institutional Research has been asked to join IDHE's advisory board as a representative voice for community colleges.

LEARNING INNOVATION

Information Systems

The implementation of Colleague Reports (the new reporting system to replace the Colon Prompt) is in progress. Most new reports are created in it and existing Colon Prompt reports are being converted to it.

The investigation of options to compensate for the eventual phasing out of Web Advisor in favor of Self Service is in progress. A general framework has been designed and the testing of some prototypes has been successful.

The Client portion of WTCS reporting for 2018-19 has been completed.

Upgraded the OS of the following systems:

- Colleague Test Payment Gateway (Used for accepting / processing credit card payments for Self Service, Web Advisor, and Recruiter)
- Colleague Live Payment Gateway (Used for accepting / processing credit card payments for Self Service, Web Advisor, and Recruiter)
- Colleague Test UI (the UI used to access the Test Colleague Accounts)
- PlanetPress (used for printing checks, POs, invoices, and payment plan documents).

Applied kernel patches to the Colleague Application and Database server.

Technology Operations

The LanTech team successfully upgraded the Web Help Desk Ticketing System software. This new version includes an improved user interface and bug fixes. Additionally the upgrade includes several new features and bug fixes which will help our users submit tickets and the techs respond to support requests.

A standby generator has been installed in Burlington to support our network equipment in the event of an extended power outage. Gateway's fiber network extends from the Kenosha campus to the Elkhorn campus through Burlington. An extended power outage in Burlington would result in a network outage in Elkhorn as well. This generator should improve the college's network availability by eliminating that scenario from occurring.

The Information Security team has selected SecureLink as our solution for vendor and third party access to Gateway's network-based resources. SecureLink is a secure remote access platform designed to identify, control, and audit third-party vendors while ensuring compliance and protection of the college's data assets.

Hats off to the entire TechOps team for a smooth start to the Fall term. The Infrastructure team had an especially heavy workload as they successfully prepared over 30 new or remodelled classrooms in Kenosha and iMET with multimedia equipment upgrades. Way to go team!

User Experience

Campus technicians successfully prepared all computer labs for the fall semester.

Techs were able to leverage our LANDesk services to quickly deploy computers to labs. Some processes that originally took 2-3 days to complete were completed within a day. Additionally, many new computers were prepared centrally so onsite technicians could focus on other priorities.

In one of the newly renovated rooms at iMET, a new solution called vSolution Matrix was deployed. This allows up to 4 students to project their work on the screen at the end of their row of desks to work collaboratively. Additionally, the instructor can display the students' work to all students or take over the screen to show their own presentation. We are looking at deploying this solution in other classrooms. We are also looking at creative ways to use this technology for other situations at the college.

Instructor adoption of the multimedia standard we began using last year is increasing. By utilizing the Cynap units in the classrooms, instructors have been capturing portions of their lecture to share with students on Blackboard. Some instructors are also utilizing the document cameras in creative ways, such as doing math problems on a piece of paper instead of writing out on the whiteboards. We will be asking for feedback on their experience with these rooms later in the semester.

STUDENT SERVICES & ENROLLMENT MANAGEMENT

College Access

The College Access team was very busy getting ready for the Fall semester. Our NSS (new student specialists) have been meeting with students non-stop and hosting Get Ready workshops to admit as many students as possible before classes started in September. The College Access department also assisted with the Gateway Promise Summer Bridge Program.

The College Access team has 4 staff members in Gateway to Leadership Program, including: AJ Laird, Oliver Debe, Mercedes Duran, and Kimberly McMahon. We are very excited to have such strong representation in this wonderful program and look forward to seeing their leadership skills grow throughout the year.

The admissions team continues to diligently process all admissions documents to ensure timely program acceptance. Lastly, our Dual Credit team had a huge change this last month. They are transitioning into their own department called High School Partnerships. We are so excited for them and this amazing transition and excited to see the continued work with all our high school partners.

Financial Aid

During the month of August, the Financial Aid Office was busy assisting students with getting their financial aid files complete - at times the team had 200 documents a day to process. With the end of the Summer 2019 term we were busy processing SAP (satisfactory academic progress) appeals for students wishing to continue on in Fall 2019. With the staffing transitions of the office, we have been busy cross training team members to ensure all primary job responsibilities will continue and be seamless for students during these transitions.

During August, we met with NASFAA Blue Icon Advisors. Advisors interviewed and surveyed team members in regards to the culture of the department and how they feel about the current state of the team. We discussed professional development opportunities for team members, best practices, department goals and strategies for tackling exceptions found on our 2014 Standards of Excellence (SOE) review.

Academic Advising

An updated and enhanced Faculty Advising model will be rolled out this month. A cross functional team worked to develop the roles and responsibilities for both faculty and Academic Advisors. The adjustments made to faculty advising will definitely benefit our students.

Gateway is hosting WACADA (Wisconsin Academic Advising Association) on September 12th & 13th. Over 170 academic advisors and support professionals registered to attend.

LEARNING SUCCESS

NTO & Step UP

The NTO & Step UP program partnered with Racine Youthful Offender Correctional Facility (RYOCF), to provide Gateway Human Service & Criminal Justice NTO students with an on the job experience. The tour and panel discussion provided students with insight on careers they can pursue post-graduation within the department of corrections, to help influence their career path choices. Students got the opportunity to hear from inmates and staff, ask questions and inquire about the programs RYOCF offer to inmates.

Shayla Thompson and Danyanna Dunn, also facilitated a soft skills employability class for the Robert E. Ellsworth Correctional Institution for women program out at the iMET campus. The class initially was scheduled for 5 – 6 classes in which the students were provided study skills & test taking strategies while they complete their CNC Certifications. They completed a VARK assessment to help them identify their individual learning styles as well as the Strengths assessments. In preparation for job interviews, they were assisted with creating resumes. Due to the high demand of resume assistance, Shayla and Danyanna, partnered with Gateway's Employment Specialist Jason Pruitt, to provide his expertise which needed an additional 4. The students really appreciated the soft skills class and expressed to Shayla and Danyanna, they wish they could have more classes like the soft skills class.

Shayla and Danyanna, received the below email from one of the students after the first resume class.

Danyanna,

I don't have the resume completely done yet but i will and as soon as I do I will send it to you. The reason am writing is to just say thank you 🌸 because you and Shayla were so good to us. you treat us like normal human beings and I appreciate you very much!

It is a super corny thing to say I'll never forget you but I won't. People cross paths or come into one's life for a reason, a season, or a lifetime. If you got into this to make a difference please just know that for surely you are and you do!!!

🍎 Blessings in abundance on you both Danyanna and Shayla. 🍌

TAG

Summer is the time for traveling and that is just what our TAG students did! TAG participants had the opportunity to attend our annual Upgrade Me 2.0 College Tour. Students hopped in the Student Life van and drove up to Fond du Lac to tour Marian University for our first college tour of the trip. Students were excited to connect with the TRiO program on the Marian campus.



The van then drove to the University of Wisconsin-Oshkosh for lunch on campus. Students not only took a tour of the campus but experienced college life by sleeping over in a student dorm. Along with the hard work of touring two campuses in one day, TAG students were able to catch the Fond du Lac Doc Spiders baseball game for some traditional ballpark food and sweets to end the night.

This past summer, TAG students were also able to take a trip to the University of Wisconsin-Whitewater, where they went from Redhawks to Warhawks for one day.



The program had three graduating TAG students attend Transfer Orientations at the University of Wisconsin-Parkside and George Williams College where they were able to register for Fall classes, meet with their Disability Support Services Program, and gain some great information for incoming transfer students.

One TAG student is currently planning her 2020 transfer to UWP and wanted to know more about Parkside's Theatre Program. She contacted the program chair and then took a trip for a great one-on-one meeting along with a theater tour. TAG was able to make that great connection along with gaining assistance in making a plan for her to prepare for her audition into the program and apply for a theatre transfer scholarship!

TAG participants did a lot of college touring this past summer but were able to come back to Gateway to attend Veteran Support's Pre-Independence Day Celebration. Students listened to a great presenter, ate some great food, and danced the afternoon away. Cake! What is a celebration without cake?! TAG's very own Miss Junevela Gray, who was the most seasoned veteran in the room, was asked to help cut the cake.



Disability Support Services

The Disability Support Services team worked with over 1000 students having a disability this past year. One area of focus is keeping abreast of the continuous changes in the area of technology and how it can enhance the learning of all students. Our research has led us to a change in our text to speech software. We are transitioning and receiving training in Capti Voice. This software can read the text of documents aloud. It can also define words, highlight progress on the page, and allow for comments and notes to be left on the document to be read later. Being able to listen and read the text at the same time often helps to improve retention and comprehension of the content. These programs are useful for students who have a learning disability, but we also find that they are of benefit to all students!

BUSINESS & WORKFORCE SOLUTIONS

Fab Lab

August 5th- The GEMS had a Summer Excursion. The group of middle-school-age girls learned 3D printing and each designed and made prints to take home.

August 7th-The Fab Lab hosted 3D Printing Day Camp and Maker Camp August 12th -15th. Maker Camp participants designed, printed and raced CO2 cars in the freshly painted iMET parking lot.

August 23rd-The Fab Lab hosted an event for the Brookhouse Family. The event included CNC oriented challenges; a catapult challenge where the players design and 3D print small spiky objects with the goal of popping balloons, as well as cardboard tube bowling where teams work to assemble a tube effective at knocking down pins.

This month the Ellsworth Cohort attained their NC3 Certifications on Dremel 3D Printers.



July 29th The BWS team consisting of Larry Kirkwood, Lisa Maxon, Steve McNaughton and Randy Reusser attended RAMAC's 5th Annual Mike Batten Memorial Golf Outing. This event is the largest business outing in Racine County and consisted of 144 golfers. Gateway sponsored a tee box where Lynn McNaughton greeted community representatives as they shuffled through the 8th hole.

When certificates were handed out, the Gateway foursome received recognition for being the "Middle Team", which translated to 12th place. Only 2 other groups received a performance awards... 1st and last.

One of the highlights for the team was the air cannon tee shot. As you can see from the photos below, they each got to fire a golf ball down the fairway. And for a few of the golfers, this ended up being one of their best shots of the day.



Fast Forward Training

CDL classes concluded the week of August 19th and ended with employers presenting in the classroom to the students. The students also had the opportunity to meet with each company individually through a mock interview that led them to potential job opportunities.

Students are nearing the end of the evening CNC class and mock interviews are scheduled in September. It is inspiring to see the students in Tarnowski Hall putting the skills they learned in the classroom to use on the machines!

The CNC weekend classes are starting in September and the training will be conducted on Friday evening, and all day Saturday and Sunday. There will be 10 Racine County students starting in September.

On August 13 Matt Janisin hosted at the iMET Center a group from Executive Agenda, a leadership group representing about 16 different companies from across southeastern Wisconsin. The group was very impressed with Gateway and the quality of programming and facilities we have to train our local community.

Matt Janisin hosted a group from Emerson on August 22nd, which is the parent company of InSinkErator and Greenlee, both strong Gateway partners. Greenlee is a partner through NC3 and Emerson as an organization is interested in learning more about engaging with local community and technical colleges and the NC3 model. Emerson sent about 4 individuals onsite, but we held a video conference for over a dozen Emerson team members for about an hour in both the morning and afternoon to better explain Gateway, NC3 and our industry partnership model. Additionally, we toured Gateway's Horizon Center, Trane Energy Labs, Greenlee Green Apple Electrical Apprenticeship lab on the Racine Campus, and the iMET Center. All these are national models of industry partnerships within education across a variety of industry sectors.