



***PRESIDENT'S REPORT  
AUGUST 2025***

**ACADEMIC AFFAIRS (Matt Janisin)**

**High School Partnerships**

The High School Partnerships team recently presented at the Association of General Contractors (AGC) Summer Meeting and the NC3 Leadership Conference, highlighting Gateway's strong dual credit outcomes and collaborative high school partnerships. As we prepare for the 2025-26 school year, the team is finalizing registration plans, enrolling students, and supporting high school instructors through the Transcribed Credit application process.

**Program Effectiveness**

Continuing our strong partnership with the University of Wisconsin - Whitewater, a new articulation agreement was established in July 2025 providing a pathway for graduates from Gateway's Legal Studies-Paralegal program to a Bachelor of Arts or Bachelor of Science degree in Legal Studies. Students can begin transferring to UW-W under this agreement beginning in Fall 2025. Faculty from both institutions will also begin meeting this summer to establish continued connections and collaborate on student engagement.

**College Excellence**

Organizational Excellence has published the latest analysis of Outcomes Based Funding results. The report shows the long-term trend in the dollar amount and percentage of funding awarded to Gateway, as well as three-year trends for each of the individual funding criteria. Areas of strength and areas for improvement are highlighted. This report is shared with groups across campus throughout the year in order to increase awareness of how this portion of Gateway's funding is calculated, how Gateway compares to our peer WTCS institutions, and how the work of various departments impacts funding.

## **LEARNING INNOVATION DIVISION (Jeff Robshaw)**

### **Information Systems**

- The implementation / integration of BibliU as our bookstore provider is in progress. It involves a number of data exports and imports to handle providing students access to books and to also allow the purchasing and billing of students using Financial Aid and Sponsored Billing.
- The implementation of OCR transcript processing using ProcessMaker is in progress. It will use API integrations with both Perceptive Content and Colleague.

### **Information Technology**

- The NOC and Infrastructure teams have scheduled the installation of nine (9) replacement Power Distribution Units (PDUs) in network closets throughout the district. These PDUs distribute electrical power to servers, network equipment, and other rack-mounted devices. They also include monitoring features and allow for remote control and rebooting of connected equipment.
- LID (Techops and IS) are working with Redrock and Gateway's LSC/DSS areas to finalize the implementation of a new custom (secure) Kiosk using TracCloud SaaS, which was implemented in April/May 2025. TracCloud is a cloud-based scheduling and record keeping platform, developed by Redrock Software, designed to help institutions manage student support services like tutoring. It's used by colleges to coordinate visits, manage appointments, track usage, and generate reports

### **End User Computing and Distance Learning**

- The Help Desk and Distance Learning teams are in the process of testing out Chat Bots for use in our areas as a type of supplemental support. So far we have worked with Virtual Advisor and Co-Pilot with intentions of testing out and seeing demos of other potential solutions.
- Campus Computer Support Technicians had a busy couple weeks supporting open houses and NC3 over that time. Everything went very well with many compliments on the level of support that was received.
- The Endpoint team is continuing their work on the Windows 11 upgrade. They are working on labs and staff/faculty laptops.

## **STUDENT AFFAIRS - STUDENT SUPPORT SERVICES (Tammi Summers)**

### **Student Support Programs (Jomarie Coloriano)**

#### **Strengthening Student Success Through Mission-Aligned Support Services**

- In collaboration with Michelle Borckardt from Institutional Research, evaluated Student Support Services from 2019–20 through 2023–24 to measure their impact on retention and overall student success.
- The analysis focused on four core programs: the Multicultural Program, Veteran Support Services, Step UP, and the Non-Traditional Occupations (NTO) program.
- Results show that students who received support services were 9 percentage points more likely to be retained to their second year than their peers who did not receive services.
- Across all academic years studied, students who engaged in services consistently demonstrated slightly higher retention rates compared to those who did not participate.
- These findings reinforce Gateway's mission to support student success and demonstrate the value of intentionally designed support services in helping students persist and complete their educational goals.

#### **Hispanic Student Programming – (Elizabeth Rosiles-Zavala)**

Francisco Navarro and Elizabeth Rosiles, Latinos Unidos Club Advisors, celebrated Latinos Unidos Club members for their outstanding leadership, active involvement on campus and for doing their excellent academic achievement with their course work throughout Spring 2025.

The students named the event Fiesta de Éxitos after we shared the goal of celebrating academic achievement during a club meeting.

Seventy students from our club membership received the excellent academic achievement – many accepted it in person during the event, while others picked it up at the office or had their certificate mailed to them.

Students, many of whom are first-generation college students, invited their parents and friends to the event.

Out of the seventy students recognized, thirty-three graduated with their associate in arts or science degrees, while others earned a Technical Certificate, each making a significant milestone in their academic journey.

We had twenty-eight students who did not meet the 2.5 GPA benchmark. We mailed them information about the benefits of using the tutoring center, and support services resources to support their access to the tools they need to succeed in future semesters.

[Fiesta de Éxitos 2025 Photos](#)

## **Office of Equal Opportunity & Civil Rights**

Josh Vollendorf, who co-chairs the WTCS Compliance Collaborate, co-lead the WTCS Compliance Collaborative Symposium on July 10th and 11th. Day one included four tracks of three workshops, focusing on compliance, human resources, Clery, and ADA. Day two was a special training for Clery officers. Nearly 80 attendees representing nearly all 16 technical colleges, engaged in learning and sharing. DMI sponsored day two of the event and numerous day one Clery workshops offered by Bill Lafferty with D. Stafford and Associates/NACCOP.

## **Veteran Support Services**

The Veterans Independence Day Celebration was on July 8th at the Racine Commons. Over 100 students, staff and local military orgs came to listen to Racine native Air Force Col Thomas Mielcarek, whose wife is currently a Gateway Student. Stories were shared, food made by our Culinary program was passed as we celebrated our nation's 249 years and 250 years of US Army birthdays.

## **New Student Specialist (NSS)**

NSS Hosted multiple program-specific informational sessions, including:

- Transportation Information Session
- Medical Assistant Information Session
- Respiratory Therapy Information Session

Proactively contacted prospective students to promote the new Respiratory Therapy program.

Provided direct assistance to over 200+ scholars during Open House events held at the Kenosha, Racine, and Elkhorn Campuses.

Continued to support student admissions by meeting with students both in-person and virtually to guide them through the application process.

Facilitated multiple Get Ready Application Workshops to help students begin their journey at the college.

Recruitment Ambassadors conducted weekly campus tours for prospective students and their families at all three campuses: Kenosha, Racine, and Elkhorn.

## **Admissions**

## **Financial Aid**

For July in the Financial aid office:

- 425 students were packaged financial aid
- \$165,083.16 were disbursed on behalf of 165 students
- 21 Financial Aid SAP Appeals were reviewed
- Financial Aid Office team members assisted students in applying for Financial Aid at all three Open Houses. Joining SFS in assisting 101 students.

## **Libraries**

- Dawn Haggerty, Librarian, attended the WTCS Delivering Promise Summer Conference as a member of a cross-functional team of eight. The conference provided an opportunity to learn, reflect, and recenter around the shared commitment to delivering inclusive educational and career pathways across the Wisconsin Technical College System.

## **Student Finance Specialists (SFS)**

For July, the student finance specialists

- Made phone calls and texted Promise students who still needed to complete their financial aid files.
- Assisted 101 students at all 3 Open Houses with completing FAFSA, applying for Veteran benefits, student account issues and submitting financial aid documents.
- Conducted six All Things Student Finance Workshops on all 3 campuses.
- Collectively they met with 497 students assisting them with account issues, veteran's benefits, emergency grant applications, financial aid applications, prior debt agreements and more.
- 2-3 of the 5 team members were listed in the Top 5 Staff and Top 5 Services provided in Sign In Scheduling app.

## **Academic Advising**

- Advisors welcomed a new team member, Marshlli Hamilton, to the Racine campus. Marshlli was previously an advisor at Gateway before moving on to other roles. We are happy to have her back
- Continue to work on meeting new students and continuing students, promoting registration for the Fall 20265 semester.
- Advisors participated in Open House events on all three campuses. Advising services provided: 35 Racine, 15 Elkhorn, 38 Kenosha. We saw an uptick in participation in Racine and Kenosha compared to 2024 open house.
- Advisors participated in a team building retreat at the end of the month

## **Tutoring Services**

- Tutoring is currently recruiting tutors for the fall semester on the Elkhorn & Racine campuses. Current needs are for math & communications. We will be recruiting in August with the hope of training & placing tutors in needed roles by the fall semester.
- Participated in Open House recruitment events across the campuses, welcomed students to campus & promoted services and programs.

- Working out kinks with our new time tracking system, Trac Cloud. Students are able to log themselves into the kiosk, choose their tutor/consultant, and rate the tutoring session upon sign out.
- Continue to expand PLC offerings to math. Conducted two math PLC's during June & July in which tutors across the district collaborated on their work with Math Reasoning & MR students. The tutors found the PLC's extremely valuable. We will continue this PLC model in the fall.
- Gearing up for Bibliu transition in the fall. Working with Bibliu to set up a training for the tutors on how to help students with book access during the first few weeks of the semester.

## **Student Life**

- Student Life wrapped up the summer with our Sunkissed SummerFest event, drawing just under 300 attendees including students, staff, and community members for a vibrant end-of-year celebration.
- Over the summer, we hosted a weekly Food Truck Series on the Kenosha and Racine campuses, with strong student engagement on the Racine campus, where many expressed interest in more food truck visits.
- Student Life also participated in campus open houses and gave a fun, interactive presentation to Promise Program students focused on campus involvement. This event was a huge success and incorporated fun games, prize giveaways and the promotion of our new Engage platform.
- Looking ahead, we're preparing for Gateway Days with exciting additions like custom mugs, a 360 photo booth, and engaging giveaways to welcome students back in style.
- We're excited to roll out new initiatives this semester and look forward to incorporating fresh ideas from our new team of Student Life and Engagement Assistants as they step into their roles.

## **Learning Success Coaches**

- Embedded tutoring in Nursing Health Promotions & Nursing Fundamentals Courses. Tutoring & Resources provided to students, specifically those identified as possibly not passing their courses.
- Participated in Open House and connected with students who are entering the Nursing Program.
- Met with the Dean of Learning Success and VP of Student Affairs to discuss the roles of the Learning Success Coaches, upcoming projects/things we are working on, challenges with possible solutions, and systems/data we rely on to complete our jobs. The Nursing Coach also met with Michelle Borkhart and her team to discuss the HESI Analysis Project, which will roll out in August. The project entails working with students who are identified as at risk for failing classes based on their HESI scores and grades.
- The Business Management/Human Services Learning Success Coach is currently in conversation with Planned Parenthood to explore the possibility of serving as a field placement site for students in the Human Services and Business Management programs. This potential collaboration would offer students hands-on, real-world experience within a respected community-based organization.

- Students may contribute in areas such as advocacy, nonprofit operations, client services, marketing, and administrative support. In turn, the agency could benefit from student-led projects, fresh perspectives, and additional support for its ongoing work.
- Discussions are ongoing, with the aim of making appropriate referrals and supporting Business Management and Human Service students' access to meaningful field experiences.

### **Career & Employment Services (CES)**

- Assisted with Nursing classes resume reviews.
- Held annual departmental retreat where we learned about leveraging A.I. for career services.
- Served prospects at all 3 Open Houses.
- Secured panelists from Microsoft and Centrysis for the employer panel at the NC3 Conference;.
- Hosted a professional development retreat with keynote speaker Jeremy Scheifling to discuss embedding A.I. in day-to-day career service operations with Recruitment, Educational Services, Academic Advising, and Library staff all in attendance.
- Attended the Handshake Academy Meetup Conference in Chicago to learn about new and best practices for the platform.
- Helped plan and attended the Student Affairs Divisional Retreat where college staff learned from the college President and guest keynote about aspects surrounding college management, budget and received updates throughout the division and college. Assisted with the execution of the Gateway Independence Day Celebration.

### **TALENT & CULTURE and MARKETING AND COMMUNICATIONS (Interim)** **Jacqueline Morris)**

#### **Talent & Culture -**

- Training and Development launched a professional development program for adjunct faculty to support the completion of Faculty Quality Assurance System (FQAS) requirements, along with other training requested by the college to support instructional quality and consistency.
- Updated Customer Service Standards and training to reflect modern communication tools like chat and videoconferencing.
- Magan Perez attended the Society of Human Resource Management (SHRM) annual conference and gained practical strategies to improve engagement, leadership development, inclusivity, and cross-generational collaboration aligned with organizational culture.
- Jacqueline Morris is now serving on the Kenosha Chamber of Commerce board

