



2015-2016 *Internal Certificate*

Certificate: HEALTH MANAGEMENT LEADERSHIP (90-102-3)

Credits: 16 Credits

Description: This certificate will prepare the learner to assume the position of oversight and people management within a health-care organization with a specific focus on customer service and management, and an emphasis on health management leadership. This certificate, upon successful completion, will include a national certification as a “Customer Service Specialist” combined with a medical perspective. Tuition for this certificate includes the cost of the national exam.

Related program: Business Management

Campuses Available: Elkhorn, Kenosha, Racine and Online

REQUIRED COURSES

✓	<u>Semester One</u>	<u>Credits</u>	<u>Prerequisite</u>	<u>Corequisite</u>
☐	102-137 Business/Introduction to	3		
☐	103-143 Computers for Professionals	3	103-142 or Placement Test Score	
☐	501-102 Medical Language, Intro to	1		
☐	530-181 The Health Record, Introduction to*	1	Adv. Consent	
☐				
✓	<u>Semester Two</u>	<u>Credits</u>	<u>Prerequisite</u>	<u>Corequisite</u>
☐	196-137 Certified Service Specialist	3		
☐	196-190 Leadership Development	3		
☐	509-309 Medical Law, Ethics & Professionalism	2		
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Total Credits		16		

ADDITIONAL REQUIREMENTS

*Students registering for 530-181 will need to obtain advisor consent from the 10-530-1 Health Information Technology academic advisor.

NOTE: Students must complete a certificate program with a minimum of a 2.0 Program GPA.

NOTE: Prerequisites can be waived with departmental approval.