

PRESIDENT'S REPORT SEPTEMBER 2025

ACADEMIC AFFAIRS (Matt Janisin)

Academic Operations

Academic Operations and Course Scheduling are busy preparing for the 26/27 academic year. Kick off meetings and strategic planning meetings will take place in September and October. Improvements to course scheduling continue as we work with schools and programs to better align the number of section offerings with the number of students and to help increase fill rate. This year we are also educating and encouraging deans, chairs, and programs on how they can use systems like Edify and Infosilem Academic to analyze data to make more strategic scheduling decisions.

BibliU has been selected as the new textbook, material, and on-campus bookstore vendor. Academic Operations is working closely with the Schools, programs, and BibliU to help make the transition as smooth as possible for fall. In Spring of 2026, Gateway and BibliU will move to a digital access textbook product for students which will help reduce the costs of textbooks. This was a goal of the 2024orward strategic plan.

Kenosha Campus

Kenosha Campus welcomed students to the fall semester and held Gateway Days on September 2 & 3. Welcome tables were set up throughout the campus and center buildings. This is an opportunity for students to ask questions, pick up information about support services, ask for directions, meet faculty and staff, and pick up snacks and other items to help them during the semester.

Construction project work continues in the Technical Wing of the Academic Building, Air handler unit replacement in the Technical Wing, and replacement of the RTU unit at the Inspire Center. This work will continue through fall. Parking lot work and repairs will begin in September in the lot and area behind the Technical wing garage.

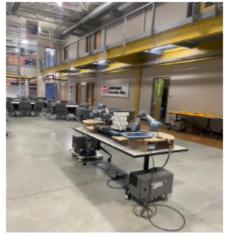
iMET Center

During the July and August, the iMET Center hosted a variety of activities, events, and training sessions. Numerous middle and high school students participated in several camps organized by Gateway Technical College's Fab Lab.

One highlight was the *Fun with Cardboard Camp*, where students used their imagination and creativity to design and build various two- and three-dimensional objects and exhibits. This camp encouraged exploration and learning through STEM, the arts, and hands-on discovery.

Another popular event was the *Summer Maker Camp*, which engaged students in interactive, hands-on activities. Participants built boats, operated 3D printers, and explored the maker mindset while having fun and developing new skills.

In addition, the Fab Lab hosted multiple *guitar-making workshops*, offering students the opportunity to design and create guitars using a variety of materials including cardboard, wood, plastic, and polymers. These workshops provided a unique blend of creativity, craftsmanship, and STEM education.







Horizon Center

Final work on Horizon parking lot repairs will be completed in September.

School of Pre-College and Momentum Programs

On August 4, we welcomed 14 STEM Scholars and 170 HS Promise Students to the 2025 Summer Bridge Program! During the kickoff, our new cohorts had the opportunity to hear from Gateway faculty and staff about the outstanding programs and support available to them throughout their time at the college.

New for the FY2025-2026 Academic Year: The STEM Scholars Program will begin accepting new students during the upcoming spring and summer terms.





On August 7, nine Pre-College students earned their Welding/Maintenance and Fabrication Technical Diploma. These students participated in the Integrated Education Training (IET) Program Grant funded by a WTCS grant.



On August 21, the final cohort of students supported by the Workforce Innovation Grant (WIG) was recognized for earning their high school credential. A total of 2047 students were served by the WIG which concluded on June 30, 2025.



School of Business and Transportation

Middle school students had the opportunity to explore the world of transportation this summer at Gateway Technical College through Nitro-X camps focused on diesel/truck, and automotive technology. The camps offered hands-on learning experiences with RC cars, giving students an introduction to the skills and excitement of the transportation industry.

The camp concluded with a high-energy race day, where families came together to cheer on participants and celebrate their achievements. The final session of the summer featured not only racing but also a showcase of student creativity, as campers designed and painted their own RC car bodies. Programs like Nitro-X spark early interest in transportation careers and highlight the many opportunities available in this vital industry.

Gateway extends its gratitude to the instructors, staff, and industry partners who made these camps possible. By engaging students at an early age, Nitro-X helps build the foundation for the future workforce in transportation.



School of Health

The School of Health had faculty and students complete a service learning trip to Nairobi and Kenya. They learned about the healthcare system in the region and also met with World Health Organization representatives to discuss healthcare and prevention initiatives.





The School of Health also had a group of students and staff travel to North Carolina to assist Samaritan's Purse with storm recovery efforts. Their work included assisting with rebuilding homes as well as foundation repair work.





School of Liberal Arts and Sciences

Five new instructors joined the School of Liberal Arts and Sciences this fall. They are Dr. Cynthia Galvan–Communication Instructor, Chris Coleman–Communication Instructor, Ahmad Dakwar–Math Instructor, Mesfin Negia–Natural Science Instructor and Dr. Saja Albuarabi–Gateway to Success Instructor.

High School Partnerships

In August, the High School Partnerships team engaged in key activities to prepare for the 2025-26 school year, including participation in the CESA Wisconsin Career Readiness Summit and the Gateway Edge Faculty Connection. We hosted Dual Credit orientations for nearly 200 High School Academy students, partnered with academic schools on course and registration planning for dual credit offerings, and reviewed Class of 2024 direct enrollment data with Student Affairs to assess trends and strengthen our pipeline. These efforts reflect our ongoing commitment to expanding access, supporting student success, and meeting regional workforce needs.

Program Effectiveness

The program effectiveness team delivered training to eight new program effectiveness coordinators and division chairs on the specific elements of the coordinator role during faculty professional week. Topics covered included assessment, curriculum review and modifications, program vitality, and managing curriculum committees. An overview of materials and resources, including how programs access their portfolios, was also presented.

The program effectiveness team also provided support to 52 program effectiveness coordinators (98% of all coordinators) during faculty professional week through a variety of virtual sessions. Program effectiveness coordinators utilized the support sessions to establish assessment plans, finalize curriculum modifications, discuss quality improvement activities, and begin the new Learning Experience Enhancement Process.

College Excellence

College Excellence continues to find new ways to share data and information with staff. The latest is an <u>Annual Report</u> that includes a variety of information related to the work of Institutional Research and Organizational Excellence, including:

- *Data at a glance:* 10 years of trends in enrollment, retention, completion, transfer, and graduate employment.
- Year-in-review highlights: Key projects from the past year that strengthened student success, streamlined operations, and supported the strategic plan.

 Helpful tools: Direct links to new and updated data dashboards, reports, and other resources.

Business and Workforce Solutions

Apprenticeship Completion Ceremony:

- Gateway celebrated 68 completers from apprenticeship programs and the Barber/Cosmetology Instructor certificate on June 12, 2025.
- The event highlighted Gateway's leadership in apprenticeship education statewide.
- David Polk, Director of Wisconsin's Bureau of Apprenticeship Standards, delivered remarks and recognized graduates.
- Livestream expanded access across Wisconsin, reinforcing Gateway's commitment to equity and excellence.



Gateway Instructor Apprenticeship students volunteered at the 3rd annual
 Success Fair on June 13 at the Kenosha Job Center.

- The event connected attendees with employment opportunities in industries such as manufacturing, construction, IT, healthcare, and more.
- Students provided complimentary haircuts to support job seekers in making a strong first impression.



25/26 Wisconsin Advancement Training Grant Updates

Five out of six WAT grants received:

- Parker Plastics
- Eaton Corporation
- Puratos Chocolate USA
- SPX Flow
- Kerry Ingredients

Faculty Teaching and Learning Caucus

The FTLC invited Dr. Phillips to our August meeting. We are looking forward to continued collaboration with the administration at the college.

FINANCE, ADMINISTRATION & FACILITIES (Sharon Johnson)

Community Connectedness

- Joint Review Board Meeting: Village of East Troy
- PwC's Q3 2025 Accounting Webcast
- Tempo Board Meeting
- MATC Advisory Audit Committee Meeting
- Foundation Quarterly Full Board Meeting
- RAC Remote Board Meeting
- WTCS Business Officers Meeting

Student Accounts

- Improved Payment Plan communication: fewer mailed statements, new auto-caller, and email alerts.
- Awarded \$15,000 Ellucian Path Grant to fund emergency student support.
- Microgrants supported 6 students this fall to complete degrees and clear summer debts.

Facilities

- Elkhorn HVAC and Bathroom Renovation projects bid successfully
- Facilities Team Retreat The Facilities Team received training from the Racine County Sheriff's Office and Emergency Management on Incident Command Structure and how to use that model for all Facilities Related Issues.
- Final preparations for start of fall semester

Safety and Security

- Final edits on the 2025 Annual Security Report. Notification email due to be sent out to College on or near Sept.15.
- Door fob installations starting in Elkhorn this week as part of a capital security renovation project.

Audit

The final fieldwork for the audit began on 9/2/25. The anticipated completion date is 10/31/25.

LEARNING INNOVATION DIVISION (Jeff Robshaw)

Information Systems

- The implementation / integration of BlbliU as our bookstore provider is in progress. It involves a number of data exports and imports to handle providing students access to books and to also allow the purchasing and billing of students using Financial Aid and Sponsored Billing.
- The implementation of OCR transcript processing using ProcessMaker is in progress. It will use API integrations with both Perceptive Content and Colleague.

Information Technology

- Assisting with the preliminary technology specifications and upgrade of the Pyxis medication dispensing system for Kenosha Campus as well as the replacement of the shared Pyxis server used by all 3 campuses.
 - The Pyxis medication dispensing system is an automated, computerized cabinet widely used in hospitals and healthcare facilities to securely store, track, and dispense medications. By integrating with electronic health records and pharmacy systems, it improves patient safety, reduces medication errors, and provides accountability for controlled substances. Teaching students how to use the Pyxis system in a 2-year college program is highly advantageous because it prepares them with hands-on experience using the same technology they will encounter in clinical settings. This not only builds their confidence and competence but also makes them more competitive in the job market, as employers value candidates who are already familiar with essential healthcare tools and workflows.

• Replacing wireless access points (WAPs) with newer hardware to ensure stronger, faster, and more reliable network performance while supporting modern security standards and the growing demand for wireless connectivity. As part of the upgrade, the replacement WAPs must also be reprogrammed with accurate Enhanced 911 (E911) location information, which is critical for emergency response. This programming allows emergency services to quickly identify the precise building and room location of a caller using the college's Wi-Fi network, improving safety across campus.

End User Computing and Distance Learning

• The Distance learning team participated in a Demo last week about Al tools for use within Learning Management Systems (LMS). There is one product in particular that we are looking at called Lumi. It is an Al-powered toolkit designed to help instructors and students with various tasks. It is not a standalone product but rather a set of integrated features within the Brightspace learning platform. There is also an add-on that would be a potential replacement for Ally and that is called Accessibility Plus. We are going to look into which part of the Lumi suite may be of interest to us. We are working with faculty through Meg Hunter on this.

<u>Learning Clues</u> is another tool that works within the LMS that is an advanced form of digital scaffolding that uses AI to personalize the learning experience and provide just-in-time support, moving beyond traditional static course content.

We are working to deploy a chatbot solution for Tech Central as soon as this semester. The team has been developing an in-house solution while also evaluating external products. Our final product demonstration is scheduled for September 17th. Following this demo, we will assess which solution we could move forward with and then determine the future of the in-house development. This would allow us time to work out the kinks of our solution.

We have had a successful start to the Fall Semester. Campus techs have been busy helping faculty and students alike. Many of the in-person problems come from faculty being unfamiliar with the multimedia and needing a quick reminder on using the classroom systems. Some calls to the help desk dealt with users not being able to login to the wifi, forgotten passwords, problems printing, etc. which are all fairly standard problems. This is very good considering most of the classroom computers have been upgraded to Windows 11 now.

STUDENT AFFAIRS (Tammi Summers)

Student Support Programs (Jomarie Coloriano)

Advancing Student Success: Through Engagement and Retention Initiatives

Co-Curricular Impact

- Ouch! Walk the Talk: Communicating Effectively in the Workplace expanded its facilitator pool to meet increased demand, particularly in Nursing and other programs.
- To date, over 1,100 students have participated in this co-curricular experience, gaining essential workplace readiness and communication skills that complement their academic learning.
- This initiative strengthens student engagement and growth by connecting classroom learning to real-world applications, reinforcing the college's role in preparing learners for long-term success and workforce readiness.

Scaling Retention Efforts for Online Students

- Capacity Building: Two team members are completing specialized training in online student retention best practices to better support this growing population.
- Focused Retention Strategies: Insights from the training will shape proactive outreach, virtual engagement, and tailored supports designed to strengthen online student persistence and completion.

Student Accommodations & Accessibility Services - Katie Lohre

- Following the graduation of two Deaf students in May (automotive and horticulture) we are welcoming 13 students to our current D/HH community this September.
- The Redhawk Tech course, Deaf and Hard of Hearing Students in the Classroom, is now live for the Fall 2025 semester. To date, the course has been assigned to 28 instructors who have a Deaf or Hard of Hearing student enrolled in their class.
- The importance of closed captioning and CART live captions continues to gain recognition across campus. As of July 1, our team has delivered captions with 99% accuracy—covering more than 4,600 minutes of video content and 20 hours of live captioning at college events.
- Gateway's eight interpreters are actively providing support in a range of courses, including Anatomy and Physiology, Nursing Assistants, Group Dynamics, Math, English, and GED. September is SAAS welcome week for students. There will be school supplies, fidgets, and a social lunch/meet and greet on each campus.

Academic Advising

- Fast Track Kenosha Campus (August 13): Advisors connected with 95 students, assisting them with fall registration and ensuring they were prepared for the semester.
- Student Services Walk-Ins: Expert groups (Advising, SFS, NSS, and CES)
 hosted walk-in sessions for both new and continuing students. These
 sessions allowed students to:, apply on the spot, receive financial aid
 assistance, explore career education and register for classes—all in one
 visit
- This fall, the teams set a new record with 943 walk-ins during the last two
 weeks of August and the first day of the semester. Walk-in services were
 offered at all campuses, with daytime and evening options to provide
 students with maximum access.
- Advising in August: August is the busiest month for Academic Advisors.
 This year, advisors supported students through both scheduled appointments and walk-ins, resulting in:
 - 1,293 scheduled appointments
 - o 396 walk-in advising sessions
 - 1,689 total student connections
- Additionally, Advisors created academic plans, welcomed and onboarded new students, and provided guidance on purchasing textbooks and materials to ensure students were prepared for the first day of classes.
- Last but not least, the Academic Advising Team Student Satisfaction score is 6.5/7. Meaning students are highly satisfied with our services.

Recruitment

- Fast Track Event: Hosted by Recruitment in collaboration with other experts and support programs, assisting 161 students, providing 240+ services, and generating 83 new student applications.
- High School Outreach: New Student Specialists assisted 190+ high school students in enrolling for fall CNA classes through dual credit contracts for service.
- Application Workshops: Held 11 application workshops, including 2 focused on health and IT.
- Microsoft Funding: Recruitment played a key role in recruiting students for the \$40,000 Microsoft funding, covering full tuition for 19 students pursuing the IT-Microsoft Data Center Certificate this fall and spring. Recruitment launched a call campaign, texted, and emailed prospects, helping students navigate the application process.
- New Student Support: New Student Specialists served over 210 new students during 7 days of walk-ins and conducted 448 one-on-one new student appointments, ensuring personalized guidance and smooth enrollment for each student.

Testing Services

- For the Summer 2025 semester, Testing Services administered a total of 386 exams with our partner Pearson Vue. This includes exams such as GED, CompTIA, Wisconsin Real Estate, plus many more. Our overall satisfaction rate for our services is over 97% positive.
- Continued collaboration with Lakeshore Technical College to provide proctoring services for multiple Radiography cohorts. Dates are planned and scheduled for Fall 2025 semester as well!
- Testing Services staff is collaborating with IT and IS staff members to update all testing computers and associated testing software to be in compliance with new Windows 11 software.
- Testing Services staff volunteered at the GED/HSED Graduation Ceremony held in May 2025.

PRESIDENT'S OFFICE (Interim)

Foundation (Jennifer Charpentier)

- Direct Aid to Students: New Adult Learner Scholarship application had 70 students complete the application. This is a 28% increase over the prior year. The Continuing Student Scholarship application will be open until October 10.
- The October 30th Ignite the Future event registration is open until October 1, 2025. Get inspired by Gateway students and our keynote speaker. Learn more at gtc.edu/ignite.
- Total contributed dollars secured in support of Gateway students, the college and the foundation as of August 30: \$172,144 from 216 donors.

TALENT & CULTURE and MARKETING AND COMMUNICATIONS (Interim) Jacqueline Morris)

Talent & Culture -

- Training and Development introduced new training programs on the Stop Campus Hazing Act, Writing Thorough Incident Reports, and Grant Effort Reporting
- 15 new employees were hired and onboarded in the month of August. Of which, 13 were faculty members
- Faculty Professional week was August 25th-30th. Our main campus hosted 230+ faculty for an inservice morning program and concluded with the Adjunct faculty Launch pad
- Jacqueline Morris, Magan Perez and Sharon Johnson represented the district at the GTEA negotiations. Sharon presented the current and projected budgets to provide all parties with a clear understanding of the college budgets. After thoughtful discussion, it was determined that an additional negotiations session would be scheduled.
- Jacqueline Morris and Kristin Gunia attended the WTCS Marketing meeting to discuss the marketing consortium move to a marketing council.
- Jacqueline Morris and Magan Perez met the GTEA for our quarterly Coffee & Conversations to discuss GTEA matters and provide district updates.
- Jacqueline community update;
 - attended the ribbon cutting of the new Starbucks in Kenosha as a member of the Kenosha Chamber of Commerce board.
 - o volunteered for the HarborPark Jazz, Rhythm and Blues festival
 - o participated in the meeting for the Kenosha Kindness Week

Marketing -

- Open House, Fast Track and Fall Semester enrollment push campaigns are wrapping up with our Own Your Future campaign
- Outreach and communication has begun as we work to connect with the Class of 2026 in partnership with the recruitment team. Communication and outreach will continue throughout the year.
- Fall Semester push included a great graduate highlight as a sponsored story that has been shared in the tri-county area Kenosha News, Journal Times and Lake Geneva News via digital publication and boosted social media posts
- Targeted digital ads ran promoting summer Open House and Fast Track as well as for key groups in addition to print, all postal customer mailer, billboard and targeted CRM mail, email and text outreach to key prospective student groups.