



## Internal Certificate 2014-2015

### Business Management Elkhorn and Kenosha Campuses

### Health Management Leadership (90-102-1)

### 15 Credits

This certificate will prepare the learner to assume the position of oversight and people management within a health care organization with a specific focus on customer service and management. This certificate, upon successful completion, will include a national certification as a "Customer Service Specialist". Tuition for this certificate includes the cost of the national exam.

### REQUIRED COURSES

<u>Course Number</u>	<u>Course Title</u>	<u>Credits</u>	<u>Sequence</u>
101-112	Accounting for Business	3	1
102-137	Introduction to Business	3	1
196-137	Certified Service Specialist	3	1
196-134 <b>OR</b>	Legal Issues for Supervisors <b>OR</b>	3	2
102-160	Business Law		
196-190	Leadership Development	<u>+ 3</u>	2
		15	