



2023-2024 Certificate

Certificate: **GOOGLE IT SUPPORT PROFESSIONAL (90-154-3)**

Credits: **5 Credits**

Description: Students explore hardware and software, operating systems, and the Internet to acquire skills related to computer network technologies, protocols, applications, troubleshooting, cloud computing and storage. In addition, students analyze operating system components and practice hardware configuration and software and user management tasks, systems administration and best practices for selecting hardware, investigate IT security, perform risk evaluation and investigate securing networks. Upon completion of the two Google classes that comprise this certificate, students will be able to perform fundamental IT support tasks in support of workplace success and are prepared to seek the Google Professional Certificate.

Related Program: IT-Computer Support Specialist

The sequence shown is the recommended path to completion. Courses will be scheduled in the terms indicated here.
All courses should be taken in the order shown to help you stay on track and graduate according to your academic plan.
Courses in this program may be offered in a variety or combination of formats (for example: in-person, video conferencing, online, etc.).

REQUIRED COURSES

NOTE: Requisites (prereq- before/ coreq-with)
O = Online, S= Spring, SU=Summer

✓	Term One	Cr.	Prerequisite	Corequisite	O
	154-130 Google IT Support Professional 1	2			S
✓	Term Two				
	154-131 Google IT Support Professional 2	3	154-130; Instructor Consent		SU
	Total Credits	5			

NOTE: Students must complete a certificate program with a minimum of a 2.0 Program GPA.