



PRESIDENT’S REPORT

March 19, 2015

GATEWAY AS A LEADER

At the end of March, Dr. Don Zakutansky, Science Department Chair, will be traveling to Oujda, Morocco on behalf of the college to promote engaging youth in science by presenting workshops for children at the Dossier Festival des Sciences. He will be working collaboratively with faculty at EST University and will be using sustainability laboratory activities he used at the Boys and Girls Club of Kenosha STEM camp in the summer of 2014. In addition, he will be rolling out some new activities he has planned on human biology for the 2015 STEM camp. Each of the estimated 500 children attending his workshops will have the opportunity to do water quality testing and examine the critical components of soil needed by plants to thrive and produce food. Students may also choose to view the human heart as a machine by measuring its rate and rhythm using a stethoscope and its electrical output by way of an electrocardiogram.

When this initial trip is done, the plan is to involve some Gateway science students in the community outreach project with the Boys and Girls Club STEM camp in 2015 and for the Gateway students to present similar activities internationally at the 2016 Dossier Festival des Sciences.

ACADEMIC AND CAMPUS AFFAIRS

Business and Information Technology

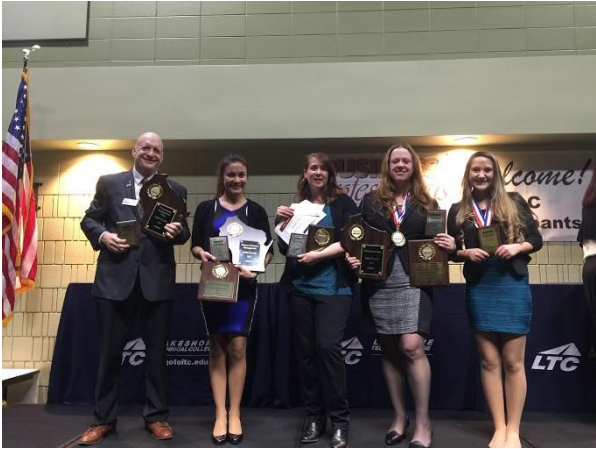
The following are Business Professionals of America results for state competition held at Lakeshore Technical College February 29-21. These students will be going to Nationals May 6-10 in Anaheim, CA. Sheryl Pitner also won a Mike Tokheim Scholarship - \$200.

Elkhorn BPA Chapter Advisor: Tina Page – Administrative Professional

Kenosha BPA Chapter Advisor: Pam Hillman – Accounting

Name	Event	Place	Hometown
Holly Anderson	Advanced Interview Skills	5th	Watertown
	Ethics and Professionalism	3rd	
	Human Resource Management	4th	
	Presentation Management Team	1st	
Tanya Galvan	Entrepreneurship	2nd	Burlington
	Human Resource Management	1st	
	Presentation Management Team	2nd	

Erica Pitner	Entrepreneurship Graphic and Design Promotion Interview Skills Presentation Management Team	1st 1st 4th 2nd	Burlington
Greg Pitner	Presentation Management Team	1st	Rochester
Sheryl Pitner	Advanced Office Systems and Procedures Advanced Spread sheet Applications Advanced Word Processing Skills Presentation Management Team	1st 5th 3rd 1st	Rochester
Michelle Saucedo	Advanced Spreadsheet Applications Advanced Interview Skills Financial Math & Analysis Fundamental Word Processing Skills Mgt/Marketing/Human Resources Concepts	1st 3rd 4th 4th 4th	Kenosha
Lorissa Cheatham	Advanced College Accounting Federal Income Tax Accounting Fundamental Word Processing Skills	1st 1st 5th	Pleasant Prairie
Benjamin Leon	Computer Programming Concepts Computer Security Java Programming PC Servicing & Troubleshooting Computer Network Technology Information Technology Concepts	1st 1st 1st 4th 4th 5th	Kenosha





Our accounting students volunteer in the VITA (Volunteer Income Tax Assistance) program. Below is a letter from IRS commending the Gateway program led by accounting instructor Mark Lange.

To: Laurie McDonald

Subject: RE:

Hi Laurie,

The site review went great. You passed everything on the visit. The return that I was able to review was 100% correct.

After thinking about all of the things that were going on and all of the people that were there, I am glad that my manager actually got to experience some of the things that we have been talking to her about. There had to be something major that went down with TaxWise because the site is still down now. They normally run maintenance during off times so that there are as few disruptions as possible but whatever the problem is that we have not been able to get it all back on-line.

Michelle was so impressed by the site and operations that she suggested we do a write up on you for our spot-light on programs and best practices. She really liked the way that everyone was using their time to brush up on policy and procedures and the way that they were interacting with the taxpayers. She observed all of the processes for the Intake/Interview and Quality Reviews of returns. She watched the students mentoring each other and that you had 2 colleges involved and that their professors were on site with you. Kims cookies and chocolate cake just sweetened up the deal.

Michelle was also impressed that when everything that could go wrong did but everyone stayed in control, professional and relaxed. We found a work around solution to make sure that the people who were at the site are going to be served and that the full intake/review processes are being followed. She was singing your praises all the way to the airport and she loved all of the hugs.

Take care,
Sheila Siegel, Sheila.Z.Siegel@irs.gov, Internal Revenue Service,
Stakeholder Partnerships Education and Communication, 414-231-2148

Developmental Education

ELL Faculty/Staff participated in a Burlington English Software Training facilitated by Alejandro Nunez, WTCS Ed Director for ELL, and Robert Breitbard, from Burlington English Rep, on February 12th.

ABE Faculty participated in the 2nd installment of the ANI Institute (Adult Numeracy Instruction) in Madison on February 5 & 6.

ABE Faculty attended the 2015 LDA Annual Conference (Learning Disabilities Association of America) on February 18-21 in Chicago.

ELL Faculty hosted ELL Faculty from MPTC on February 27th. Best practices were shared and a tour of the Kensoha LSC was conducted by Christine Tutlewski, Director of Tutoring Services.

ABE Faculty participated in Common Core Achieve training (GED prep software), facility by Dan Helms from McGraw Hill.

Zaida Hernandez-Irrison, a former ELL student, was selected as the 2015 District Star Ambassador.

General Studies

Dr. Katy J. Vopal's proposal was accepted to present at the WTCS General Studies Faculty Conference in March.

Lisa Kusko, Communications Department Chair, will attend the Conference on College Composition and Communication (CCCC) convention March 18–21 in Tampa. This year's theme is "Risk and Reward." Kusko plans to attend workshops aimed at revamping Gateway's developmental writing sequence to help our students be more successful in their college-level courses.

The Math Department is undertaking a similar effort to revamp Gateway's developmental math sequence. Chair Al Gomez and Curriculum Chair Dr. Qun Yu are leading those efforts. The department plans to begin to offer three developmental math courses in "boot camp" fashion, starting this summer. Each class is 5 weeks long and meets 4 days per week, making it possible for students to complete their math remediation in one semester.

Kyle Kendall, Spanish instructor, has found a new way for students to help one another. He is using work/study students as tutors for his Spanish sections. This semester is a trial run. If the program is successful, he will continue to use this approach in the future.

Finally, the second issue of *The Redhawk Review* has been completed and will be published in April. *The Redhawk Review* features student prose, poetry, and art, with the leading submissions in each category winning tuition waivers from the Gateway Foundation. The *Redhawk Review* will be available both in print and electronic formats. Communications faculty serve as editors. Special thanks for their support and efforts: Dr. Colleen Connolly (Kenosha, prose editor), Kyle Kendall (Spanish editor), Amy Hankins (Elkhorn, prose editor), Lisa Packard (art editor), Karen Solliday (Racine, prose editor), Anna Stotts (Racine poetry editor), Dr. Katy J. Vopal (Elkhorn poetry editor) and Jessica Gleason (Kenosha poetry and managing editor).

Health Careers

Congratulations to Nursing Program Chair Anne Wilkinson for renewing her Certified Nurse Educator credential from the National League for Nursing.

A group of students from Catholic Central High School enjoyed a tour and demonstration of the Human Patient Simulator lab in Burlington on February 25th. Many attendees expressed interest in pursuing a health career.

College Connections, Access/Admissions and the Health Sciences leadership teams will meet with KUSD officials on March 19 to resolve issues related to contract classes for Nursing Assistant.

Plans are under way to celebrate National Health Information Management Week beginning March 23.

The PTA program will be hosting a training session for Clinical Instructors (CIs) on Saturday, March 28 in Kenosha. A guest speaker from Marquette University will kick off the program.

A small graduation ceremony for the ABE/ELL/CNA class will be held March 30 in Racine beginning at 11:30am.

Dean Mike O'Donnell is working with Ottawa to increase access for Gateway graduates and current students through articulation and dual enrollment agreements.

MET

Scott Rohde hosted a Boys Scout welding night in the welding lab in Elkhorn on Monday Feb 16th. The boys welded shapes that were cut out on the robot some got to operate the robot and they also made cut-outs with the plasma cutter by hand. We also toured Scot Forge in Spring Grove and we will be touring Scharine Group in Whitewater next Wednesday here is a picture of us at Scot Forge.



John Nelson reports from Lakeview Academy – Lakeview won the WTEA Program of the year award. Below is a website that details our submission, including a nice video on our programs. <https://sites.google.com/site/wteaawardsnomination/home> Check out the "Gateway Course Descriptions" tab and the video is under "Program Facilities"

Service Occupations

WEMSA Conference

The Wisconsin EMS Association's 29th Annual *Working Together Emergency Services Midwest Conference & Exposition* was a great success this past January in Milwaukee. The *Working Together* conference continues to be one of the largest and most respected emergency services events in the United States. Gateway is proud to be part of this exciting event. Gateway has faculty, staff and adjuncts that serve on the Association Board as well as the Conference Committee. Even more faculty, staff, adjuncts and students take part in the execution of the conference as well as promoting Gateway in the expo hall.

Friday, January 30th, was "unofficially" named GATEWAY DAY at the conference. Gateway sponsored the Keynote Speaker, Doug Wolfberg, an EMS attorney. Executive Vice President/Provost Zina Haywood introduced Doug to approximately 1000 attendees. Rudy the Redhawk visited the expo hall that afternoon and met a lot of new friends while telling our great story. Seventeen Fire and EMS students participated in the first college-sponsored field trip to the conference. They were able to attend sessions that related to their field of study as well as network in the expo hall during breaks. The students were thrilled with the opportunity. We anticipate a higher demand next year as the students "buzz" about their experience.



Lori Maccari (Service Occupations Assistant) and Jack Jaspersen (Fire Faculty) volunteering at the conference



Gateway students enjoying the conference



Rudy checking out the flight competition

With the support of college administration, the marketing department, many faculty, staff and students, Gateway was well-represented at the *Working Together* conference and stood out as the technical college to attend for exceptional Fire and EMS training.

The EMS program was approved to conduct a pilot study on the flexibility in determination of competency based learning for paramedic training. The approval is effective immediately and is granted under the auspices of the Office of Preparedness and Emergency Health Care in conjunction with the Wisconsin Technical College System office.

Mary Mair, American Sign Language VANguard Instructor, has been appointed to the national Registry of Interpreters for the Deaf (RID) Committee.

RID is the national organization responsible for the certification of Sign Language Interpreters in the United States. As a nationally certified interpreter and member of RID, it is an honor to be selected to participate on the NIC Effective Practitioner Panel. The meeting will take place in Alexandria VA/Washington DC March 6 – 8th.

On March 19th the Human Services instructors will be hosting their annual Supervisor Brunch for agency supervisors that provide support to our students who are completing internships at area social service organizations.

The Humans Services program begin use of the observation room this semester. This room is in the technical building and will be used for videotaping and feedback for a number of our courses which focus on interviewing skills and counseling.

Four Human Services students returned from Belize and had a wonderful experience in assisting in developing the program "Belize Against Marijuana" (BAM) which is designed to provide education and support regarding substance abuse.

Culinary Arts

2/20/15 Chef Dan Bonanno participated in a Chef demonstration in our Racine Demonstration Kitchen. Dan provided fresh pasta and sauce to all participants. Forty seven individuals from the community attended and many toured the facilities following the demonstration.



Mr. Riley, student, Chef Dan Bonanno, Robyn, Culinary aide and Steve, Instructor



Audience for making pasta

Join us on March 27th for the next Demonstration Kitchen Cooking event with Fein Brothers Dexter Cutlery Demonstration.

The Culinary Arts program facilitated an Etiquette Class for Horlicks High School Students. 47 Horlick High Scholl students participated in the event held in the Breakwater dining room. A four course meal was prepared and the dining room was set with linens, glass ware, silverware, for a fine dining experience. Students in the catering class set the room, prepared the food, and served the Horlick guests. Forty more Horlick students will be coming on Feb. 27.

Early Childhood Education



Overall Goal: To expand access to early childhood education materials and best practices, while creating a mutually beneficial educational collaboration between Belizean teachers and GTC students.

Description: 6 students led by Christine Spang

Scope of the Project:

Early Childhood Education (ECE) in Belize is a relatively recent addition to the public education system. Many schools do not have the infrastructure for preschool classrooms, and there is a lack of resources for Belizean teachers to become trained in early childhood education. The Ministry of Education of Belize has begun to put more importance early childhood education, as they recognize the need for students to access education earlier in order to ensure school success. They welcomed the collaboration with Peacework and GTC, because it provided an opportunity for their teachers to exchange ideas with teachers from the United States, and share resources and best practices. 2015 was the first year ECE was introduced into the GTC project.

The early childhood education students created a Healthy Kids Curriculum, including units for health, safety and nutrition concepts with an integrated approach. The curriculum was designed to meet the developmental needs, goals and learning objectives for children aged 3 years through 6 years of age touching on the key learning domains of social/emotional, physical, language, cognition and literacy. The curriculum included complete lesson plans with developmental goals attached, and a curriculum box, containing curricular resources to be used with the lessons. GTC students worked with Preschool, Infant I (Kindergarten) and Infant II (First Grade) teachers at Carmelita Primary Government School from Monday, January 5th – Thursday, January 8th sharing curriculum and implementing lessons. Students left copies of the curriculum and curriculum boxes behind for teachers to use after the project ended. On Friday, January 9th the ECE students joined the physical therapy and nursing students in the rural village of Santa Martha to participate in a health fair for schoolchildren and the

community. At Santa Martha they worked with all of the classrooms to deliver interactive lessons on dental health and hygiene, accompanied by the district's dentist.

Outcomes:

- Collaborated with 5 teachers on early childhood education best-practices at Carmelita Government School
- Delivered the Healthy Kids Curriculum at Carmelita Government School to 113 students in 4 classrooms
- Educated 60 schoolchildren on dental health and hygiene at Santa Martha

ELKHORN CAMPUS

We will all miss our friend and colleague Brenda Graff, General Studies Divisional Associate, whose untimely death on February 19th left a void in our hearts.

The Walworth County Job Center and Walworth County Economic Development Alliance offices have moved into the South Building and are settling in. We are also housing the Division of Vocational Rehabilitation staff for another few weeks while their new offices (off-campus) are being renovated. Work on the Veterinary Sciences building began March 1.

Planning for the campus Earth Day celebration on April 25 continues. We have been guaranteed perfect weather.

AMST is planning an open house for April 15th in the afternoon. Other programs have been invited to participate.

The campus all-staff meeting is scheduled for March 19 and will include diversity training.

COMMUNITY AND GOVERNMENT RELATIONS

There has been quite a bit of work legislatively this past month. Congressman Ryan has developed an education advisory committee for his district. This meeting was held on February 23rd in Elkhorn. There was a great turnout and many people discussed the partnerships they have with Gateway. We are continuing to work with our legislators on new bills they have introduced along with the proposed budget. We have spent time ensuring that they understand what current initiatives are taking place with our educational partners along with potential impacts to the technical college. These have been very productive meetings.

The college sponsored and hosted an exhibit at the national Sustainability Summit in Milwaukee March 4-6. This conference has over 3,000 attendees from across the country. The Center for Sustainable Living had almost 100 guests to the center for tours, educational programs and community workshops.

The division of Community and Government Relations hosted its third staff professional opportunity meeting. Terry Simmons helped lead our team in a discussion around strengths leadership.

Summer is right around the corner and we are continuing the summer camp program at the Boys and Girls Club of Kenosha in partnership with Snap-On. This upcoming summer we will be providing three STEM summer camp programs for the members of the club.

Four individuals from the college have been trained to be mentor trainers for mentoring programs in Southeast Wisconsin. We trained our first group of mentors on March 10th. These mentors were from our internal HEADS UP mentoring program.

The Marketing Department is supporting a number of Student Success events with invites, signage, promotion, including open houses and job fairs. Also, two major conferences that are scheduled for the last week of March with signage, photography and video, media notifications, displays and printed material.

We are helping to plan and begin promoting Celebrate Earth Day being held on the Kenosha and Elkhorn campuses April 25, 2015.

Work has begun on building a new Virtual Tour on the website and we are also moving forward with planning a high school digital marketing effort for the Enrollment Task Force.

The Foundation hosted the continuing student scholarship awards ceremony on February 21st. There was a great turnout with 310 guests in attendance. This year 130 students received scholarships in the amount totaling \$108,000.

The High School Scholarship applications remain open until April 1, 2015, so visit our website at: gtc.edu/foundationsscholarships.

Funds raised to date are \$586,467, and we've accepted (on behalf of the College) a Daimler Diesel Prototype Hybrid Truck. The truck was delivered to the Horizon Center in February.

ENROLLMENT

Spring semester enrollment is currently -8.0%. Current year enrollment for FY15 continues to be down -8.3%. Summer 2015 registration has opened. Summer enrollment started positive and is now down -12.5%. Summer enrollment outreach initiatives are underway. Fall priority registration begins April 7.

FINANCE AND ADMINISTRATION

The Business Office team hosted the New(er) Supervisory Staff Training February 25, 2015. Highlights of the two-hour training included a review of functions and services provided by the Business Office staff, general ledger number break-down explanation and an interactive Business Office Jeopardy game where the 15 participants divided into 3 teams and competed to master their knowledge of Travel & Entertainment,

General Ledger String, P Card and Purchasing, Budget, General Account and Who's Who in the Business Office. The winning team with the most money (play money, that is) earned for correct answers were rewarded with the grand prize of \$100,000 candy bars.

Dawn Herrmann, Sue Debe, Vicki Christensen, Michele Gianakos, participated in a recent Colleague / ImageNow Training Focus Group Discussion Forum to provide their insight and experience with both applications for the 2015 Spring Green Belt cohort.

Bane Thomey participated in the Business Officer's Committee meeting held in Madison, March 5-6, 2015. Highlights of the meeting included annual financial audit request for proposal, financial metrics, new reporting requirements for gainful employment, election of officers. Bane currently serves as secretary of the WTCS Business Officers Committee and will be serving as Vice President for FY 2015-2016.

Bane Thomey attended the University Risk Management & Association (URMIA) 2015 Midwestern Regional Conference (registration courtesy of the college's insurance carrier, Districts Mutual Insurance) March 10-11, 2015 in Chicago. Conference highlights included Understanding the Challenges and Opportunities of Travel Risk Management in Higher Education, health and safety issues on campus, and network and engagement in hot topics for higher education risk management.

Business Office Team Monday morning HUDDLE!! is highlighting our team's strengths. One of our 15 strengths is emphasized each week with a recap the following week of how that strength was shared with our customers and the services we provide within and outside the college community.

Several OMNI Grant Reform leaders have met with team members and are have prepared timelines for research of respective team topics, gathering of facts and reviewing material to incorporate into the OMNI Circular. Bane Thomey is conducting monthly reviews on each team's progress.

Sharon Johnson and Beverly Hansen held a conference call with Gateway's PCI (Payment Card Industry) Qualified Security Assessor to discuss areas where Gateway can improve to meet PCI compliance standards. Discussion centered on how to address the new v3.0 PCI-DSS standards and Gateway's requirement to fill out SAQ's (Self-Assessment Questionnaires) assessing our compliance with the new standards. In collaboration with Student Finance staff (Monica McNaughton & Sandy Beck) we will be providing required PCI training to Gateway staff in March.

Executive leadership and budget officers continue to review and prioritize their FY 2015-2016 budget requests. News regarding performance based state aid and tuition are continually monitored as we will likely receive direction in the weeks ahead and will allow us to prepare a preliminary balanced FY 2015-2016 budget. This preliminary budget will be prepared for review at the April 16, 2015 Gateway Technical College Board of Trustees meeting.

HUMAN RESOURCES & FACILITIES

The 2015 Board Appointment process has begun. The terms for three positions (1 Employee, 1 Employer, 1 School District Administrator) expire June 30, 2015. These openings are for 1 Kenosha County resident, 1 Walworth County resident, and 1 District-Wide resident. The deadline to submit applications is noon, Wednesday, March 18, 2015. All application materials are on Gateway's website or can be obtained from Bill Whyte's office or the President's Office. The public meeting to interview and select candidates for these three positions is on Thursday, April 9, 2015, 5:00 p.m., Burlington Center. Once the candidates are chosen, their information is forwarded to the WTCS Board for approval in May 2015.

Debbie and Bill are researching and developing benefit plan design alternatives in an effort to retain a quality benefit package while at the same time reducing benefit costs.

The renovation of Student Services in Kenosha is nearing completion. Staff will be returning to the Academic Building from the Gateway East Building and Bioscience Center on Thursday, March 26 and Friday, March 27. The Kenosha Student Services Center will be closed both days. The new Center will open to students and staff on Monday, March 30.

The Veterinary Science Building remodel in Elkhorn has begun. WCEDA & Job Center moved to their new locations in the South Building last week.

The department results of the Workplace Dynamics Employee Survey taken in December were reviewed with all supervisors. They will meet with their direct reports and share results. Each department will develop strategies to address two to three issues and bring them back to the management team this summer.

WERC has set the CPI for the upcoming 2015 Contract Negotiations at 1.62%. The GESP and GTEA unions have filed for re-certification. If one or more are successful we will open negotiations in late April.

Jacqueline and her staff have successfully automated the Integrated Postsecondary Education Data System (IPEDS) survey in Colleague which has reduced the process time by 80% and the report was submitted one month early.

Debbie developed and forwarded Violence Against Women Act (VAWA) policies to Quarles & Brady for their legal review for compliance with the new Cleary and Title IX regulations. She also completed Gateway's annual OSHA reports and filed them with the state.

Debbie continues to manage the 360 Degree Review process for management employees.

INSTITUTIONAL EFFECTIVENESS

The Institutional Effectiveness Division will be adding a Career Pathway Manager to our program effectiveness team thanks to funding from the Department of Labor TACT4 grant. Over the next 2-1/2 years of the grant, this manager will be working with our high school partners, our academic programs, our university partners, and our business community to design and implement seamless pathways from high school to career with opportunities to step out into employment at various levels. We expect to have this person on board in early March.

Research, Planning, & Development

The Grants Office submitted 12 grant applications totaling \$4.2 million to the Wisconsin Technical College System in January. The grants included applications for federal Carl D. Perkins and Adult Education and Family Literacy funds which are allocated by formula, as well as five applications for State of Wisconsin General Purpose Revenue (GPR) funds, which are competitive amongst the WTCS colleges. If awarded, the GPR funds would support career pathways in Marketing and IT, expansion of the CNC program to the Elkhorn Campus, first year instruction for the Veterinary Technician program, and student support services. These grant applications total \$1.7 million. Funding decisions and levels will be announced at the March state board meeting.

Office of Quality Systems

Office of Quality Systems in partnership with the Business and Workforce Solutions Division and The Quality Group to develop marketing strategies for the Center of Excellence - Lean for Education. The virtual portal is currently being built with collaterals for the site under development.

LEARNING INNOVATION

We have implemented our LID Internship program for employees who wish to explore additional areas within our division. We currently have two LID employees in a multi-media project internship learning about multimedia equipment, installation, and troubleshooting.

Our Team also continues to support many of the Lean Six Sigma (LSS) quality initiatives around the district, including projects on software licensing, IT procurement, and training for Colleague and ImageNow.

LID is collaborating with the Business Office team on a PCI (payment card industry) compliance gap analysis project. Working with a partner consultant, the team is investigating our current approach to PCI and planning for enhancements to ensure ongoing compliance as the PCI requirements change over time. The project is fully underway and gaps which have been identified are being reviewed.

Distance Learning

We are exploring additional means of bringing expanded videoconferencing to the college. LifeSize, the vendor who provides much of our videoconferencing infrastructure, is offering a cloud-based solution which may enable us to scale our implementation within the college. Research is ongoing.

Working with the Marketing Department, we have been exploring the use of ReadSpeaker, a screen reading solution to provide access to visually impaired students. The vendor has deployed enhancements based on our recommendations and this product is ready to be deployed. This will improve access to our website for the visually-impaired.

We have deployed 8 additional apps within our Blackboard mobile application, *Gateway4Me*. We have deployed 19 total apps within this tool for students.

We continue to support students and staff as they encounter challenges with online technologies, etc.

The EMS program intends to pilot Respondus monitor this semester with two high schools. This technology allows for more secure online testing.

Information Systems

Creating the processes to import BWS student information from Go Sign Me Up in to Colleague

Creating reports for HLC Persistence and Completion Academy

Creating the processes to import scheduling information from Infosilem in to Colleague

In process of implementing the Ellucian mobile application for Colleague

Review Degree Audit options to provide better output in Student Planning

Implemented I.S. portion of process to automatically create staff emails

Continuing work on the Online Petitioning project (black belt project)

Setting up processes to use Planet Press is on-going

Work on reports in CROA is on-going

Server and Virtualization Technology

Continued work on AppVolumes. We are actively working with VMware on developing a supported server architecture in line with the current limitations of AppVolumes. We have met with VMware, and are waiting on a Statement of Work which will use already purchased credits.

The VDI team has moved some classroom and all kiosk VDI desktops to the IMET server hardware. Unsupported student servers will be replaced and software on supported servers will be installed during spring break week. Hard drives have been ordered for servers with SD cards and will be installed during spring break week as well.

The Web team is redesigning the website server to only host critical services (log in for email, Blackboard, etc.) and to run redundantly at both iMET and Kenosha to minimize service interruptions. Other websites on the server, including legacy sites like the old gtc.edu site, would be moved to another server.

The LaserJet Pro 400 will be replacing all non-duplex HP printers. An order will be placed next week for these printers.

I have met with representatives from Nimble Storage to discuss replacing our EMC storage for server virtualization when maintenance is over. The Server Virtualization team will be testing 2 of our existing Nimble devices to ensure that they have the required functionality. Nimble Storage is cheaper than EMC, and support costs are also much less.

The Greenprint team has met with HP to potentially replace Ricoh as our MFD vendor. We are waiting on a reply back from CDW regarding the testing of hardware. We would place a unit in LID, as well as 1 large device in the admin center for testing. Going with 1 vendor for printers and MFDs will reduce the complexity of our printing systems, which should reduce staff and student confusion.

Networking, Infrastructure, and Technology Support Services

The Network Operations team has installed a new edge switch stack in the Admin Center. If the pilot goes well and we can implement this new switch stack district-wide, Gateway could save ~\$300k in planned replacement costs over the next 3 years in capital spending to replace these old switches.

The Network Operations team has selected a vendor from the RFP responses for our district-wide voice telephone services. We have selected to stay with our current vendor Windstream who gave us the most favorable terms and functionality we require.

Laptop and desktop replacements for faculty, staff and classrooms in accordance with our practice to replace computers > 5 years old is well underway and will be completed by the end of the Spring semester.

The infrastructure team has successfully kept pace with the facilities improvement projects in Elkhorn and Kenosha. They have worked exceptionally hard to coordinate all of the technology infrastructure on these major projects.

In coordination with Marketing/Communications, we are assessing the plan for district-wide digital signage. The current system does not meet our security requirements (the system runs on Windows XP).

STUDENT SUCCESS

Testing Services

Testing Services is pleased to report that 50 students completed their GED or HSED in the new 2014 Series at one of our campuses. Although this number represents a significant drop from 2013 (end of the 2002 series), we are seeing a steady increase in the number of students returning to complete their credential. The National pass rate for 2015 is 61%, while Gateway's pass rate is 80%!

Testing Services is also pleased to announce the addition of COMIRA testing. COMIRA provides licensure and certification exams for some health care as well as many other national associations.

TRiO Program

The TRiO program welcomed two new specialists to assist students. Deborah Hilker will be working with students in Racine and Theresa Barry-Watson will be helping students in Kenosha. Both have a background in working with students with disabilities and are enthusiastic about the chance to help our students stay in school, get good grades, graduate and then transfer to get their bachelor's degree.

Three TRiO students, who are leaders in the club Team EXCEED, traveled to the TRiO Student Leadership Conference in Columbia, SC in January. The students participated in workshops about Leadership Development, Diversity Awareness, and Professional and Career Development with over 500 TRiO students from around the country.

Tutoring Services

Tutoring Services is preparing for a Kaizen that will take place March 16-20 on the Kenosha campus. The purpose of the Kaizen is to transform tutoring, a business critical process, from the current-state to a future model that will work most effectively for students and the college. The Kaizen will bring together key personnel from those groups across the district who provide tutoring services, including Business & Workforce Solutions, Disability Services, HPOP, Multicultural Programming, TRiO, and Tutoring Services, together with those in areas impacted by tutoring operations, such as Health Programs, Human Resources, and General Studies.

Disability Support Services

The Kenosha Learning Success Center has become a learning/tutoring environment for our Deaf students! Anytime Monday - Thursday you are sure to find several deaf students tutoring, working on presentations, participating in study groups, or working with interpreters. With the recent growth of our deaf population, we now have classes with more than one deaf student participating. The LSC provides a place to convene where they no longer feel isolated. It's vibrant and exciting to walk into the LSC and see several people signing!

Veteran Support Services

Two veteran students from Gateway participated in the 2015 Celebration of Student Engagement event



held at the State Capital during the month of February. According to Student Support Specialist Anthony First the students answered all the questions asked by State Representatives about academic and support services for vets. Our WI State Representatives were very impressed with the way the Veteran students represented themselves, Student Support Services, and Gateway Technical College.

NTO/SU

The Step UP and NTO Program had over 30 students receive Gateway Foundation Scholarships. The NTO program will be conducting a job shadow experience for males in March where each student will learn best practices on how a company is operated. We will be partnering with (YWCA) Dress for Success for another year to bring career readiness opportunities to community members. Five participants from the (YWCA) workshops are now Gateway students and in the Step UP Program.

Admissions

Admissions just wrapped up the petition window for our Fall 2015 students in the following high demand programs: Dental Assistant, Health Information Technology, Health Unit Coordinator, LPN to Associate Degree Nursing Bridge, Nursing, Physical Therapist Assistant, and Surgical Technology. We will be notifying students of their clinical status in March.

New Student Specialist

New Student Specialists welcomed high school seniors to Gateway at our first annual National CTE Letter of Intent Signing Day on February 19th. We had 57 students participate and sign their Intent Letters choosing Gateway as their official college of choice for Fall 2015.

In addition, we are still counting the Gateway Pennants up in our high schools. To date we have 683 hanging in the high schools across the district! We will keep you posted on the final tally.

Student Accounts

The Student Finance department continues to focus on reducing the student receivable debts owed to the college. This is being done with earlier statements being mailed, personal phone calls to students, and increased collections efforts. As of February, for FY15, we have been able to collect over \$146,000 in past due debts via the Department of Revenue and collection agency payments. The benefit to the students is a reduction in debts owed and the potential to re-enroll in school if the balance is less than \$200.

Student Finance Specialist

Gateway hosted College Goal Wisconsin on the Kenosha and Racine campus in February. This event provides assistance in FAFSA completion to new and continuing students. With the leadership of Samantha Duczak and Stacey Malacara, and

participation from many college volunteers and Student Success staff members, we assisted 34 students in the FAFSA completion process in just three hours in Kenosha and 51 students in Racine.

Student Services Centers

The Student Services Centers have been focusing on the Student Success Service Value of Timeliness which highlights our responsiveness to inquiries from customers and fellow experts. We have also been working to improve many initiatives to enhance friendliness to the students while also improving efficiency and consistency. A few recent projects include: Traffic Safety registration, identity verification, and third party transactions.

BUSINESS & WORKFORCE SOLUTIONS

On February 5th 15 students from CNC Boot Camp XXI successfully passed the MSSC Safety Exam and earned their MSSC Safety Certificate. The class was taught by Randy Reusser, who has been teaching MSSC classes since 2010. This is the first time we had a 100% pass rate for an MSSC Class.

On February 12th Greg Herker and Kate Walker facilitated a workshop on Gateway's Business Resource Center, Fab Lab, and Launch Box Co-Working for Multicultural Students at the Racine Campus. Another workshop at the Kenosha Campus will be held on April 21st at 1:30 PM.

A total of 37 applications, with representation from Kenosha, Racine and Walworth Counties, were received for the first Launch Box Growth Accelerator program. Of those, 6 entrepreneurial teams were accepted into the program, which will start the week of March 2nd.

On February 23rd representatives from Gateway, NC3, and Snap-on attended a meeting at FCA (Fiat Chrysler Automobiles), the new identity of Chrysler LLC, at their national training headquarters near Detroit to discuss the national scaling of the Mopar CAP Local program. This was piloted by Gateway starting last October and is now an integrated part of our 2-year Associate degree program. Students completing the Mopar CAP Local program are eligible to perform ~95% of the warranty work that comes into a FCA dealership as soon as they are hired. This makes the students very employable and supports our local FCA dealers with highly skilled technicians. FCA is also wants to partner with NC3 to take this model that was field tested and proved at Gateway and scale it to the other NC3 member schools.

On February 3rd a group from New York City's Department of Education, the teachers union, and other stakeholders toured Gateway. Snap-on and NC3 have been working with this group to update their technical high school programs.

On February 5th, Gateway hosted a group from Lonestar Community College, who just passed a significant bond (\$480+ million), and want to use NC3 schools as a model for updating their programs and designing their new buildings.

The Horizon Center also hosted Snap-on's annual Industrial Account Manager training. These military and educational account managers learned about the new Snap-on products, and see how Gateway has integrated the Snap-on and NC3 partnership into our curriculum. They help share our story and vision to schools across the US.

The Horizon Center also hosted the president of Snap-on Asia/Pacific, James Ng, on Feb 13th. James wanted to learn more about the Gateway and NC3 Morocco project and how that could be expanded to the Asian market, specifically Japan and China. February 19th was the NC3 National Signing Day. We had 90+ high school students registered to attend and 56 braved the cold and showed up at iMET to sign their letters of intent to pursue the technical career choice they are passionate about here at Gateway. The college connection team did a great job to recruit and host this event that was simulcasted live online through the NC3 website in cooperation with 4 other colleges across the country.

As Gateway's reputation grows we're attracting more and more students interested in our national partnerships and the expanded opportunities these bring. In the last month Horizon has hosted individual high school student and parents from as far as West Allis, Pulaski, and Orfordville who pass other technical colleges to come and explore Gateway's offerings. Additionally, Horizon has hosted tours for larger more local groups including over 70 students from Tremper High School on Feb 25th. The partnership with Snap-on and NC3 truly makes Gateway school of choice for serious students.

On March 11th, Gateway hosted the 4th Annual Safety Day at the Racine Campus. Gateway partnered with Milwaukee Area OSHA, The American Society of Safety Engineers (ASSE) Wisconsin Chapter, and Wiscon. There were 75 participants and 8 vendors that attended. The conference is designed for employees and businesses in general industry to provide the resources and information to enhance safety through awareness, design, delivery, and evaluation.

Debbie Davidson participated in a panel on Business Resources presented by WCEDA on February 17th at the Abbey in Lake Geneva. Approximately 30 attendees learned about business resource capabilities from 10 service providers. The event was videotaped and will be available at the WCEDA website soon.

CESA 3 district is working with Greg Herker at Gateway's FabLab to learn about implementation of a FabLab in their district. Representatives from CESA 3 will be attending the US FabLab Symposium at Gateway the week of March 16th to learn more and connect to the national resources via Gateway.

Recruitment for the High School CNC Boot Camps for Summer 2015 is in full swing. In addition to holding one at the iMET Center, Gateway will offer a High School CNC Boot Camp at the Elkhorn Campus. Employers throughout Walworth County have been engaged in the process along with high school administrators, counselors and teachers.

For more information please visit: www.gtc.edu/business-and-workforce-solutions/high-school-cnc-boot-camp

The Certified Logistics Technician Training runs April 13-29th. For more information on how to get started please visit: www.gtc.edu/business-and-workforce-solutions/certified-logistics-technician

The Telecommunication/Cable Installer Boot Camp began on March 9th and will run through May 29th.

UW-Parkside is setting up a Maker Space at their campus. Derek Riley from UW-Parkside brought some students to the FabLab to learn about capabilities and collaborating on projects. Of key interest was the ability to gain access to some training such as SolidWorks which is not offered at Parkside, They would like us to keep them updated on course schedule so their students can take advantage of these offerings.

February 24th, Greg Herker visited Pam Manning's Computers for Professionals class in Kenosha and brought a 3D printer from the FabLab. These students were learning about new technologies in the workplace. Many of these students now will be coming to the iMET center to get more FabLab experience.

FabLab 3D printers have been humming this semester as we have had Graphic Design students in every Tuesday, Wednesday, & Thursday evening printing out various parts and models they have been designing.

Kelly Brand from our Racine campus brought 2 groups of Gateway Administrative Professional students to the FabLab. The students were assigned to do research on 3D printing and then for final phase of research came to the FabLab for a demonstration of the technology and how it could apply in their future careers.

Paul Nelson from Elkhorn campus brought his computer programming class to the FabLab to learn about emerging technologies and the impact it will have in their field. Students spent over 2 hours learning about computer controlled equipment and made some sample projects. Paul and Greg are going to work on ways to incorporate FabLab projects directly into the student's coursework.

The 2015 US FabLab Network Symposium will soon be here, we have already hit milestones on participation and sponsorship and are looking forward to hosting people from all over the country in our FabLab. Watch for local news coverage, we will have a lot of photos and video for the next report.

FabLab created and made custom laser etched "Safety Day" Tags for the Gateway Safety Day event in March. We also designed and created State of Wisconsin specialty key chains to represent Gateway at the upcoming ITEEA convention in Milwaukee.

The Apprenticeship Department is "March"ing right into the fall semester! Our spring semester has brought new employers, new Apprentices, and a few new instructors. We

are proud of all the hard work everyone contributes to make Apprenticeship so successful!

The Apprenticeship Department received its 5 minutes of fame... a few times this month! We had a radio spot with Gateway Technical College's Radio station during which we were interviewed with one of our Apprentices and our very own Bryan Albrecht! We were also highlighted in the Employee Learning Bulletin! We were very honored and we appreciate the opportunity to spread the word about Apprenticeship!