

# PRESIDENT'S REPORT

November 19, 2015

# **GATEWAY AS A LEADER**

## **Career & Employment Services**

The Career and Employment Services (CES) team is offering new employment development opportunities for Gateway students. The CES team refined the existing job seeking skills workshop from a broad-based focus to covering specific subject areas. Students are now able to register online for the revised workshops online including: Resume 101, Walk-In Resume Review, Proactive Job Search, Job Fair Prep, Interview Success, Walk-In Mock Interviews and Intro to LinkedIn. Along with these 7 new offerings, the CES team has been involved in job/career fairs offered this fall in partnership with other various organizations. A total of six job/career fairs were offered for Gateway students this fall with one final career fair scheduled in November on the Racine campus.

# ACADEMIC AND CAMPUS AFFAIRS

## **Business and IT**

Administrative Professional Team: Katie Raffini is a current Administrative Professional program student. She is now also a writer for the Gateway Connect campus newsletter. Attached is her first article. She is also employed as a casual in the Marketing Department on the Kenosha Campus. I am very proud to see how Katie continues to excel and showcase her skills.



Today four of the SharePoint Cohort 2 students took their first Microsoft Technology Associate certification exam for Database Administration and.......... (that was a drum roll) four students passed it and are now officially Microsoft certified (Jessie, Jonathan, Kristopher and John Barry). Some of the remaining students will take the exam on Friday and the rest will take it next week.

## **Developmental Education**

Students in the Kenosha GED in Spanish Communication course participated in a Spanish language discussion of To Kill a Mockingbird on October 21, 2015 at the Kenosha Northside Library. This book is being used for Kenosha Public Library Big Read Program.

30 UW Parkside students visited with our ELL students on October 21, 2015. ELL and UWP students had an opportunity to practice their Spanish or English speaking and listening skills.

Iryna Faulk and Dawn Marabella represented Gateway at the "Contextualizing GED Instruction in Order to Increase Retention, Completion, and Postsecondary Transition" Workshop. This was a 2 day workshop, sponsored by WTCS held October 27 and 28<sup>th</sup>. Laura Knudson and Heidi Jenkins represented Gateway at the "Using the Nationally-Known Accelerated Learning Program to Increase WTCS Written Communication Class Success (and College Retention) Rates" Workshop. This was a 1 day workshop, sponsored by WTCS held October 27 and 28<sup>th</sup>.

Debra Solomon and Ginger Karaway co-presented "Gateway Technical College Classroom Best Practices for English Language Acquisition" at the 2015 GED/HSED and Adult Literacy Conference, held October 28 and 29<sup>th</sup>.

Ginger Karaway and Mike Troudt are representing Gateway in a yearlong Wisconsin's ESLPRO Training of Trainers. This WTCS training is designed to bring 30 ELL instructors from across the state together to study and apply strategies on how to "meet the language needs of today's adult English Language Learner".

Craig Schambow represented Gateway at the 2015 National Career Pathways Network Conference (October 28-30).

## **General Studies**

Nicole Ayala, Science instructor, has created a new service learning project for the new Animal Biology class in Elkhorn. The project works with Valley of the Kings (VOTK), a large cat sanctuary dedicated to providing homes for retired circus animals or exotics that were illegally kept as pets. This sanctuary is home to a wide variety of animals, but students focused on the tiger, lion, wolf/dog hybrid, mountain lion, and bear for their project.

For the project, students designed an "enrichment" item to give to their assigned animal species. They then visited VOTK, gave the animal the enrichment item, and observed the behavior of the animal before, during, and after the enrichment item was given. In addition, some students volunteered there for a few extra credit points and all students were involved in a donation drive. They also had to write a research paper on the behavior of their assigned animal species.

Student engagement was so high that one student made arrangements with Texas Roadhouse to get involved with a fundraiser and donate 10% of their profits for the evening of the fundraiser, raising over \$300.



Students at Valley of the Kings, observing the animal behavior



Some of the enrichment items students brought to Valley of the Kings

The Communications Department is introducing its new class for spring '16. Foundations of Writing will reduce the number of hours students spend at the lowest level of developmental writing from six to four. It will eliminate an entire semester of remediation for those at the lowest levels of reading and writing without compromising their chances of success in college-level classes. A similar change is being made on the reading side, eliminating one of the reading classes and adding hours to the remaining class to reduce the time necessary for students to complete reading remediation.

# Health Sciences – Allied Health/ Veterinary Sciences Division

ACT 4 grant project manager Stacia Thompson has accepted a position in the BWS division and will turn over her project duties to Shayla Thompson and Lisa Roberts. Shayla and Lisa will be dedicating 50% effort on HPOP and 50% effort on ACT 4 for the next 6 months.

Preliminary work is being done by the Surgical Technology faculty to develop a Pathway Certificate in Sterile Processing and Distribution.

The Pharmacy Technician advisory committee and curriculum committee endorsed multiple changes to the program which were subsequently presented to and approved by the district Curriculum Committee. The changes will prepare graduates for work opportunities in a variety of inpatient and outpatient/retail settings.

New Student Specialists, Allied Health program representatives and Dean Mike O'Donnell will participate in a career panel at Tremper High School on November 12<sup>th</sup>. Mike O'Donnell serves on a WTCS deans committee which supports the awarding of advanced standing credit to PLTW participants entering the health sciences.

#### **Horticulture Program**

Cassity Tree Service visited Horticulture students in Landscape Plants class for the 23rd time to demonstrate tree care techniques. Thanks Brian Cassity!



Alpha Beta Hortus and Permaculture class took a field trip to Growing Power in Milwaukee.



Horticulture students visited Chicago Botanic Garden, and horticulture club mentors 3rd graders with gardening/local food in the Wilson School High Tunnel service project.



Plant trial report was submitted to Greenhouse Grower magazine for November publication.

No Mow turf was installed in front of Pike Creek Center by landscape management class.



Service Learning Site Analysis conducted by Landscape Design class. Students are designing a healing garden as a part of a service learning project for the course.



# February 2016 Horticulture Job & Internship Fair

<u>Confirmed date</u>: Wednesday, February 17th (calendar invite to come) <u>Time</u>: 1:30-5:00pm, industry to set up from 12:30-1:30pm with Professional Panel from 1:30-2:30pm, networking from 2:30-5:00pm

<u>Focus</u>: Job & Internship fair featuring a Professional Panel with opportunity to meet the professionals

Industry: Greenhouse, Floral, Landscape, Urban Farming

<u>Student audience</u>: Current students, Graduating students & Alumni. Attendance should be either required or encouraged by instructors. Required in Horticulture Business Operations and Horticulture Portfolio

Facility and program tours have been completed for ~150 elementary students and will have 100 Harborside juniors on October 29 to talk about local food and urban farming. Fifteen horticulture students were awarded the national 'Landscape for Life' Certificate. This is sustainable landscape curriculum and certification through the <u>Sustainable Sites</u> <u>Initiative</u>, a USGBC and LEED program and rating system for the Landscape Architecture industry. The training and certification is a required one credit course in the Gateway horticulture curriculum. We are the first college in the nation to make this part of our curriculum. Plans are underway to offer it as transcripted credit though Badger high school

## Welding - Elkhorn

Mike Skender reports that Badger High School students toured the Welding lab and they had a blast. Here are some pictures.



# Welding - Racine

Two of our graduates "checked in" with updates. One is currently working in Alberta Canada in the petroleum oils sands field, and another is currently working in Wisconsin Rapids on a mainline natural gas transmission pipeline.

Two new advisory committee members have been recruited - Nick Schretter from Badger Meter and Darren Rodriguez from Putzmeister Corporation. Also Darren Rodriguez will be added to our "certified adjunct" list.

#### Lakeview Academy

Last year we had the business group the IBAW tour Lakeview. They were very impressed with us and reached out to Senator Johnson and told him he had to see Lakeview. On October 23 Senator Johnson visited Lakeview to see the school and learn about the partnership between GTC and KUSD. He was impressed with all aspects of the school especially our partnerships with business.

Info on IBAW: http://www.ibaw.com/



History was made in Elkhorn with the first parts that were made in a CNC class. Here are some pictures of the first part manufactured in Elkhorn using a full CNC program/process. Prior to today, we have been training our students to use the machines manually.



## **Fire Program**

Chris Garrison, Lead Technical Rescue Adjunct, accepted the job as the new Sun Prairie Fire Department Chief. Chris was an integral part of building the Technical Rescue course and will continue on as an adjunct in a more limited capacity.

## Human Services Program

Dr. Christian Thurstone from University of Colorado – Denver will be the keynote speaker for Spring AODA conference. He is Medical Director of one of Colorado's largest youth substance-abuse treatment clinics and associate professor of psychiatry at the University of Colorado Denver.

Dr. Seth Wollwage attended CPI training this past summer and plans to run a Crisis Intervention course in the spring. This would be an elective course leading to a CPI certificate in non-violent crisis intervention.

## Culinary

Culinary Arts Program invited high school students to shadow Gateway students in the Culinary II class to give them an opportunity to see how the kitchen operates. On November 13<sup>th</sup> Ronda DeAngelis will be demonstrating holiday cookie decorating. On November 20<sup>th</sup>, culinary is doing a chili and corn bread cook-off. High school students will be paired with Gateway culinary students.

## **Barbering/Cosmetology**

The fall Cosmetology semester began the new state required 1500 clock hour sequence.

On October 10<sup>th</sup>, Brenda Zarletti and Jahonn Blow, cosmetology students, and Roberto Pagan, barbering student accompanied by Felecia Boyd, adjunct instructor, attended the Veteran's of America Stand Down day at the Kenosha Job Center and provided 19 free haircuts.

## Criminal Justice/Law Enforcement Academy

The Law Enforcement Academy completed the first LEA approved fitness examination on 10/31/15. Twenty-four applicants completed the 5-event exam held at Racine Case High School Fieldhouse.





German students and teacher from KSH in Hanau with Dean Simmons at the Hero Center

## Elkhorn Campus

A dozen students attended a reception for Dean's List recipients (Spring 2015 and Summer 2015 semesters) in the Student Life Center (South Building) on October 28th. Special pins were distributed to recognize scholastic excellence.



The campus is hosting the Blood Center of Wisconsin on November 19<sup>th</sup> for a preholiday blood drive organized by the HOSA student club.

Several student clubs and human service class groups are sponsoring clothing drives for areas charities. Collection bins are located in the North Building atrium and South Building Student Life Center. Psychology students anticipate putting up the annual "Giving Tree" for the holiday season later this month. This event supports the residents at the homeless shelter Twin Oaks.

GACTE hosted a breakfast on November 3<sup>rd</sup> as a membership awareness event. The campus Sunshine Committee is sponsoring a bake sale on November 24<sup>th</sup>.

## **COMMUNITY AND GOVERNMENT RELATIONS**

This month's Kenosha Cable TV program features a new student specialist (Bao Lee) and an academic advisor (Kevin Gerau) talking about the services provided to prospective and new students--helping them get started, applied, accepted, and registered.

Developing the identity and internal marketing plan for the expanded Strengths initiative.

Work is progressing toward the January launch of the new Gateway website and the improvement to the functionality of the intranet.

Design, writing, and other support of student life's Diversity 365 and the Safe Zone projects.

The Foundation has invested in new relationship management and fund accounting software. We anticipate completing the conversion process from current data to the new system in the Spring.

Thanks to the generosity of Foundation donors to the Student Emergency Funds, 31 students have been helped to stay in school since July 1. As of today, the funds in the Student Emergency Grants have been exhausted. We anticipate re-opening the Student Emergency fund application in the Spring term, after the funds have been replenished.

As of November 5, 2015, the Foundation has received \$100,915 in generous donations from individuals including Gateway alumni and employees, corporations, and Foundations.

There have been quite a number of community activities this month. Gateway participated in: UW listening sessions at UW-Milwaukee and UW-Parkside, the Racine United Way impact awareness event, the Kenosha County Business Excellence Awards, the WCEDA Annual meeting, the Boys and Girls Club Pride of Kenosha, and the Kenosha Literacy event. The YWCA Women of Distinction event honored our very own Stacia Thompson with the Corrine Reid Owens Racial Justice Award.

The Center for Sustainable Living continues to host community and school groups. Since July, there have been over 1000 visitors to the CSL. These groups come for field trips, student projects, and community activities.

A group of women from Gateway attended the Wisconsin Women in Higher Education Leadership conference at Mt. Mary University. During the conference, we were able to participate in a panel discussion with women technical college presidents from Wisconsin. This was a great session learning about their leadership journey.

The ATEA regional conference was held at the iMET center. This was a great opportunity to share our story and best practices with others in career and technical education.

Senator Johnson visited Lakeview Advance Technology Center. He toured the center, heard from students and staff and participated in activities. There have been a number of legislators on campus using our technology to tape videos and host interviews.

The college continues to spearhead the Mentor Southeast Wisconsin consortium. This group consists of organizations in the try-county area that have mentor programs. Through the consortium, we offer training, assist with conference development and provide opportunities to discuss opportunities and challenges. We have held four mentor training sessions this year and continue to look for ways to improve the training. Conference planning is underway for the annual conference at UW-Parkside and a mission and vision have been approved for the group.

## **ENROLLMENT**

Fall enrollment is down -0.6% as we continue the fall semester. To date, enrollment for FY16 is down -0.2%. Spring registration began November 9. College-Wide Call Nights are scheduled for the first week of December to encourage spring enrollment. Focus on retention efforts will continue.

## FINANCE AND ADMINISTRATION

## **Districts Mutual Insurance Risk Management Project Award**

At the October 23, 2015 Districts Mutual Insurance (DMI) Risk Manager's meeting, Bane Thomey accepted, on behalf of Gateway Technical College, a check for Gateway Technical College's 2015-2016 Districts Mutual Insurance Risk Management Project Award submissions in the amount of \$32,000. Gateway was awarded \$32,000 for the Room Number Signage (Inside Rooms) and Emergency Information Procedure Signage projects. Per DMI, funds are to be split between both projects as the college sees fit. The efforts of John Thielen and Ray Koukari to lead the project team's submissions is noted and appreciated.

## Moody's Investors Service Rating Update

The finance staff recently participated in a conference call with Moody's Investors Service for review and assignment of a rating for Gateway Technical College District's \$2,000,000 General Obligation Promissory Notes, Series 2015-2016D. This is the final debt issue for the FY 2015-2016 budget, bringing the total amount issued to \$12,000,000. The college has been awarded a Aaa rating for this upcoming borrowing.

# FY 2016-2017 Budget

The FY 2016-2017 Budget is on schedule with the calendar and parameters presentation to the board in November. This year, to further provide transparency and collaboration to the budget process, new listening and training sessions will be added to provide additional insight to the pieces that make up the gateway budget "puzzle". This will assist in providing an understanding of the impact of the decisions that are made throughout the process.

# Special Revenue / Grants Update

Business Office leadership attended the Special Revenue Fund team meeting with Special Revenue Fund Project Managers, and the Grants office staff. Information was presented regarding the new WTCS FY 2016-17 Grant Proposal Developments, funding levels and deadlines for submission. The grants team emphasized the Time & Effort reporting importance and tracking for accountability and the effect the reporting has on the single audit. This month begins the budgeting process for Special Revenue Fund new grant proposals, and forecasting multi-year grants' financial obligations. The grant team continues to review and develop processes for new OMNI regulations.

# **Business Office Team Retreat**

The Business Office held its annual retreat at the Colerget Center in October. Similar to the retreat activity Executive Leadership Council participated in, the Business Office team participated in the "I am from" activity and were able to gain insight and understanding of the individuals on our team. The day included discussions on overcoming obstacles, dealing with process changes and concluded with open discussions regarding the team's goals.

# Legal Issues Conference

Bane Thomey attended the Legal Issues Conference held at Waukesha County Technical College. The conference included a keynote presentation titled Preventing Targeted Violence Attacks: Threat Assessment Fundamentals. Breakout sessions attended included topics on threat assessment Investigations, legal responsibilities of boards, ethics for board members, best practice for investigation & crisis management and Title IX updates.

# Comprehensive Annual Financial Report for Fiscal Year Ending June 30, 2015

The CAFR preparation is finally coming to a close and the final draft should be ready for presentation at this month's board meeting! It has been a very busy season, but very rewarding as various individuals from many different areas of the college contributed to the success of creating this document.

# **Pieces of the Budget**

At the October Administrative Inservice, Bane Thomey and Bryan Albrecht led a discussion on "Pieces of the Budget", using puzzle pieces to explain Gateway's total budget. Various college staff participated in an interactive budget presentation using both cut out poster board puzzle pieces as well as a six piece eraser cube. Individuals

most closely associated with the specific fund briefly talked about each of the 6 budgets; General Fund, Special Revenue Fund - Operational, Special Revenue Fund - Non Aidable, Capital Fund, Debt Service Fund, and Enterprise Fund. The challenge was to connect/relate what the college budget means to individuals from a personal standpoint.



# **HUMAN RESOURCES & FACILITIES**

## **Human Resources and Facilities**

Manufacturing expansion in Elkhorn is progressing and on schedule. The building is enclosed before the weather gets to be an issue.

Bill Whyte met with the Waterford Fire Department to discuss potential use of an inactive Waterford fire station for indoor training.

Additional discussions with Burlington High School District have occurred to plan the future mutual uses of the two facilities on the Burlington High School Campus.

Bill made a presentation on facilities at the Retiree's Luncheon on November 6.

HR and Facilities staff attended the Administrative Staff In-service on October 19 where Debbie Miller and Tom Cousino, Director of Safety & Security, made presentations. Tom made a presentation on the direction he is taking the program and the priorities for the function. He also made the presentation at a recent ELC meeting. Debbie presented a VAWA (Violence Against Women's Act) update along with a interactive scenario.

Bill Whyte, John Frost and Josh Vollendorf put together the monthly training schedule for all management for the fiscal year.

The Culture of Excellence Committee completed their plan on accountability and engagement.

Flu shots and Wellness Screenings were conducted on all campuses. There were 213 flu shots given this year compared to 223 in 2014. The Wellness Screening data will be available for next month's report.

John Frost continues the *HR* on *Campus* meetings with great participation.

During the month of October, John reviewed the Push-to-Talk option to replace Radio Service on all campuses with security and custodial staff.

HR Directors attended the WTCS HR Committee meeting in Waukesha along with a Legal Issues Conference presented by WCTC.

Debbie Miller facilitated the DDI training for *Resolving Workplace Conflict* for the latest management training session.

Debbie Miller and the benefits department initiated their first *Benefits on Campus* in October.

The Health Benefits Committee met to discuss potential options targeted at impacting our health insurance costs.

Gateway received a 'no probably cause' finding on the OCR complaint alleging race discrimination.

## **INSTITUTIONAL EFFECTIVENESS**

## **Career Pathways**

The Career Pathways Manager met with Marsha Connet, Southeast Regional Consultant for the Wisconsin Literacy Council, to discuss strategies to disseminate career pathways information to our local literacy council partners and their clients. She and the local directors are excited to partner with Gateway and to learn about our pathway options, which will be more manageable for ABE/ELL students to transition into after completing their literacy programming. Once all of the pathways credentials for the 2016-17 academic year have been finalized and approved by WTCS, a meeting will be held in early February to review available pathways. Through discussion and collaboration with our faculty, we will give directors the opportunity to hear what skills are most valuable for their clients to possess when entering a pathway credential based on the program of study which will further strengthen the strong partnership with our local literacy partners.

The Career Pathways Manager attended the National Career Pathways Network Annual Conference in Dallas during the last week of October, earning a national certification in Career Pathways Leadership. Federal legislative updates and national best practices were shared, which will help to guide and expand our local work.

# **Employee Learning**

Gateway to Leadership (GTL), Gateway's new internal leadership development program, is underway with 12 participants. The goal of GTL is to prepare participants to lead from their current positions through formal training, interactive learning, and application. Two sessions have been completed, one in September and another in October, and teams have been hard at work on their projects. So far, employees have learned how to communicate with impact and how to work as members of high performing teams. Each month brings a full day of learning about a new topic in an interactive session. Details about the program, including participant profiles, can be viewed at <a href="https://sites.google.com/a/gtc.edu/gateway-to-leadership/">https://sites.google.com/a/gtc.edu/gateway-to-leadership/</a>

## **Grants Office**

The Grants Office has received notification of grant awards for two grants from private foundations. The We Energies Foundation has awarded \$20,000 to be used for purchasing equipment for the new Gas Utility Construction and Service program, and the Society of Plastics Engineers Education Foundation has awarded \$4,000 for the purchase of two 3D printers for the Elkhorn Campus. In October a large grant application was submitted to the National Science Foundation which would expand Gateway's work in the area of IT enterprise systems education. Work is now focused on development of twelve grant applications which will be submitted to the WTCS in January.

## Research, Development, and Planning

This is a busy time of year in the Research department as well. Staff are currently administering the Graduate Follow-up Survey, the Five-Year Graduate Follow-up Survey, and the Noel-Levitz Student Satisfaction Inventory, which combined add up to more than 5,000 individual student surveys which are being distributed and tracked. Additionally research projects around potential new program ideas, student retention, and grant evaluation are underway.

# **LEARNING INNOVATION**

## **Distance Learning**

We are testing a new collaboration tool in Blackboard called Blackboard Collaborate. Several pilot/testing sessions are in progress. This will allow students, faculty, and staff to communicate with audio/video using their web browsers and the Blackboard system. LifeSize Cloud is another communication tool that links with our existing video conferencing infrastructure. This is being used in several academic areas to facilitate teaching and learning.

We have deployed 8 additional apps within our Blackboard mobile application, *Gateway4Me*. We have deployed 19 total apps within this tool for students. We continue to research alternative technologies in support of learning objectives. Recent explorations include proctoring solutions for online tests in courses as well as mobile development platforms.

## **Information Systems**

The implementation of the Self Service modules for Student Planning, Student Finance, and Financial Aid is in progress. The Online Petitioning project (LSS Black Belt project) is complete. The processes to import scheduling information from Infosilem in to Colleague is working. It was used to create the 2016 Spring sections but needs some tweaking. The processes to import BWS student information from Go Sign Me Up in to Colleague is complete. The team is creating more reports for HLC Persistence and Completion Academy.

ImageNow will be upgraded by the end of the year. Ellucian mobile application for Colleague is now in testing. Information Systems staff will be implementing the Ellucian Portal solution.

Work on reports in CROA is on-going.

# Server and Virtualization Technology

We have implemented the new VDI system and testing has started with various applications. We are still figuring out best practices with some applications which have presented challenges. Wider testing will begin in late November/early December once equipment has been set up in the BioScience SmartRow racks. Testing has begun with Chromebooks and VDI. A client has been released for Chromebooks that functions like the client on desktops, but is missing some features like USB redirection. The Greenprint team will be beginning testing of new copying solutions in the next week. Sharp devices are arriving onsite on 11/10, and Konica-Minolta devices will be arriving the week of 11/16. The test will be in the LID office as well as the Business Office. We are testing a larger copier as well as a smaller desktop unit. We also will be evaluating PaperCut as a replacement for our Pharos System, which comes up for renewal this year. Most of the other colleges use PaperCut and recommend it as a solution. Meetings are scheduled with CDW-G and Simplivity to evaluate a "hyperconverged" storage solution for our virtual servers. This system will combine storage and server, and has been presented as a cost saving technology. This would also reduce our footprint for server storage from an entire rack to approximately 1/4-1/2 a rack.

# Networking, Infrastructure, and Technology Support Services

We have completed installation of a new server/switch rack system in the BioScience building called a SmartRow. This project provides us with enhanced survivability, redundant cooling, and built-in fire-suppression. The goal is energy cost savings and investment in one server room instead of two. Our new backup generator is scheduled to be cutover this week in the BioScience Building. The iMET generator has been ordered and is targeted for installation by the end of the calendar year. The campus techs are about half-way through the desktop and laptop replacement plan for the current fiscal year. Estimates are in the range of 600+ devices needing to be upgraded this year.

A "Tiger Team" of technicians has been formed to develop and implement a new standard for classrooms and meeting rooms which addresses documentation on the

use and troubleshooting of multimedia equipment, ensuring the room appearance standards meet our intended image, verifying that all equipment is inventoried, maintained, repaired or replaced as necessary, and implementing each room to our defined standard across the district. The Network Operations team is working with Marketing and Employee Learning to rollout a new *Network Security* education subscription for faculty, staff and students. Protecting our data and network resources is vitally important, and it is a best practice that all employees are continually educated and reminded of the security threats to which we need to be ever-vigilant. Our partner in this security education is Stickley on Security,

https://www.stickleyonsecurity.com/sos\_advisor.jspx.

Our Infrastructure and Network Operations teams are continuing to upgrade the network switches across the district, replacing switches which are no longer supported. The Infrastructure team is nearing the half-way completion point of our 40 classroom multimedia upgrades. We are currently comparing projection whiteboards as a potential addition to our equipment list. These whiteboards are designed to be both a projection surface AND a whiteboard which will provide for a better overall end-product and a lower cost.

## STUDENT SUCCESS

#### **Student Accounts**

Student Accounts has been busy doing personal outreach and being proactive with our debt management. With the support of the entire Student Finance Team, we made contact with 260 students regarding missed payments for the 1st installment of the Fall 2015 Gateway Payment Plan. We will continue to be proactive and make personal connections with students each term.

## **Student Finance Specialists**

The Student Finance Specialist have been focusing on financial literacy initiatives. October 6, 2015 was National Know Your Money Day. The Student Finance team connected with students across the three campuses by taking selfies with students and posting them to Facebook. Students registered for SALT, Gateway's tool for all things financial literacy and awareness. Students who participated were entered into a drawing to win prizes. From August to October 2015, we have registered 298 students for SALT!

## **Registrar's Office**

The Registrar's Office has been working with the cross-functional team implementing Student Planning. This new software will allow students to create academic plans, which will allow them to complete their coursework and graduate in a timely manner. The staff is also implementing the Transfer Evaluation System (TES), which is an interactive database of course data from institutions of higher education. TES empowers students to locate course descriptions so they can easily view what credit they will receive for their previous coursework. The Registrar's Office in collaboration with Student Services Center Manager Ann Witte, is updating documentation relating to FERPA regulations. Included in the documentation is a new set of guidelines governing how to interact with third parties who want information about students.

## **Student Services Centers**

The student services centers participated in a fun-filled 1st annual Customer Service Week in recognition of the excellent customer service our employees give both internally and externally. Student Services team members participated in a successful High School Open House in the Kenosha Atrium. Student Services participated in a staff training day which provided training updates for front line staff from all functional areas.

## Deaf/Hard of Hearing

On August 12, 2015 Deaf student Susan Dupor contacted the Horizon Center requesting an interpreter for a motorcycle class scheduled to begin August 28<sup>th</sup>. Gateway Interpreters came through for this last minute request, and the class was a success. Susan had this to say after passing the motorcycle class. Both Angie and Heather were awesome in the classroom and on the motorcycle range. They are the significant reason why I passed the course and now I am eagerly waiting for my new license to arrive in the mail. The biggest challenge was the obstacle course. Heather sometimes had to walk to the places on the course and point out and sign what to do there. Thank you for making this course SO accessible to get an interpreter. Usually it is a long and grueling process to obtain one by contacting Office of Deaf and Hard of Hearing or having to pay interpreter out of my own pocket, but with GTC it was a presto experience! Thank you for making the magic to happen.

# **Disability Support Services**

Disability Support Services continues to expand their use of technology to give students equal access to curriculum. We have expanded our use of the e-text reader program by directly installing textbooks onto Kurzweil's web server. This allows student to access textbooks through any device: Computer, phone or touch pad device that has access to the internet.

Students are using the new Blackboard listening feature to have anything on Blackboard read to them. Our students are using this feature while taking tests in Respondus lockdown, reading syllabi, assignments, and teacher generated notes.

Peer Advocates are teaching students how to use Dragon Naturally Speaking. This speech to text program allows students to dictate papers and assignments into written documents. Our students who have hand-motor disabilities can then edit their work either through voice or manually. This software can be used by students, faculty, and staff in the Learning Success Centers.

# **BUSINESS & WORKFORCE SOLUTIONS**

All students in Randy Reusser's recent BICSI class successfully passed their certification exam and are now BICSI Technicians. This is only the second time he has had a 100% pass rate for this class. It was the hard work and effort that the students put into the class that made them successful.

The S.C. Johnson iMET Center hosted the ATEA Region 3 Conference on October 26th and 27th, 2015. Greg Herker the Fab Lab Program Coordinator taught two sessions on Fab Lab activities, Randy Reusser taught two sessions on Telecommunications, and

Matt Janisin presented on the NC3 certification program specifically the Snap-on multimeter certification along with the new Starrett Precision Measurement certification.

There were a number of groups who visited various Gateway facilities. Lone Star Community College sent another group to learn more about the NC3 partnership and focused their attention on automotive and HVAC this trip. Lone Star has sent a number of groups from various campuses throughout their district over the last year or so. They have a student enrollment of 95,000 and are looking to update a number of their programs and use the NC3 model as seen at Gateway to do so.

Clinton Community College from upstate New York also visited iMET, Horizon as well as other Gateway facilities as part of a bench-marking tour to gather ideas for their new facility and other programs.

Bates Community College located in Washington State visited Gateway for the ATEA conference held at iMET and also toured the other Gateway Campuses including Horizon. They are looking at the NC3 partnership and seeing how it can be leveraged to improve their programs.

Coastal Bend Community College (Texas) visited Gateway's energy labs, Horizon Center and iMET Center to learn more about NC3 and Gateway's programs.

The Horizon Center also hosted a number of high school students who are part of the Business Education Partners Program (BEPP) which is a partnership between the Kenosha Chamber and KUSD. Students explored transportation career paths over two different tour dates in October.

Gateway continues to support our NC3 partners including Snap-on and FCA by providing instruction at NC3's national Train-the -Trainer (TTT) sessions. The latest was hosted by Wayne Community College in North Carolina where Gateway instructors helped to teach the latest Snap-on certifications and the second group of Mopar CAP Local schools. Additionally, the Horizon Center hosted the Midwest Regional Business Center meeting for FCA on October 22nd. It was another great opportunity for dealers across southeast Wisconsin and northern Illinois to interact with our students and instructors while visiting our facility.

Michelle Talhami and Robin Hoke worked with Southwire, LLC for CLA logistics training and certification to be delivered to sixteen of their employees.

Michelle Talhami has been working with Gateway Nursing faculty s to offer Certified Medication Assistant Training to long-term care facilities starting in Spring 2016.

Michelle Talhami and Robin Hoke worked with Oak Ridge Care Center, Union Grove High School, Gateway's Nursing and College Connection staff to expand CNA Youth Apprenticeship programming to UGHS starting Summer 2016. Michelle Talhami continues conversations with Gateway's Early Childhood Education program, ResCare, and Racine County Workforce Development Center to potentially offer Early Childhood Care training to Food Share recipients in Spring 2016.

Michelle Talhami has been working with Fortris Management as well as Gateway's Nursing and Student Services divisions to ensure Gateway is present at two recruiting events coming up in November. The first will be held at Hospitality Nursing & Rehab in Kenosha from 5—7 pm on Tuesday, November 10th. The second will be at Willowfield Nursing and Rehabilitation from 9—11 am on Saturday, November 14th. Fortis is seeking 12—16 qualified candidates who will receive CENA scholarship funds to start CNA training in Spring 2016 and then continue their education toward ADN completion. Fortis has \$2,500/year for applicable candidates through the CENA funds. Gateway will provide information on enrolling as a student as well as options for continuing education beyond both CNA toward AND, and Gateway's transfer agreements for BSN completion.

In a joint venture to promote technical certification for electronics engineering students, MET Department Chair Pat Hoppe included Randy Reusser in CertTec Training to be able to offer CertTec Certifications to Gateway students and others. During the process Randy Reusser earned CertTec Certifications in the following: DC, AC, Analog, and Digital. The CertTech certifications are associated with the new NIDA 130E Trainers that will be used with many electronics classes for MET students and B&WS customers.

A Logistics Specialized Training program funded by BluePrint for Prosperity and SC Johnson – A Family Company through "Gateway to Careers" was offered to the community at the SC Johnson iMET Center. Students gained national credentials of Certified Logistics Associate, and Certified Logistics Technician offered through the Manufacturing Skills Standard Council (MSSC).

Robin Hoke presented at the National Coalition of Advanced Technology Centers in St. Louis on Lean for Education, and the FabLabs in October.

In November recruitment of students will begin for a fully funded Certified Nursing Assistant program for English Language Learners and Adult education. The program is funded by Gateway to Careers. This program to be held in Elkhorn in February 2016 is in partnership with Business Workforce Solutions, Health Services, General Education, and the Multi-Cultural department. Questions on the program, contact Robin Hoke: <a href="https://www.hoker@gtc.edu">https://www.hoker@gtc.edu</a>

Gateway Technical College welcomes Tim Ziffer as the new WI Department of Workforce Development, Bureau of Apprenticeship Standards, Service Representative for the Gateway District. Tim's office is located at the iMET Center and he will work closely with Gateway's Apprenticeship staff to identify employer sponsors for apprenticeship students. Welcome Tim!

Debbie Davidson and Pat Hoppe attended the Milwaukee 7 Talent Steering Committee for a discussion on building and refining the engineering career pathway model.

Debbie Davidson participated in the Kenosha Labor Study facilitated by the W E Upjohn Institute. The study is exploring the talent pool in the Kenosha area and gathering the hiring needs of area employers. The study will culminate in a report in early 2016 which should provide recommendations for further educational programming and services.