



2016-2017 Certificate

Certificate: HEALTH MANAGEMENT LEADERSHIP (90-102-3)

Credits: 16 Credits

Description: This certificate will prepare the learner to assume the position of oversight and people management within a health-care organization with a specific focus on customer service and management, and an emphasis on health management leadership. This certificate, upon successful completion, will include a national certification as a “Customer Service Specialist” combined with a medical perspective. Tuition for this certificate includes the cost of the national exam.

Related program: Business Management

Campuses Available: Elkhorn, Kenosha, Racine and Online

REQUIRED COURSES

| ✓ | <u>Semester One</u> | <u>Credits</u> | <u>Prerequisite</u> | <u>Corequisite</u> |
|--------------------------|---|----------------|---------------------------------------|--------------------|
| <input type="checkbox"/> | 102-137 Business/Introduction to | 3 | | |
| <input type="checkbox"/> | 103-143 Computers for Professionals | 3 | 103-142 or Placement Test Score | |
| <input type="checkbox"/> | 501-102 Medical Language, Intro to | 1 | | |
| <input type="checkbox"/> | 530-181 The Health Record, Introduction to* | 1 | Adv. Consent | |
| <input type="checkbox"/> | | | | |
| ✓ | <u>Semester Two</u> | <u>Credits</u> | <u>Prerequisite</u> | <u>Corequisite</u> |
| <input type="checkbox"/> | 196-137 Certified Service Specialist | 3 | | |
| <input type="checkbox"/> | 196-190 Leadership Development | 3 | | |
| <input type="checkbox"/> | 509-309 Medical Law, Ethics & Professionalism | 2 | | |
| <input type="checkbox"/> | | | | |
| <input type="checkbox"/> | | | | |
| Total Credits | | 16 | | |

ADDITIONAL REQUIREMENTS

*Students registering for 530-181 will need to obtain advisor consent from the 10-530-1 Health Information Technology academic advisor.