



*PRESIDENT'S REPORT
September 20, 2018*

GATEWAY AS A LEADER

College Access

In the month of August, College Access continued working diligently to increase the numbers of admitted students for the Fall. We coordinated three Quick Start Events, one on each campus. Between all of the three Quick Starts we helped 87 students with their next admission steps. College Access also had a big presence during our three Open Houses, New Student Specialists met with a total of 264 students and helped submit 197 applications! Our admissions team has been admitting about 50 students per day in the last two weeks. To finish the summer with a bang, Gateway received the High School Certifications Round 2 Grant to support a Welding Academy. Through the Welding Academy, students will have the opportunity to earn their entire Welding/Maintenance & Fabrication Technical Diploma for Free, while in high school (thank you Katie Graf for working so hard on this). In addition, our Dual Credit Coordinator, Sam Duczak has collaborated with other units to create an electronic form for Transcribed Credit (TC) Registration. Starting this Fall, TC Registrations will be paperless! Lastly, College Access wants to reach more students via social media, so we have created two new pages - Twitter @gtcadmissions and Instagram: @gtcadmissions, please like/share our new pages!

ACADEMIC AND CAMPUS AFFAIRS

General Studies

Dr. Jennifer Cumpston, Dean of General Studies, completed her EdD in Educational Leadership from the University of the Cumberland.

Dr. Jay Johnson, Instructor of Communications, completed his PhD in English from the University of Wisconsin-Milwaukee.

The Department of World Languages is now offering Chinese for Conversation and Culture on Saturdays, October 27 – December 15 • 9:20 - 11:20 a.m. For questions or more information contact Kyle Kendall at kendallk@gtc.edu or (262) 564-2630.

A manuscript co-authored by Richard McLaughlin, Instructor of Natural Science, titled, "The frightening rise of HIV in Pakistan and the need for immediate remediation" was submitted to the Journal of HIV/AIDS & Social Services and accepted as a letter to the editor.

School of Allied Health / Veterinary Sciences

We welcome two new instructors:

Jacki King, HIT instructor and program chair - Racine Campus
Heather Clingan, Veterinary Assistant instructor - Elkhorn Campus

Congratulations to dean associates Roxie Hickman and Brenda Putze for their selection to the *Gateway to Leadership* program for 2018-19.

Congratulations to Medical Assistant instructor Lori Andreucci for her appointment to the Board of Directors, Kenosha Community Health Center.

The advisory committee meetings for Surgical Technician were held in Kenosha on September 17 and for Dental Assistant on September 25th.

The Institutional Animal Care and Use Committee (IACUC) met on September 19 to conduct its 3-year review of species' protocols.

Dean Mike O'Donnell served as an on-site reviewer for re-accreditation of the Physical Therapist Assistant program at Pearl River Community College in Hattiesburg, MS September 8-12 on behalf of CAPTE.

Elkhorn Campus

Elkhorn campus is starting an herb garden to support the Culinary program. Students from the Alternative High School will be involved in the planning and maintenance of the outdoor space.

Many Elkhorn faculty and staff will be at Elkhorn Area High School on September 19 for its annual career fair.

The Veterinary Sciences program will host an Open House for its clinical partners on October 19.

COMMUNITY AND GOVERNMENT RELATIONS

Marketing and Communications

The Marketing Dept. is working closely with the SEM Program Marketing and SEM CRM committees on the implementation of several strategic items related to marketing Gateway and its programs to prospective students. Kristin with co-chair Steve Whitmoyer recently rolled out the standard tier of marketing support available to all programs including program brochures, CRM communications and other items.

The fall semester push campaign--mail, newspaper, billboard, digital, radio and cable TV is wrapping up. In addition, different digital targeting and marketing tactics were implemented to promote the college's new programs launching this fall. This year's push included additional communication to returning students including geofence digital advertising and mailed outreach alongside outreach efforts by Student Services.

New preview videos were created to help promote the college's new Advanced Manufacturing (<https://bit.ly/2NfJywp>) and MMOPP (<https://bit.ly/2oJd3c7>). In addition, new program videos have been produced for Electrical Engineering (<https://bit.ly/2MTpck4>) and Hospitality (<https://bit.ly/2PB1Cyu>).

The Marketing Department welcomed Kristen Paulson as our new associate. Kristen filled the position vacated by Diana Carbajal's retirement.

WGTD

WGTD is now offering higher-quality live and archived webcasts of high school football games that take place within the Gateway district, thanks to the recent acquisition of a new video switching system that includes a set of 4K cameras. Benefits include higher-resolution images, instant replay and higher-quality audio and graphics.

WGTD is continuing its partnership with Indian Trail High School's Communications Academy as our production team includes several Indian Trail students.

The new technology and the expertise gained from producing sports programs will enable us to webcast special events as they occur on Gateway campuses and within the district as a whole.

Foundation

As of August 28, 2018, the Foundation has raised \$41,647. The generous gifts were from individuals (including Gateway faculty and staff as well as alumni), Donors have contributed to areas such as the mission of the Foundation, student scholarships, the endowment, the Gateway Promise Endowed Fund, student emergency funds, and the Short Term Training fund.

The Gateway Promise Endowment Campaign has reached \$2,408,193 in gifts and pledges.

We are pleased to share that the following scholarships have been started:

- Karen S. Barker
- ADK-Z Colleen Deininger Memorial

AT & T has made a generous gift in support of the Youth Boot Camps.

The Continuing Student Scholarship application opened on August 27 and will close on October 7, 2018. Please encourage students who have completed at least three to six credits at Gateway, with a GPA of 2.0 or greater to apply at gtc.edu/foundationsscholarships.

Over the summer, we worked to streamline the Continuing Student application process. With the assistance of LID and Student Services, we are now able to offer Single Sign-on for our students. Prior to this, students had to create a separate account for themselves in the scholarship software. Foundation staff also worked to update the application so that it is more efficient.

The Foundation has started a Facebook page. You can see updates from the Foundation about the impact of giving, announcements, and archival photos. Like us at facebook.com/FdnGateway

ENROLLMENT

Fall enrollment is up 0.3% when comparing to the same timeframe as last year. Year-to-date enrollment, including summer and fall, is down -0.5%.

FINANCE, ADMINISTRATION and FACILITIES

Joint Review Board for Tax Incremental Districts Updates

Nine new Tax Incremental Financing Districts (TID's) were established in Somers in anticipation of explosive growth from the Foxconn presence.

Grant Accounting Update

The FY18-19 Special Revenue Fund new grant cycle has started with new general ledger number creation for the new grants. Budgets have been entered into Colleague for Program Managers to commence grant activities and expenditures for the new fiscal year. Ongoing projects will continue to be monitored to complete project activities and expenditures. Meetings have been held with Project Managers in regard to their grants relating to orientation of project management and yearly timeline elements. Financial reports are being completed for year-end and preparations for the annual audit commencing the middle of September. Debbie Lewis will attend the WTCS Grant Guidelines summit on September 19 in Madison, WI regarding funding and proposal opportunities for FY19-20.

Year-End Update for Fiscal Year Ending June 30, 2018

We are almost there! The auditors will be onsite September 17-21 for their final FY18 visit. When that is complete, it will be time to start preparing the CAFR which should be completed by the end of October.

FY 2018-19 Budget Update

The Budget Office is scheduling Budget on Campus meetings for later in the month. These meetings have become increasingly popular and valuable as it provides budget managers time to take a deep dive and ask any questions or address concerns they may have. Looking forward we are in the preliminary stages of planning for FY 2019-20. Assumptions for the coming year will be formally presented in the months ahead.

Facilities

The facilities plan for FY19 has been modified to accommodate the need for multiple borrows for the Kenosha Academic Building second floor remodel. Since this will require five separate borrows over two fiscal years we have moved the Elkhorn expansion from this fiscal year to FY20 and replaced it with a second Academic Building borrow.

Security

As indicated below, a proposal was submitted to fund a building lettering and numbering system. Security staff and facilities staff are now utilizing new radios on

all campuses in order to communicate more efficiently and quickly. The first few days of classes have gone off without any issues of concern.

Risk Management

Gateway Technical College submitted its District Mutual Insurance Risk Management Project Award 2018-19 application for review by Districts Mutual Insurance. The application, completed by Tom Davis, Director, Security, is for identification of building exteriors and doors with proper markings (lettering and numbers) easily visible for emergency first responders arriving at Gateway Technical College campuses and centers. Properly identified and viewable building and doors lettering/numbering will assist first responders to respond to emergency needs faster with less confusion of location of the emergency. During an emergency, occupants of Gateway Technical College buildings will be able to identify their location and communicate their location to first responders. District Mutual Insurance will announce project awards at their October 19, 2018 quarterly Risk Manager's meeting.

Other

Bill represented Gateway at a meeting of the three higher education colleges hosted by Debbie Ford with multiple participants from a land developer from California, a financing firm, a public relations firm from Madison, and a builder from Milwaukee. The discussion centered around potential uses of property on the southwest corner of Hwy L and Green Bay Road in Somers.

Our OPEB liability has increased to \$23.9 million and effective with this year's financial statements the expense will be recorded on the financial statements. Independent of the increase HR has been looking at some changes in retiree health care coverage that will significantly reduce the liability for next year.

Sharon and Bill attended the WTCS Business Office meeting at CVTC. A joint meeting with the WTCS HR group is scheduled for NWTC in November. The two groups have many topics of mutual concern.

HUMAN RESOURCES

Bill Whyte and Selina Bohn presented an overview of the compensation project to managers in order to give them a perspective to share with their staff.

John Frost is now the Strengths Champions chairperson working with John Thibodeau to help to invigorate the Champions and bring more into our classrooms.

Debbie Miller announced changes to our benefits package with the change in our Employee Assistance Provider (EAP), voluntary benefits, and adding clinic lab fees at no cost to our employees.

Gateway sponsored Association of Title IX Administrators (ATIXA) Investigator Training which resulted in free training to several Gateway Professionals.

Selina Bohn participated in an Ellucian focus group to assist them with their terminology support section on their website.

Elizabeth (Lisa) Guerrero is Gateway's new Talent Acquisition Recruiter. She started on August 20 and has been involved in interviews since her second day on the job.

INSTITUTIONAL EFFECTIVENESS

After last year's successful pilot project, we are making CliftonStrengths Assessment codes available to any faculty member who has completed our Teach with Your Strengths training so they can use strengths with their students. Faculty who piloted the program last year reported that students were engaged and enthusiastic about knowing their strengths and enjoyed connecting them to their classroom studies. Our Cosmetology and Barber programs will be using strengths in all their classes this year. Human Services and several other programs are also moving in that direction.

Career Pathways

The Director of Career Pathways and Program Effectiveness attended the Racine Unified School District's Academies of Racine Steering Committee summer retreat on August 10th. The Director of Career Pathways and Program Effectiveness was able to share several resources from Gateway for the Academies teams to consider, including our college-wide core ability assessment rubrics and information on our Biz Squad internship course. Representatives from the Academies are interested in infusing soft skill development and real-world business scenarios into each academy, and these resources will provide them with support and direction as they work on an integration plan.

Employee Learning

Fourteen new faculty participated in the New Faculty Institute (NFI) Launch Pad at the end of August. The New Faculty Institute Launch Pad is designed to give new faculty the critical information they need to be successful during their first few weeks at Gateway including an overview of Gateway, classroom behavior management, syllabus development, and much more.

Experienced full-time faculty were also provided with learning opportunities before the semester started. Opportunities included college updates, required training, and an innovative presentation on engaging students both online and in the classroom by fellow instructors Christopher Venckus and Christian Hur.

LEARNING INNOVATION

Distance Learning

We have updated our VANguard brochure and distributed them out to all of our VANguard high school partners in person during recent site visits.

We implemented our new scheduling platform for all VANguard video-conferencing classes this Fall and have discontinued the use of our older scheduling platform.

Replacement videoconferencing equipment will be implemented soon to make the equipment deployment at all of our VANguard high school partners uniform and consistent. This aids in scheduling/support as well as providing a high-quality experience across locations.

VANguard visits were conducted at all VANguard high school partners. Equipment checks, maintenance, and course scheduling reviews were done.

All VANguard partners will be asked to sign an updated version of the Technical Assistance Agreement under which Gateway provides services. So far we have received four of them back for Gateway signatures.

We have deployed the Panopto video creation solution inside Blackboard. Many faculty are using the product and feedback has been positive.

Information Systems

The implementation of the Ellucian Portal is in progress.

The implementation the Infoslem Enterprise product to replace EMS, our current room scheduling product, is nearing roll out.

The Client portion of State Reporting is complete.

The implementation of a new reporting system to replace the Colon Prompt is in progress.

The implementation of using Time Clock Plus for reporting and approving exempt absences is in progress.

A test version of Self Service has been successfully configured to implement Single Sign On. The live version will be set up soon.

The investigation of options to compensate for the eventual phasing out of Web Advisor in favor of Self Service is in progress.

Technology Operations

The team worked hard and the result was that the startup of the Fall semester was mostly a smooth one for the Tech Ops team. A couple of minor network issues were identified and quickly remedied by the team.

Gateway's network has now been extended in Burlington to include The Cut. We will soon be providing wired and wireless access at The Cut for our students, faculty, and guests as it becomes our newest facility. In addition to computer and POS

system access, the network will provide security cameras, phones, an AlertUS beacon, and digital signage.

The Infrastructure Team installed our first five Cynap multimedia systems in classrooms across the district. This system will become the new standard for classrooms and conference rooms in the future.

User Experience

Campus technicians have been busy updating computers for the fall semester and resolving problems that have come up during the first week of classes.

Gateway OneCard processing issues have been resolved thanks to the collaborative efforts of Information Systems (IS) and User Experience (UX). We were able to help identify that the issue was on the vendor's systems and not in our practices or procedure.

Wolfvision Cynap multimedia systems have been deployed in five classrooms across the district for the fall semester. Response from faculty has generally been positive, and we are updating documentation based on their feedback.

We have ramped up on fall cleanup in our storage rooms and offices. In Racine, we have disposed of multiple pallets of obsolete and damaged equipment. A similar project in Kenosha has begun.

The TechCentral team has assisted in many beginning of the semester events. These events include Adjunct Inservice and Professional Days.

STUDENT SERVICES

Student Accounts

In the month of August, Student Accounts has processed a total of 403 third party authorizations! This number continues to climb the closer we get to the end of August. We continue to reduce the overall processing time which is now under 12 hours!

Academic Advising

The academic advising team has had a very busy month as August is normally the most intense month of the year. The team has been involved in multiple major students events this month - Open House, New Student Orientations, Promise Student Bridge Workshops. The team additionally expanded the Express Advising services to help meet the high demands of students just before the semester begins, August 22nd through September 6th. During this time students are able to walk in and receive fall course planning services as needed. This year New Student specialists and Student Finance Specialists were added to this time to offer more services to students beyond just advising.

Career & Employment Services

CES spent the month of August serving career exploring and employment seeking students via individual appointments, classroom presentations, and workshops. CES delivered classroom presentations for Promise students on the Focus 2 Career program and Wisconsin TechConnect. Extra Career Exploration Undecided workshops were offered the last week in August to accommodate the end of August rush. The Student Employment Specialists made 17 employer visits this month.

Express Services

The Express Services team has been busy this month supporting all the enrollment initiatives in addition to working with students in the centers with last minute needs. We have assisted with Quick Start events, Open Houses, New Student Orientations, and Call nights. The Student Services Centers have been in overdrive helping students prepare for fall semester assisting with triage and transactions. The Contact Center has set a new record of student contacts for the last 30 days! Between phone calls, emails, and chats, this fabulous group has had over 12,060 connections with students!

LEARNING SUCCESS

Student Life

Student Life has been working with the new United Student Government Officer Team over the summer semester to train them for the upcoming 2018-19 school year. Thirteen USG members attended the summer retreat at Lake Lawn Resort. During the retreat, students were trained for and participated in their first Students Activities Funding Committee (SAFC) Meeting, worked on planning impactful events for the fall semester, and participated in team building and leadership activities.

Upcoming fall semester activities/events included: Gateway Days, Coffee and Colleagues, Student Life/USG Office Open Houses, United Student Government General Assembly Meetings, Student Activities Funding Request Committee Meetings, Yoga Classes, Club Officer Training, Voter Registration Drive, Halloween Costume Contest, El-Corn Roast, Pizza and Politics, and more!



Multicultural Program

Congratulations on your new role, Julani Bayan! After years of 6 years serving students at the Kenosha Campus as a Multicultural Student Support Specialist, Julani Bayan has accepted a Human Services faculty role in the School of Protective and Human Services.

Julani shares, “For the past 6 years being apart of Multicultural Student Support Specialist team; it has been a tremendous privilege to serve our students and college in such a capacity. Student Support is a great asset to the college and an even greater resource for the students. As a Multicultural Student Support Specialist, not only have I learned about our students, communities, but about the college. I am excited and sadden about my new journey here at the college. Thanks for all of the support and best wishes to this new adventure as a Human Services faculty. Thank you all.”



Trauma and Resiliency

Student Support Specialist, Jomarie Coloriano, attended Dr. Joy DeGruy’s Trauma and Resilience presentation in Milwaukee. Dr. DeGruy discussed the link between trauma and mental health in connection to resiliency and academic persistency. She highlighted historical trauma, privilege and structural violence as adverse effects that shapes an individual’s life-course journey, including in higher education. Connecting generational trauma to the achievement gap of students of color, in particular Black males, Dr. DeGruy argued that this trauma combined with continued oppression, and an inability to access supportive and healing resources leads to adverse effects. As solution, Dr. DeGruy provided culturally specific practices and support models that benefit students of color population: mentoring and meaningful family/community/village-like relationships. In addition, she urged for understanding race, discrimination and historical truths as steps towards healing. Dr. DeGruy’s presentation affirmed the model of practice utilized within the Multicultural Program – holistic and individualized services coupled with community-based support. This has resulted in high retention rates of students of color served under the Multicultural Program. For the 2016-2017 academic year, the Multicultural Program contributed to the 84% retention rate of student support services.

Testing Services

Beautiful spring weather was the backdrop for the annual GED, HSED and Adult High School Graduation Ceremony held in May. A packed house at the Madigrano

Conference Center celebrated the achievements of the graduates. Graduates and guests were treated to the moving words of our keynote speaker, Director of Tutoring and Support Services, Mrs. Emma Hendrieth. Along with food, a photo station and the amazing show of support by Gateway staff, it was a wonderful evening honoring the recent graduates.

With the rise of online programs, it can be a challenge, if not impossible, for students to attend an on-campus appointment to take their placement exam. In order to best serve our students, Gateway Testing Services offers multiple different ways to take your assessment, even if you are outside of the tri-county area!

Gateway Testing Services has long participated in Accuplacer Remote Testing. This service allows Gateway to electronically send our placement exam to another, authorized Accuplacer testing center nearer to the student to be delivered in a secured, test center environment - just like being on a Gateway campus!

We have also recently introduced virtually proctored testing for Accuplacer through Examity. For a small fee, students using Examity are able to schedule their appointment 24 hrs per day, 7 days per week and their exam is administered by a live, online proctor. We have had only positive feedback so far on the Examity service with students appreciating all of the options available to them! Please note that minimum technological requirements must be met in order to participate in the Examity process.

Disability Support Services

On July 18, 2018, Donna Piccolo, Dan Peterson and Elizabeth Gridley presented at the International Association Higher Education Disability (AHEAD) conference in Albuquerque, New Mexico. Their presentation, Disability Support Services Untethered from Campus included background/history of Gateway, told of the long history of support services for students with disabilities and the innovative transition support afforded local high school students with disabilities. Forty people attended the session and many people asked compelling questions and even stayed after to delve deeper into the unique concept of sending college disability personnel into local high schools.

DSS personnel have been attending the open houses on each campus speaking to students and families and offering valuable information on Disability Support Services.

Twelve students from Kenosha Achievement Center (KAC) participated in mock job interviews on the Kenosha Campus as part of their summer work experience. Thanks to Shayla

BUSINESS & WORKFORCE SOLUTIONS

Apprenticeship

Albe Heinen investigated new technology for Barber Cosmetology Apprenticeship.

We started our opening day of school with a new program for education involving online technology class training with hands-on activities for a more positive understanding of the education outcome.

The training is an online Lab with new work books and technology using i phones, i pads & laptops. We are the first school for apprenticeship to be working with this program. Pivot Point Lab Pivot Point Fundamentals is the name of the program.

During the month of August, Apprenticeship connected with both students and businesses. They participated in the Gateway Open House, the Kenosha County Fair and held a Barber and Cosmetology Forum.

Gateway Industrial Design Fab Lab



The Fab Lab experienced the most busy and productive summer yet. Lab attendance for August was estimated at 2173, and we closed out with camps, training and outreach.

Among our many visitors this month, was a technical college from central Michigan, and Career Coaches of Wisconsin, who help place special needs kids in higher education.

The Fab Lab did two days of sessions with the Girl Scouts at KTEK Academy, where the girls learned about 3D Design & Printing with Tinkercad, and CNC on our Shopbot desktop router. They even enjoyed a rousing round of cardboard bowling!



Three of our camps happened in August, two-six hour days camps, and one-four day Maker camp. Future Gateway Students, did design and modeling, learned laser engraving and did coding on our CNC setups.



The Fab Lab also conducted a Kids Lab training session at Star Center Elementary in Lake Geneva. The session had 12 instructors, all energized to bring Kids Lab to their classrooms. The Lab looks forward to working with our new partners.



Kristen has been hard at work strengthening the Lab's media presence, and got some attention with this video. We are currently making it into a YouTube Video.

[Cookie:](https://www.instagram.com/p/Bmg9aMUHs6J/?utm_source=ig_web_button_share_sheet)

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The Fab Lab participated with Gateway's booth at the Kenosha County Fair during August. We had great response and generated interest for our last summer camp.

The Lab staff is now the strongest and most diverse it has ever been, and we look forward to the upcoming semester.



Randy Reusser, BWS Instructor, earned his lean six sigma green belt on July 31, 2018. His project was based on process improvement for BICSI classes. Through the great teaching of Rick Lofy, Randy was able to reduce process steps from 33 to 30, reduce wait time from 84 to 40 hours (52.4%), and reduce process time from 98.5 to 96.5 hours (~1%). Based on 8 BICSI classes scheduled over the next fiscal year, we can save \$7,866.00. This was accomplished with the support of BWS Director Kate Walker and Vice President Matt Janisin.



NC3, Greenlee, and Randy Reusser are working on a new 3 Phase certification for the electrical trades. It is based on the use of a Industrial Clamp Meter, they are hoping to offer the first class in October 2018 at the NC3 conference in North Carolina. Gateway continues to be a key player with NC3 and has been working with Greenlee for two years. They have several more certifications in mind and will be working with other instructors as well.

Gateway continues to be a benchmark school hosting a number of tours from schools and organizations from across the country. Mid-Michigan Community College President, Christine Hammond, brought her team for a second time to Gateway to learn more about our industry partnerships through NC3. The Chicago

Pipefitters Union also toured to see how we have partnered with Snap-on to create high tech, professional and inspiring educational facilities for our students. They are in process of building a new training center and wanted to gather ideas.

PBS Newshour is featuring the story of Wisconsin's record low unemployment and unique programs that are assisting will air at 6:00 pm on September 6th, Gateway Technical College partnership with the Department of Corrections will be highlighted in the piece. Gateway has trained individuals from both the Racine Correctional Institution and Robert. E. Ellsworth Center in CNC Operator. The Robert E. Ellsworth Center participants have been getting placed at area employers as a result of the training program. In addition, Basin Precision Machining will also be featured in the piece as an employer who has approximately a dozen employees that started their re-entry at their company.

On October 2nd an event focused on Re-Entry and Employer engagement hosted by KABA will take place at the Horizon Center at 7:30 AM until 1:00 PM. to register visit <https://www.eventbrite.com/e/southeastern-wisconsin-re-entry-employment-expo-tickets-48612602603>

On August 15th the Department of Workforce Development approved Gateway's \$400,000 Fast Forward grant application to help support short term workforce trainings in our three district area. This award will complement the Fast Forward grants awarded to the City of Racine and Racine County. Gateway will be providing student series and grant administration oversight on all three grants. Along with Gateway, WRTP/Big Step, First Choice Apprenticeship and Eagle Trucking will be providing training in the areas of Hospitality Management, Construction, Logistics, Manufacturing, and Commercial Drivers License. Great job to Anne Whynott and Kate Walker on securing this funding.

On August 30, Stacia Thompson was a guest presenter at the Breaking Boundaries, Building Bridges event. She presented about Gateway educational opportunities to over 75 Child Support, W-2, and DWD staff from Kenosha, Racine, Walworth, Washington, Waukesha, Ozaukee, and Milwaukee counties.