



## **GATEWAY AS A LEADER**

### **School of Manufacturing, Engineering & Information Technology**

July was a busy month with NC3 training happening at Racine, Kenosha and the Horizon center. We had over 200 administrators from all over the US and over 300 instructors taking train-the-trainer courses. We even had instructors from Puerto Rico attending the training classes. This was the first year for Lincoln Welding certifications and our own Aaron Schreiber and Ben McFarland taught the classes.

## **ACADEMIC AND CAMPUS AFFAIRS**

We also held FANUC robotic training for our Welding, CNC, EMMT, and Advanced Manufacturing faculty members. These were intensive weeks with long training sessions teaching basic robotic operations, safety, Vision (Camera's), and COBOT operations.

### **iMET Campus**

Work is wrapping up at the iMET center and we received provisional occupancy on the new area. We are moving in equipment to prepare for the September 3rd opening of classes. Look to August as a very busy month getting furniture, equipment, and computers ready. Remember the open house is October 22, at 10 a.m.

### **Pre-College Division**

The Pre-College division process mapped the client reporting process for ABE, ELL, and AHS. Areas of improvement were identified for the FY 2019-2020.

Cohort 11 for the 5.09 HSED Program (GED Competency Based) at Racine Workforce has started. This program is a partnership with Gateway Technical College, YWCA SE Wisconsin, and Racine County Workforce. To date, there are 120 graduates under this partnership.

The 2019 Promise Summer Scholars program was held August 5th through August 9th. 160+ students participated in the week long program. Students had the opportunity to see all of the campuses and most of the centers. They also actively engaged with various Gateway faculty and staff.

### **Kenosha Campus**

Work on the Kenosha Academic Building 2nd floor project is wrapping up during the month of August. Furniture is scheduled to be delivered during the week of August 26th and Facilities/IT staff will have a lot of work to do that week to have classrooms ready for the start of the Fall term on September 3rd.

## **COMMUNITY AND GOVERNMENT RELATIONS**

### **Marketing and Communications**

The Open House campaign transitioned to Fall semester push in mid-July. Beginning with Fall 2019 semester push you will see Big Futures #StartHere and Big Dreams #StartHere on billboards, print and digital ads and all postal mailer. The new "Big" campaign allows flexibility to pair "Big" with various key messages depending on what is being promoted (e.g. Big Experiences, Big Careers, Big Success, Big Ideas) while maintaining consistency with the college brand. In addition, we've been working to support recruitment events and outreach such as the recent Quick Start event with mailed, email, text and paid advertisement.

The department has implemented Monday.com as our new project management tool. The web-based system is easy to navigate and is allowing us to manage projects, workflow and better serve our customers.

The team has been focused on growing our social media following, providing authentic content and working to engage with our current and prospective students. We're excited to be connecting with more students as we've grown followers across all social media channels and almost doubled the number of engagements with our posts in the past year. Connect with Gateway on social media: [Facebook](#), [Twitter](#), [YouTube](#), [Instagram](#), [LinkedIn](#)

### **WGTD**

Top local stories covered over the air and online by WGTD News during the month of July included a proposed facelift for downtown Racine, Pleasant Prairie village green developments, Gov. Evers visits to Gateway's Kenosha and Racine campuses; Racine City Council action against "conversion therapy" practices and the effect of "predeterminants" on infancy mortality in the Kenosha/Racine area.

Exclusives--some of which were eventually picked up by other media outlets--included Paris solar farm construction delays, new owners take over a Kenosha institution--"The Spot"; new owner for UAW Local 72's historic hall, a proposed charter school for RUSD and speculation that a combination of ingredients may have ignited a spontaneous combustion fire at a beloved Kenosha sushi restaurant.

During the month, WGTD's Facebook page logged a page "reach" of 15,341 and recorded 8,955 separate "views" of WGTD in-house-produced videos. Page views at wgttd.org totaled 48,159.

### **Foundation**

We are thankful to the more than 180 donors who currently support Gateway students through the Foundation.

As of July 31, 2019, the Foundation has raised \$26,207. The generous gifts were from individuals (including Gateway faculty and staff as well as alumni), Donors have contributed to areas such as the mission of the Foundation, student

scholarships, the endowment, the Gateway Promise Endowed Fund, student emergency funds, and the Short Term Training fund.

We are grateful to the following organization donor for its support:

- Mortgage Guarantee Insurance Corporation \$1,000 for the Michael Storvick Memorial Scholarship
- Snap-on \$10,000 for Nitro-X Summer Camp

The New Adult Learner Scholarship application closed on August 1. We are excited to have 41 students who completed the application. Deadline for Letters of Recommendation is August 8, 2019.

The Gateway Alumni Association hosted the Gateway Promise Summer Bridge Program luncheon to welcome our newest Red Hawks to the College. We anticipate hosting more than a dozen Promise donors during the Promise Program Presentations on Friday.

## **FINANCE, ADMINISTRATION and FACILITIES**

### **Joint Review Board**

Bill Whyte recently attended Joint Review Board meetings for Kenosha, East Troy, Delavan, Darien, Elkhorn, Fontana Village of Union Grove, Bristol, and Burlington. Sharon Johnson recently attended a Joint Review Board meeting for the Village of Caledonia. Tom Cousino recently attended a Joint Review Board meeting for Kenosha. Larry Paruszkiewicz recently attended a Joint Review Board meeting for the Village of Somers.

### **Facilities**

The Kenosha Academic Building is progressing very well and is on track to be completed by the time classes start in the fall. Construction for the rest of the 2nd floor will begin in the Spring of 2020 in an effort to complete the remodeling.

The SC Johnson iMET Center expansion and remodel projects are on track for completion with flooring and finishes starting to be completed. In addition, the furniture and equipment have also started to arrive and get set-up.

The Simulation House for the Law Enforcement Academy foundation has been completed, and the rest of the project will be completed once the semester starts with the assistance of our students.

### **Security**

Tom Cousino attended the quarterly conference held by Districts Mutual Insurance. A lot of great information was shared by all the 16 WTCS Colleges. A day was spent discussing the emerging importance of Cyber Liability Insurance, with the other 2 days spent discussing emerging trends in Safety, Security and Risk Management.

## **FY 2019-2020 Budget Update**

Budget on campus meetings were held the week of August 5-9. The Budget Office provides an opportunity at each of the campuses to review and ask questions related to their FY19-20 budgets. These meetings are very beneficial to discuss concerns or things on the horizon.

## **Grants Update**

The Special Revenue Fund will be transitioning between two fiscal years in closing out the completed projects and preparing financial schedules for the upcoming audit in September, as well as grant management for the new fiscal year. Time and effort training and reporting have been set up for recording on a monthly basis for the fiscal year. This department continues to provide ongoing support of financial resources, grant management and exploring new funding opportunities.

## **HUMAN RESOURCES**

### **Compensation Structure**

The new compensation structure has been implemented for the college. Selina Bohn, Compensation Manager, has been providing individual sessions to employees to review the new structure and to answer additional questions.

### **WTCS HR Director's Meeting**

Jacqueline Morris and John Frost attended the WTCS HR Director's State Called Meeting in Rhinelander, WI. John is currently the Secretary of this group. There was a very informative presentation on *Maintaining an Inclusive Environment* by a representative from Northeast Wisconsin Technical College.

### **Building Our Future Leaders**

*Building Our Future* is a network of community leaders representing all sectors of Kenosha County committed to improving student outcomes. Their partnership unites existing programs, organizations and community resources to reach our shared goals. Members of Building Our Future Leadership conducted a table meeting to review the partnership survey. The survey will be used in the future to set goals and priorities for the next year. Jacqueline represented Gateway at the meeting.

### **Third Party Administrator RFP**

M3, Gateway's benefits broker, has requested RFPs regarding our third party administrator for our HRA account.

### **Exit Interviews**

John Frost has been conducting many exit interviews during the last two months (in-person & written). He provided recaps of the interviews to all the appropriate supervisors to help re-affirm what is working and provide constructive feedback.

### **Strengths**

John is active as a Strengths Champions, Strengths Supervision Work Team, and Strengths Steering Committee. We are developing the next level of involvement with Strengths throughout the College. He is helping to drive Strengths progress upward and forward.

## **INSTITUTIONAL EFFECTIVENESS**

Our Strengths...Every Day Steering Committee completed work on the college's next 3-year plan to continue making strengths an integral part of the Gateway culture. *Growing Gateway's Strengths-based Culture* describes a vision for our employee's and students' strengths experiences. Seven new work groups have been launched to take our strengths work to the next level. We are very excited to share the plan with our college community this fall.

### **Career Pathways**

The Director of Career Pathways and Program Effectiveness hosted the college's fourth AACC Guided Pathways site visit on July 16<sup>th</sup> and 17<sup>th</sup>, with a focus on sustainability of project components. The site visit team was joined by Dr. Joyce Walsh-Portillo, AACC project coach, who provided guidance and oversight during each activity. The two-day site visit included the development of sustainability plans focused on scheduling practices, general studies structures, and intake/advising processes. A team also focused on developing an action plan to address equity gaps, including identifying specific interventions for underrepresented populations and integrating professional development opportunities for faculty and staff. A closing report-out for college leadership provided an opportunity for staff to share their sustainability plans and receive suggestions for additional items to consider.

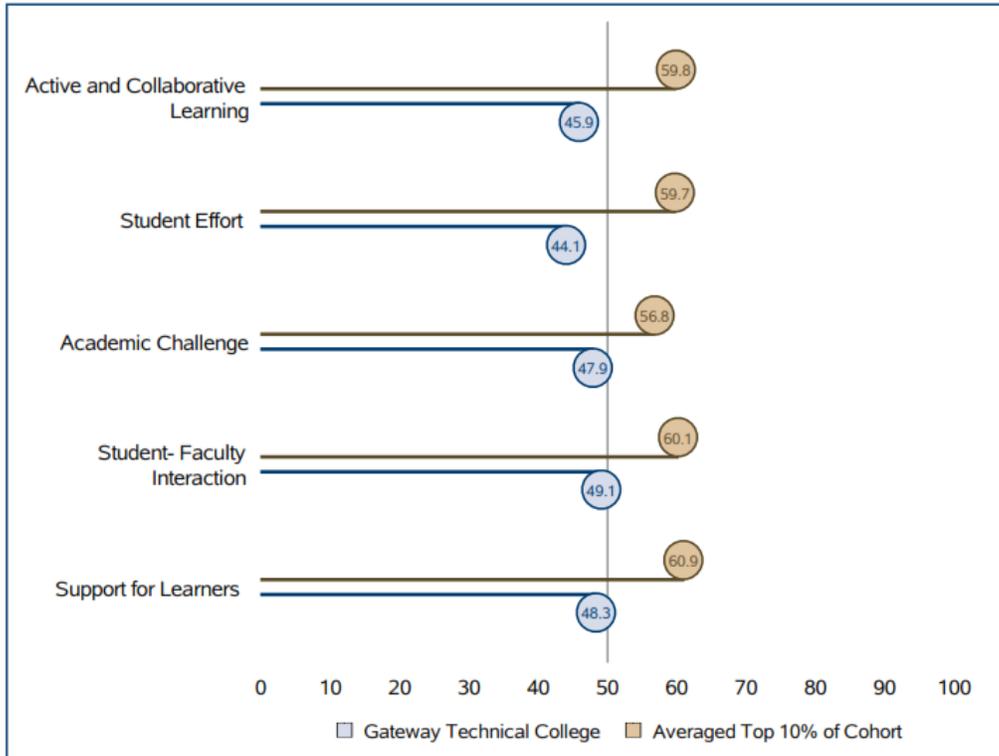
### **Employee Learning**

Employee Learning announced the 2019-2020 Gateway to Leadership participants: John Aschauer, Oliver Debe, Mercedes Duran, Faye Hanson, Christian Hur, Keeshia Jones, Bob Kaebisch, AJ Laird, Kimberly McMahon, Mia Osmundsen, Kaitlyn Pflieger, Randy Reusser, Sean Riordan, Ali Schultz, Stephanie Slater, Kathy Tenaglia, and Lee Wagner. The number of applications received was so overwhelming that we increased the size of the cohort to accommodate as many participants as possible. Gateway to Leadership is a nine-month program designed to help participants learn to lead from their current position and create a culture of leadership at the college. They also work in teams on a project that will benefit the college community.

### **Institutional Research**

The Community College Survey of Student Engagement (CCSSE) focuses on five areas that research indicates are important to students' college experiences and impacts educational outcomes. Survey results can be useful for assessing the quality of our education, focusing on practices that promote high levels of student learning and retention, and identifying areas in which we can improve programs and services for students.

## Standardized Benchmark Scores



## LEARNING INNOVATION

### Information Systems

The implementation of Colleague Reports (the new reporting system to replace the Colon Prompt) is in progress. Most new reports are created in it and existing Colon Prompt reports are being converted to it.

The investigation of options to compensate for the eventual phasing out of Web Advisor in favor of Self Service is in progress. A general framework has been designed and the testing of some prototypes has been successful.

A review of the WTCS reporting processes is in progress as is finalizing the Client portion.

### Technology Operations

The Infrastructure team is preparing for a busy last few weeks of August. Two important projects require them to install the multimedia equipment in over 20 classrooms between the Kenosha Campus remodel and the iMET expansion and remodeling.

The Information Security team has selected a new CyberSecurity training platform. KnowBe4 will be introduced to faculty and staff as the new portal for training on everything to do with CyberSecurity. It will also allow our team to send simulated phishing emails as a way to help employees detect and report the real phishing attempts.

## **User Experience**

Techs are on schedule to complete rolling out new computer equipment to staff by the end of August. Faculty should be completed by the end of September to coincide with many faculty members returning for the fall semester.

The LANDesk team has been working on leveraging End Point Management to push out critical updates on a schedule. They have done this with individual critical updates, but beginning in August will start pushing Microsoft updates and other application updates monthly. Staff on the campuses have been preparing lab computers to receive these updates as well.

Kenosha and Racine staff supported another successful NC3 conference in July. Computer techs were tasked with preparing computer workstations for Train-the-trainer sessions and supporting the large group meetings and keynote speakers.

All campuses are preparing computer labs for the fall semester. This includes preparing new computers in the newly remodeled space in Kenosha and the expansion and remodel space of iMET.

## **STUDENT SERVICES & ENROLLMENT MANAGEMENT**

### **College Access**

In July College Access had many tours and events preparing for the Fall Semester. We had 21st Century prep school tour our Racine and Kenosha Gateway campuses. We also had a few outside companies come to the Elkhorn and Kenosha Campus to see all the programs we offer. The NSS and Dual Credit team participated in our Open Houses. It was the first time Dual Credit had a table at our Open House event and it was a huge success. The College Access team also attended College Fairs at our high schools, Kenosha Quick Start, and the Racine County Fair for 4 days . The admissions team is always diligently processing all documents to ensure quick program acceptance. We have a new system called Mongoose. We are very excited to use this new system in our everyday work!

### **Academic Advising**

The Academic Advisors are excited to roll out a new way of offering New Student Orientations (NSO) this July. They will offer NSOs throughout the year, during peak times for students to receive a high level overview of all the support Gateway has to offer students, while enhancing advisor/student connections and offering more accessibility and more timely for students.

### **Express Services**

The Express Services team has provided support district-wide for the Open Houses and Quick Start events this month. SEAs have been training to provide Same-day transcript services at each of the centers. The SEAs have also provided support in data checking for some of the client reporting processes.

## **Financial Aid**

The financial aid office is now awarding and packaging students on a daily basis. We have been working on getting the College Cost Meter Debt letter in place so that all Gateway students will be able to compare the cost of their education to other schools and make smarter decisions about borrowing. Financial aid continues to disbursement Summer 2019 aid for our students for a total of \$3,686,318 to date. We are importing students financial aid applications a weekly basis and getting numerous federal work study packets together for students to begin employment for the Fall 2019 term.

## **Student Finance Specialist**

Student Finance Specialist serviced 369 students between walk-ins and appointments. They serviced 63 students at the Quick Start in Kenosha. They served 127 students district wide at Open House events. The team is busy answering phone calls and responding to emails from future/current students.

## **LEARNING SUCCESS**

### **Student Support Counseling**

The Student Support Counseling team completed the pilot program of mindfulness and meditation offered to both students and staff each week. The attendance was good, having a mix of both staff and students interested in a contemplative practice that not only targets groundedness and centeredness, but also creating new pathways for positivity, gratitude, and empathy. Also, Nicole Gustafson received a scholarship from the University of California-Berkeley to attend a conference on The Science of Happiness, which focuses on the components that lead to creating healthier, more positive, and more meaningful lives through connection and empathy. As a team the Support Counselors continue to actively promote these components of healthy living and personal wellness. Additionally, the team has offered Strengths workshops that address relationships with oneself and others.

### **Multicultural Program**

This Summer, the Multicultural Program, in collaboration with the PreCollege department, had 15 Gateway ELL students participate in the Pathway to Citizenship Learning Community. The Learning Community prepared students for the naturalization process (reading, writing civics exam and interview), while also providing funding to the Learning Community students to assist with their naturalization application process through an Innovation Grant. Recently, there was a ceremony to honor the students for participating in the community, where they received a portfolio, certificate of participation amongst other items.



Participating students were from diverse cultural backgrounds and immigrant experiences - 66.7% Mexico, 6.7% Ecuador, 13.3% India, 6.7% Ecuador, 6.7% Jamaica and 6.7% Colombia; 80% female and 20% male.

### **Veteran Support**

The Veteran Support Services team has increased its efforts to reach more dependants of veterans and provide them with case management and support services. A cross-functional team with Student Services has been working to revise the veteran printed materials to help target the veteran dependant population. The first targeted group of veteran dependants will be the Gateway Promise students, who will be on campus for the August 5-9 Bridge program.

Gateway's Annual Independence Day Celebration was a huge success with 128 attendees. Guest Speaker Carl Bogar delivered an engaging message on the struggles veterans face while transitioning out of the military. Also, in attendance on behalf of the 9th Aldermanic District of Racine, Alderman Trevor Jung discussed the importance of welcoming immigrants into the United States while sharing his personal story of being adopted from Russia and settling in Southeastern Wisconsin. Everyone in attendance had a great time with food, fellowship and a raised consciousness about the advantages of living in a free country and the sacrifices of our military service members.



## **BUSINESS & WORKFORCE SOLUTIONS**

Randy Reusser, BWS instructor attended the first NC3/3M PPE at Train-the-Trainer at WSU Tech in Wichita, Kansas. Gateway will be offering three new NC3/3M safety certifications, Hearing Protection, Head, Eye and Face Protection, and Respiratory Protection.



Jeremy Dutton, MEIT instructor and BWS instructor also attended the conference. He took the Dremel 3D Printing class. Jeremy and Randy enjoyed the training and foresee bringing additional certificate opportunities to Gateway students.

Gateway's Ham Radio Club was operating for "Field Day" at Richard Bong State Recreation Area on June 22 & 23, 2019. Instructors Dennis Usky and Randy Reusser joined the group to practice emergency communications while enjoying a beautiful day at the park. The Gateway club's call sign is N9GTC and we set-up three antennas and stations to communicate with HAM's all over North America. This is the 11th year we have participated in this life/safety event.

Business and Workforce Solutions is teaching classes for the Fast Forward Grant. The grant included a Certified Service Specialist class (196-137-1RM1). In July, the students took the CSS exam and 10 of them earned their ETA-I Certified Service Specialist certification. The class instructor- Randy Reusser, also authored three chapters in the CSS study guide. The students had job interviews on the last night of class and will have opportunities to use their customer service skills for Racine companies.

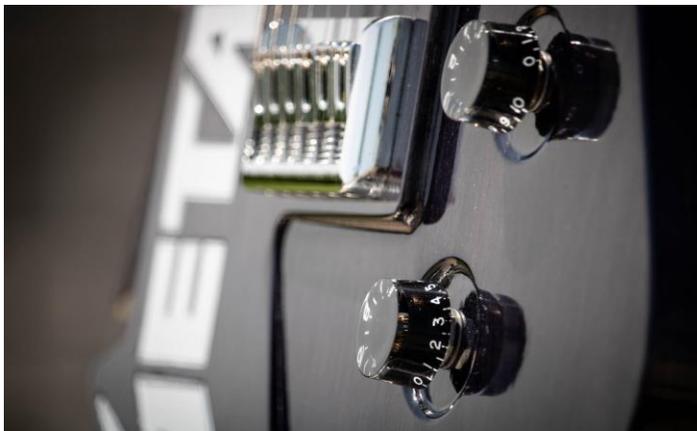
Certified Logistics training is scheduled to kickoff on August 19, 2019 on Monday evenings at the Horizon Center. Within logistics training, students will be trained in the areas- Certified Logistics Associate, Certified Logistics Technician and Forklift Training. Racine County residents have the opportunity to train in CNC. CNC is a weekend model and training will start in September, Friday evenings, Saturdays and Sundays through February.

The "Metallica Grant" sponsored Telecom On-Demand program, which completed the summer session on July 20, 2019. The results are below:

																																												
	<h2>Telecom On-Demand Update July 20, 2019</h2> <table border="1"> <thead> <tr> <th>Telecom On-Demand Class</th> <th>Students Completed</th> <th>Students Earned Credits</th> <th>Earned Certificates</th> </tr> </thead> <tbody> <tr> <td>605-166A Telecom Safety</td> <td>17</td> <td>17</td> <td>51</td> </tr> <tr> <td>605-166B Telecom Basic Equipment</td> <td>15</td> <td>15</td> <td>31</td> </tr> <tr> <td>605-166C Telecom Installation Concepts</td> <td>6</td> <td>6</td> <td>4</td> </tr> <tr> <td>605-197A Telecom Firestopping I</td> <td>3</td> <td>3</td> <td>3</td> </tr> <tr> <td>605-197B Telecom Firestopping II</td> <td>3</td> <td>3</td> <td>3</td> </tr> <tr> <td>605-452 Lift Training for Technicians</td> <td>10</td> <td>ACE</td> <td>10</td> </tr> <tr> <td>196-155 Certified Customer Service</td> <td>0</td> <td>0</td> <td>0</td> </tr> <tr> <td>804-xxx Math</td> <td>0</td> <td>0</td> <td>N/A</td> </tr> <tr> <td><b>Total</b></td> <td><b>44</b></td> <td><b>44</b></td> <td><b>102</b></td> </tr> </tbody> </table>			Telecom On-Demand Class	Students Completed	Students Earned Credits	Earned Certificates	605-166A Telecom Safety	17	17	51	605-166B Telecom Basic Equipment	15	15	31	605-166C Telecom Installation Concepts	6	6	4	605-197A Telecom Firestopping I	3	3	3	605-197B Telecom Firestopping II	3	3	3	605-452 Lift Training for Technicians	10	ACE	10	196-155 Certified Customer Service	0	0	0	804-xxx Math	0	0	N/A	<b>Total</b>	<b>44</b>	<b>44</b>	<b>102</b>	
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### Industrial Design Fab Lab

Thanks to the efforts of CNC, Telecom, and The Fab Lab, the Metallica Guitar was shipped off to be signed! The guitar will be signed by the band when they return from their European tour and then returned to Gateway for display. Special thanks in particular to Joe Monti, CNC student. Joe assisted with tool paths and did the finish work.



Summer guests to the Fab Lab have been Evergreen School and the Southport Quilters Guild. Quilters explored the possibilities the Lab has to offer.



The Lab participated in the Juneteenth Event at The Dr John Bryant Community Center. Kids and parents stopped by the mobile lab and experienced 3D printing, laser engraving and virtual welding.

The lab will be assisting the center in setting up an “Integrated Learning Space”, where will continue our partnership in bringing advanced manufacturing and digital processes to its constituents and helping the center take their music program to the next level, where students can build their own instruments!

The lab hosted a Kids Lab training session in Burlington. This session featured the STEM 101 Robotic X-Arms.



The Summer Camp program hosted two Maker Camps, three day camps and assisted with the Boys and Girls Club STEM Camp. This year we raced CO2 cars!



There was overlap this year with NC3 and the Racine County Fair. The truck went to the Fair, while the Lab assisted with Dremel 3D45 Printer Training. This year Dremel added the Dremel Digilab Laser Engraver to its certification.



The Lab conducted a soldering project for the Gateway July Board Retreat, held at Adams Electric. Adam and Kristen assisted as the members soldered together a scanning radio.



## Apprenticeship



The 2018/2019 Apprenticeship Completion Ceremony held at the Madrigano Auditorium on June 14, 2019. During the 2018-2019 school year 34 Apprentices completed their paid related instruction:

- Construction Electrical - 9
- Press Setup Operators - 3
- Maintenance Technician - 1
- CNC Machinist - 2
- Plumbing - 2
- Tool & Die - 3
- Heating, Ventilation & Air Conditioning – 5
- Cosmetology – 9

Additionally, 10 students completed their Barber/Cosmetology Instructor theory. Thank you to all that helped make this ceremony a success. A special thanks goes out to our speakers and special guests: Bryan Albrecht, President & CEO of Gateway Technical College, Matt Janisin, Vice President of Business and Workforce Solutions, Nicci Pagán, Apprenticeship Coordinator and Alberta Heinen, Apprenticeship Barber/Cosmetology Instructor for your kind and inspiring words. We are so proud of the apprentice's academic accomplishments and hard work over the past several years.