Foundations of Lodging & Hospitality Management (30-109-3)

Technical Diploma
Effective 2022/2023

The course sequence shown on this sheet is the recommended path to completion. Courses will be scheduled in the terms indicated here.
All courses should be taken in the order shown to help you stay on track and graduate according to your academic plan.
Courses in this program may be offered in a variety or combination of formats (for example: in-person, video conferencing, online, etc.).

K-D = Kenosha/days, O = Online F=Fall, S=Spring, SU=Summer

Term	Course #	Cr.	Course Title	Requisites (prereq- before/ coreq-with)	K-D	O
1	890-155	1	⚲ Gateway to Success (G2S)		F	F
1	*109-101	3	🎓 Principles of Hospitality		F	F
1	*109-122	3	🎓 Intro to Service[1]		F	F
2	*109-114	3	Managing Serv. in the Hosp. Industry[1]		S	S
2	*109-126	3	Advanced Customer Service Mang	Prereq: 109-122	S	S
2	*196-190	3	Leadership Development[1]		S	S
3	*109-171	3	Hospitality Sales and Marketing[1]		F	F
3	*109-125	3	Hospitality Managerial Accounting		F	F

Minimum Program Total Credits Required: 22

Students interested in continuing into the 10-109-2 Hospitality Management program can earn their associate degree by completing an additional 39 credits. Please see your academic advisor for details.

Notes associated with courses (identified by a superscript number at the end of the course title) are located on the back of the sheet.
⚲ Mastery of this course will put students on a path to achieve successful degree completion, on-time graduation, and enrich the college experience. Students are required to take this course in their first semester of enrollment. Please see an advisor for details.
🎓 = Milestone Course. Faculty have identified this course as providing a strong foundation for success throughout the program.
(*) indicates students must achieve a combined average of 2.0 ("C") or above for these major courses to meet graduation requirements.

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Foundations of Lodging and Hospitality Management prepares students to enter the customer-focused hospitality field at a support level. The program focuses on customer service, operations, problem-solving, and cost control skills that are related to the hospitality industry. Students will explore the tourism, lodging, and foodservice industries within their coursework and internships. Graduates will be prepared for jobs such as events coordinator, dining room manager, guest services coordinator, or reservations manager.

Program Learning Outcomes

Graduates will be able to:

1. Manage the operations within a hospitality establishment.
2. Choose hospitality resources to achieve the goals of the establishment.
3. Manage processes to meet the establishment goals.
4. Direct hospitality process and procedures.

Essential Career Competencies

Gateway's six essential career competencies are the general attitudes and skills promoted and assessed by all programs. All Gateway graduates will develop skills in:

- Communication Competence
- Critical Thinking and Problem Solving
- Professionalism and Career Management
- Teamwork and Collaboration
- Cultural Competence
- Technology Competence

Admission Requirements

1. Students must submit an application and pay $30 fee.
2. Students must meet one of the following: minimum cumulative high school GPA of 2.6 (unweighted); earned at least 12 college credits with a minimum GPA of 2.0; or complete valid reading, writing, and math placement assessments.

Graduation Requirements

1. Minimum 22 credits with an average of 2.0 or above.
2. *Average of 2.0 ("C") or above for these major courses.
3. Complete 890-155 Gateway to Success (G2S) in the first semester.

For a complete list of Graduation Requirements, check the Student Handbook or Graduation Requirements.

Notes

1. A credit for prior learning assessment is available for this course. For more information, please contact cfpl@gtc.edu.