



*PRESIDENT'S REPORT
August 16, 2018*

GATEWAY AS A LEADER

Career & Employment Services

The new Design Your Future workshop was co-facilitated by the Career Counselor on the Racine campus to encourage undecided prospects to attend Gateway. Additionally, a Career Counselor attended the WCDA Wisconsin Career Development Association board meeting held at WCTC. The Student Employment Specialist met with 19 employers, RES care, Kenosha Human Development Services, Racine/Kenosha Community Action, KABA and Kenosha Job Center this past month to promote hiring of Gateway students and alumni.

ACADEMIC AND CAMPUS AFFAIRS

General Studies

Karen Simpson and Reyna Juarez attended the WACTE Support Staff Conference on July 12th and 13th.

Jennifer Cumpston attended the WTCS Student Success Summit at Madison College on July 24th and 25th.

Elkhorn Campus

New student orientation for 2018FA students will be held August 14th. The program orientation for new Veterinary Science students will be conducted on August 15th.

Elkhorn Campus is participating in the Banner Brigade for the Walworth County Fair and has a sign developed by the Marketing & Communications Department hanging on the fence along Highway 11 for the month of August.

Plans are underway to host Gateway Days September 4-5 as a campus welcome celebration for the students enrolled in 2018 fall classes.

School of Allied Health/Veterinary Sciences

We welcome two new full-time faculty members to the School-Jacki King is the new HIT program chair and Heather Clingan is the new instructor for Veterinary Assistant. We are recruiting for a new position within Physical Therapist Assistant to coordinate clinical activities. This will be a professional, non-faculty role with additional responsibilities to create and maintain clinical affiliation agreements.

In addition to the recent Collaborative Program Agreements signed with MATC in Milwaukee for Dental Hygiene and Respiratory Therapy, we are in negotiations for an additional agreement for Medical Laboratory Technician.

Advocate Aurora Health System reached out to us to explore expansion of the MA program in Elkhorn. We are researching the issues related to accreditation and

clinical placement, and hope to find a way to accommodate this prominent clinical partner in a tight labor market.

Dean Mike O'Donnell attended the statewide AHEC board of directors meeting at the University of Wisconsin-Madison School of Medicine and Public Health on August 3. Mike has been asked to serve on the search committee for the new executive director of the organization.

COMMUNITY AND GOVERNMENT RELATIONS

We are beginning to work on the WTCS state student showcase that will be held on February 19, 2019, in Madison. The torch has been passed to Gateway, to run the event for the upcoming 2 years. The mission of the event is to highlight the wonderful programs that take place at our technical colleges.

The final week for the STEM camp has arrived. These camps are done in collaboration with the Boys + Girls club and Snap-on. Registration is open to 15 club members for each camp that average from 2nd-5th grade.

The camps consist of:

Kallie Johnson - environmental,

Jim Jazdewski - solar,

Don Zakutansky - science,

Pat Happe - robotics/engineering.

Legislative

The Secretary of Veteran Affairs came to iMET for a visit and toured the facility. There was good conversation around how Gateway works with our veterans and ways that we can expand our partnership with their office.

Marketing

Open House and Fall Semester push campaigns are in full swing. Fall semester marketing continues to build on the momentum of the Life is Big. #BePrepared campaign with print, billboard and digital campaigns.

Marketing has been working to support recruitment efforts for fall promoting events including the Quick Start and Advanced Manufacturing workshops with mailed, emailed, text and paid ads. As well as targeted digital campaigns to promote new and expanding programs such as Supply Chain.

Kristen Paulson will be joining the Marketing Department in mid-August as the department associate. She will be filling the role vacated by Diana Carbajal's retirement. We are excited to have Kristen join the team!

WGTD

Education Matters co-host Jessica Scheeler recently discussed various job training issues with Gateway President Albrecht, Racine County Executive Delagrave and Racine Mayor Mason. The joint interview will air as the Aug. 11th edition of the

program. Jessica brings a unique perspective to the host chair as she's employed as a career transition specialist with Job Corps.

Several inquiries were reportedly received by Racine County's foster parenting recruitment office after the airing of a WGTD Morning Show that featured a couple of foster parents.

WGTD has launched "Harbor Market Live", a program that's being webcast via Facebook once a month.

WGTD webcast Gateway's "Nitro X" races at the Horizon Center.

Foundation

As of July 31, 2018, the Foundation has raised \$12,585. The generous gifts were from individuals (including Gateway faculty and staff as well as alumni). Donors have contributed to areas such as the mission of the Foundation, student scholarships, the endowment, the Gateway Promise Endowed Fund, student emergency funds, and the Short Term Training fund.

The Gateway Promise Endowment Campaign has reached \$2,401,985 in gifts and pledges.

The Foundation hosted its summer HERO Center Party on August 1, 2018. Nearly 60 guests joined us including Foundation donors, board members, volunteers, alumni volunteers, and Gateway staff. Highlights of the event included tours and demonstrations by Fire Medic, Firefighter Technician, and EMT/Paramedic students and faculty, Human Patient Simulator demonstration broadcast from the Burlington labs, and scholarship recipient speaker Raechel Liska.

For Promise donors, the Foundation also hosted a gathering to hear the 2018 Promise Cohort presentations at the end of the first week of the Bridge. Three Foundation board members and five Promise donors were able to join us on Friday, August 3.

The New Adult Learner Scholarship application is open until August 12.

ENROLLMENT

Fall enrollment is down -3.9% when comparing to the same timeframe as last year. The timing of the college's VanGuard high school contract registrations has been adjusted to improve the registration experience causing a delay in realizing those enrollments. Efforts to connect with students interested in attending this fall and connections to students who took classes in spring but have not yet registered for this fall are also underway. Year-to-date enrollment, including summer and fall, is down -2.3%.

FINANCE, ADMINISTRATION and FACILITIES

Joint Review Board for Tax Incremental Districts Updates

The Village of Somers presented created 9 new TID's in response to the development occurring in Racine and Kenosha Counties.

Grant Accounting Update

The Special Revenue Fund will be transitioning between two fiscal years in closing out the projects and preparing financial schedules for the upcoming audit in September, as well as grant management for the new fiscal year. Time & Effort training and reporting has been set up for recording on a monthly basis for the fiscal year. Several budgets have been prepared for Wisconsin Fast Forward grant proposals this month.

Year-End Update for Fiscal Year Ending June 30, 2018

The Business Office is in the process of finalizing fiscal year-end 2018 in preparation for the final audit visit for fiscal this year. Our external auditors will be onsite the week of September 17th!

FY 2018-19 Budget Update

FY2018-19 has kicked off and the budget office has been busy meeting with budget officers to review their budgets and answer any questions they have for the new year. Planning for the next budget year will begin shortly and will kick off with the next round of Budget on Campus meetings.

Facilities

The construction of the EVOC track on the Kenosha airport has finally begun. This has been a multi-year project to find a suitable location followed by miles of red tape to get final approvals in place.

Classroom upgrades in the second floor Racine Building and the first floor Kenosha Academic Building are on schedule and will be ready for the fall classes.

Security

Security is ready and enthusiastic for the start of the Fall semester. Planning for a building/door numbering system are underway. The security officers will be equipped with new radios and body cameras this fall.

HUMAN RESOURCES

The Compensation Project has gotten off to a good start as all job descriptions are being reviewed in preparation for the market pricing phase of the project.

Our year-end health insurance loss ratio came in at 82.6% for active employees and 88.6% when the retiree group is included. These numbers are still very good in the total scheme of insurance premiums and led to a zero increase for FY19.

John Frost and Debbie Miller attended the WTCS Human Resources Directors meeting in Eau Claire. The agenda covered Perspectives on Ransomware, Privacy Concerns, Understanding 403b Trends, Generations in the Workplace, Mindful Motions and a group Round Table.

John Frost started the HR on Campus summer sessions in six locations: Elkhorn, Burlington, Kenosha, Racine, iMET and Horizon. HR on Campus continues to be a success with staff wanting answers to their questions/concerns. John worked to increase employee satisfaction / understanding.

John reviewed and forwarded vacation balances for supervisors. He also initiated a process to eliminate all separated employees with balances remaining in vacation, holiday and sick leave accounts to cleanse the database.

Josh Vollendorf passed the Certified Human Resources Specialist examination. Debbie Miller researched Employee Assistance Program (EAP) providers.

Ascension was selected to be our EAP provider. The benefits to our employees are substantial. For example, Ascension will provide eight sessions per incident at no employee cost. They also have access to a broader network of providers.

Selina Bohn participated in a WTCS Payfactors and Compensation Users Group meeting at Fox Valley. This is a new peer group to learn how to use the compensation tool and to share best practices.

INSTITUTIONAL EFFECTIVENESS

Gateway's consultant for our strengths-based college work, Scott Geddis of Inspired Engagement, visited the college for three days in June. During that time, he facilitated a team-building workshop for our deans and trained 23 more employees to coach with strengths. He also worked with faculty to design strengths activities for their students. Most important, we held a half-day planning session with over 40 staff on the direction of strengths at the college and will use that input to develop our next commitment plan.

Career Pathways

The Director of Career Pathways and Program Effectiveness facilitated our second AACC Pathways 2.0 site visit on July 16th-17th. With the support of our project coach, Dr. Joyce Walsh-Portillo, the site visit team made strong progress in several areas of our guided pathways project work related to General Studies, including remediation reform in math and communications subject areas and identifying clear, relevant math pathways. By spring of 2019, new remedial sequences will be finalized ensuring that students can complete their remedial coursework and college-level math and English courses within one year, and faculty will be trained in a remedial co-requisite delivery model. In addition, three math courses will be replaced by a new quantitative reasoning course which will not only provide students with a more meaningful experience but will also streamline the number of available math

offerings. To ensure continued student success, programs will also sequence curriculum to require students to complete math and English in the first 24 credits of the program, leading to improved retention and completion rates.

Employee Learning

Employee Learning announced the 2018-2019 Gateway to Leadership participants: Sandra Beck, Kimberly Enright, Michelle Ferba-Davis, Kimberlee Fiegel, Roxie Hickman, Kelly Kendra, Bao Lee, Katrina McGovern, Laura Paap, Brenda Putze, and Jackie Schildhouse. Gateway to Leadership is a nine-month program designed to help participants learn to lead from their current position and create a culture of leadership at the college. They also work in teams on a project that will benefit the college community. As this cohort coincidentally ended up with all female participants, a special session on women in leadership will be added.

LEARNING INNOVATION

Distance Learning

We have updated our VANguard brochure along with updating the related website.

We have implemented our new scheduling platform for Gateway videoconferencing classes and meetings which we will begin using in the Fall. This will ensure that classes and meetings will begin and end automatically, providing users with a more seamless experience.

Replacement videoconferencing equipment will be implemented soon to make the equipment deployment at all of our VANguard High School Partners uniform and consistent. This aids in scheduling/support as well as providing a high quality experience across locations.

Our team is getting ready for Fall by conducting site visits of all VANguard high school partners to do equipment checks/maintenance and holding discussions with school staff regarding course requests, etc.

All VANguard partners will be asked to sign an updated version of the Technical Assistance Agreement under which Gateway provides services.

Ally has been deployed in Blackboard. Ally is a tool that assists content creators in making their content more accessible to students and allows students to view documents in different formats. As content meets accessibility markers, the accessibility score increases, and is indicated with a red, yellow, or green icon next to the item.

Information Systems

The implementation of the Ellucian Portal is in progress.

The implementation the Infosilem Enterprise product to replace EMS, our current room scheduling product, is nearing roll out.

The Client portion of State Reporting is nearly complete.

The development of the online Non Instructional LOE process has been completed.

The interface between Ellucian Recruit and Colleague was updated to bring additional information in to Colleague.

The implementation of a new reporting system to replace the Colon Prompt is in progress.

Technology Operations

The Infrastructure team has been busy working with the Facilities Directors and Partners in Design on several remodeling and construction projects including the iMET expansion, Kenosha Academic, Racine building 2nd floor, and The Kenosha Conference Center.

In conjunction with the User Experience team, we have continued testing of the Wolfvision Cynap multimedia devices that will be installed in our classrooms. The first devices deployed will be in the newly remodeled classrooms in Kenosha on the 1st floor of the Academic building and the new classroom I228 at iMET.

The Information Security team has begun rolling out new endpoint security software from Cisco to staff and faculty computer systems. This new software is meant to provide advanced protection on our desktops and laptops which are most often targeted by hackers with malware or viruses. The complete rollout of this software is targeted by the end of the calendar year.

Travian Franklin represented LID at the Districts Mutual Insurance (DMI) Risk Managers Meeting on July 26th in Madison. This year's topics included a Cyber Security workshop addressing comprehensive best practices in data privacy, security and, regulatory compliance.

User Experience

We have worked with Ivanti consultants and support on better understanding how the LANDesk product works. Kiosks have been successfully deployed and we are preparing to begin work on our computer labs for the fall semester. In addition, we have started loading the LANDesk agent on all computers in preparation for the decommissioning of the KACE product, which support ends in October.

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Work has been started on configuring VDI desktops for RWDC and KCJC. The computer equipment, including servers, at these sites are outdated, and by using VDI, our staff will be able to make software changes on those computers without requiring a tech to go onsite.

Computer techs have been working with facilities in preparation for the fall semester. This includes disconnecting and reconnecting computers so floors can be cleaned and waxed.

STUDENT SERVICES

College Access

During the last two months College Access focused on helping students transition from high school into college. Each campus hosted "Red Hawk Days," Red Hawk Days gave the opportunity to parents and students to visit our campuses, learn about resources, schedule for classes, meet with financial aid, and meet other fellow students. One of our goals as College Access Team is to bridge the gap and help students until their final step in the admission process. With a total of 300 high school students attending Red Hawk Days we are proud of the work we have done. Our Admissions team also worked efficiently to process all final documents, so that our Fall students could be fully admitted into their program. In addition, in collaboration with other campus units, we created 17 Summer Camp opportunities for students this summer. Also, we had a College Access retreat, our team came up with a mission for our College Access Team and we are excited to start living by it come Fall. Lastly, each campus is hosting a Quick Start at the end of July or early August. Quick Starts are targeted events to help students complete their admission steps and registration on the same day.

Student Accounts

Student Accounts has been working to improve the amount collected for past due debts. Over the last year, Student Accounts has reduced the A/R totals for the 2016 spring, 2016 summer, 2016 fall and 2017 spring by just over 33%. The team was able to do this by proactively contacting students by phone, email and by sending timely statements throughout the terms. Student Accounts will continue to collaborate to look for areas of improvement to reduce the over A/R totals of the College.

Express Services

Express Services are working on several summer projects including scanning projects for Human Resources, Admissions, and Student Accounts, microfiched transcripts project with the Registrar's Office and updating process documentation.

LEARNING SUCCESS

Student Support Counseling

The SSC team continues to promote sexual assault awareness through the tri-college partnerships with Aurora and Women and Children's Horizons. The team is

finalizing the climate survey to query staff and students regarding the impact of our 3 year partnership thus far. Additionally, the SSC team attended the USG Summer Retreat to train all the officers in QPR: Question, Persuade, Refer - Suicide Prevention. Finally, the team is gearing up for the summer Gateway Promise Bridge program and teaching the students soft skills in the Personal/Professional Success course.

Multicultural Program

The Multicultural Program Support Service has served over 400 students for the fiscal year. These students continue to receive one-on-one case management, referral to needed resources, and vital retention programming such as Student Leadership, involvement in Diversity 365 events, and also, their self-paced orientation called MAPS (My Academic Plan for Success).

In addition, students in English as a Second Language and Adult Basic Education continue to participate in the Multicultural Program Support Services. These services include the English Language Conversation Group and Success Skills Learning Community. The Conversation Group focuses on improving English language pronunciation, speaking skills, and peer to peer support. The Learning Community focuses on student soft skills such as time management, study skills, and computer basics.

Multicultural Support Specialist, Jomarie Coloriano, attended the National Conference on Race & Ethnicity (NCORE) in New Orleans, LA with 8 students from the Alliance for Multicultural Students (AMS). Also, representing Gateway at the national conference were 7 staff and administrators, and an additional 10 students for a total delegation of 26 - the largest two-year college delegation at the conference. During the 4-day conference experience, students and staff were able to engage in dialogue and experiential learning on timely diversity, equity and inclusion topics impacting college campus across the nation. Staff and students were able to engage in meaningful relationship building opportunities, and develop a set of recommendations that will be presented in various town hall-style presentations across the college in the near future.





Veteran Support

Veteran Support Services has added a new support specialist Edwardo Vargas to the Learning Success team. Both Rob Swanson and Edwardo Vargas are going to be co-facilitating the Student Veterans of America student club and excited about building the student participation.

Veteran Support Services and the Diversity 365 Veteran subcommittee hosted the Independence Day Celebration on Racine campus on Wednesday, June 27 from 11-1. There were a total of 144 people including students, staff, and community guests present. This year Dryhooch served as the guest speakers for the event. Dryhooch is an outreach organization for veterans based in Milwaukee. They offer a number of services to veterans; peer support, readjustment support, and many other resources. The support group is based in a coffee shop. The message provided by Levi and Ben was very useful for both students and staff on how to help support our veteran students.





BUSINESS & WORKFORCE SOLUTIONS

On June 15, 2018, Gateway Technical College received State Approval for CEC's for electrical workers. Three Greenlee/NC3 classes were approved, they are Fiber Preparation and Termination 605-463 (8 hours), Fiber Testing and Troubleshooting 605-462 (x Hours), and Fiber OTDR Operation 605-464 (3 hours). This brings the current number of State approved Greenlee/NC3 classes to 7.



Randy Reusser and Rob Alderson, BWS Instructors, have been working with Tim Koop of Greenlee and NC/3 since November 2016. The State CEC's add value to the already great training. Tim Koop is currently working with BICSI to add their CEC's to the classes.

In February 2005, Randy Reusser went to BICSI World Headquarters in Tampa, Florida and received two weeks of BICSI Installer and instructor training. Gateway became a BICSI Authorized Training Facility in 2008. Randy taught his 45th BICSI class on June 16, 2018. The demand for BICSI classes is high and BWS expects to run seven to eight- 44 hour BICSI classes during the current fiscal year. In 2017 BICSI updated the training and we have incorporated all of the changes into our BICSI classes.

In July, Randy Reusser delivered three class for four Infrastructure/Computer Technicians from Gateway's Learning Innovation Division. They earned 12 certificates/certifications in the classes.

Thalia Mendez, Business Resource Specialist spent the month of June wrapping up Launch Box programming. She facilitated a Lunch & Learn on the new tax code and what it means for small businesses and their owners. The workshop was presented by Launch Box members, Michelle Gabor and Justus Morgan. Thalia also hosted WWBIC's Strong Women Strong Coffee networking event in Racine. Patti Plough, President & CEO of Healics Inc. was the keynote speaker and also a Gateway alumni. Her inspirational message was how she grew her company of one to over 200 employees.

Two half-day Founder's Series workshops for the eight lowest scored accelerator participants from the last three cohorts took place in June. Topics covered were: Entrepreneurial Selling, Entrepreneurial Marketing, The Art of Start-up Financing and Powerful Presentations. The following participants received an additional \$2300 seed grant from the WEDC Growth Accelerator Grant: Alexander Ersing, Mt. Sinai Gym; Donisha Nesbitt, Covered Care LLC; Chad Hensiak, CAH Promotions LLC; Seth Muller, Muller Motors; Kristina Watanabe, Wings of Fire Consulting; Brian Repa, Square On Solutions; and Shelly Pedersen, Wishful Collections.

On June 7, 2018 Gateway honored 36 apprenticeship completers at the 2017-18 apprenticeship commemoration held at the iMET Center.

The apprenticeships are in the areas of barber, cosmetology, electrical construction, tool and die, press set-up operator, wastewater treatment operator, plumbing and HVAC (heating, ventilation and cooling).



Apprenticeship enrollment numbers, from March 2017 through March 2018, are as follows:

- 196 contracted apprentices in a Gateway Apprenticeship program
- 315 enrolled students, enrolled in a BWS course which includes both Paid Related & Unpaid Related Instruction

Gateway hosted the Train-the-Trainer (TTT) and annual Leadership Summit for the National Coalition of Certification Centers (NC3) during the week of July 23rd. Once again this year's event was record setting with over 170 instructors from across the country attending TTT and over 150 national education and business leaders attending the Leadership Summit. In fact, this year's event had an international piece to it with a delegation from Morocco attending. This group was from OFPPT, which is the equivalent of Morocco's technical college system, and has over 315 campuses across the country of Morocco. Two of their instructors attended training and two other administrators participated in the leadership summit.

NC3 grew out of the partnership that started with one school and one company, Gateway and Snap-on, in 2007. Since then NC3 has since grow to over 650 schools across the country and partnered with globally recognized brands such as Snap-on, Trane, FCA, Starrett, Festo, Greenlee, Dremel, and Daniels Manufacturing. This year a number of new companies and organizations announced their partnership with NC3 including 3M, Kubota Tractor, SME, and the National Association of Workforce Boards.

To accommodate this many participants and a growing number of certifications we utilized the Horizon Center, iMET Center, and the Kenosha Campus for the week long TTT event. The leadership event started at the iMET Center and participants were able to tour the campuses where training was taking place as well as spend the second day at the Racine Campus with a culminating dinner and awards event hosted at Snap-on's World headquarters in Kenosha.

This type of sustained growth for almost 10 years is due to the dedication and quality of the NC3 Master Instructors who blend technical skill and the art of teaching in a way that continues to bring teachers from around the world back to learn more. NC3 Master Instructors are an elite group of folks that are hand picked from NC3 schools across the country and then supported by their schools to teach at the national NC3 TTT events. Gateway is fortunate to have a number of NC3 Master Instructors on staff that helped with this event including:

- Justin Hoffman: Snap-on Certifications: Wheel Service, Pro-Cut, Automotive Diagnostics. FCA Mopar CAP Local national TTT
- Pat Stevens: Snap-on Certifications: Diesel Diagnostics
- Neil Petersen: Starrett Certifications: Precision Measuring Instruments (PMI) and Advanced Measuring Instruments (AMI)
- Randy Reusser: Greenlee Certifications: Voice, Data, Video, Copper and Fiber Optics
- Rob Alderson: Greenlee Certifications: Wire Pathways, Conduit Bending, Advanced Bending, and Termination)
- Steve Lenz: Trane Commercial Certifications: Building Automated Systems (BAS)
- Greg Chapman: Festo Certifications: PLCs & Sensors

At the awards dinner hosted by Snap-on, Gateway was recognized as the second place school for 2017 in the number of NC3 certifications earned by students with 1890.

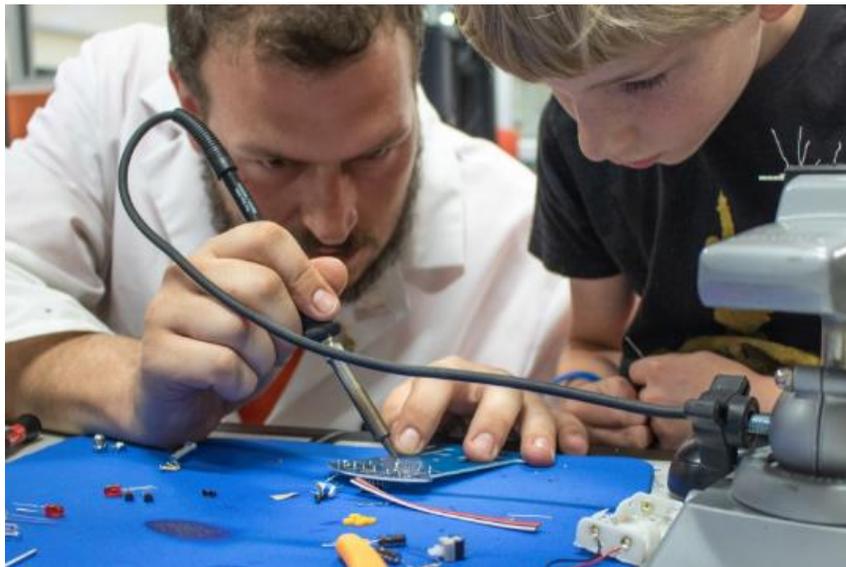
Overall, Gateway was once again on display as a national model for technical education and impressed visitors with not just our facilities and curriculum integrated with industry certifications, but more importantly our people. There were many compliments on all the campuses about the level of professionalism and customer service that was demonstrated by Gateway team members.

Fab Lab attendance totals for June was 1901 and July was 2684.



On June 14th, the CGR Divisional meeting participated in a rousing game of the Fab Lab's Cardboard-Tube Bowling.

Rokenbok Training has been progressing well. The Kids Lab Mobile Stem Kits have been organized and are ready for implementation. The first training session was held June 19th and 20th, in Burlington. We had sixteen teachers from three districts in attendance.



Summertime is time for Camps! Nuts Bolts & Thingamajigs underwent its second year of its three-year grant. The kids experienced CNC, FabLab and welding. Maker Camps have taken off. The first camp was four days of experiential learning and imaginative creation. We led the kids through soldering line following robot cars. This was punctuated by a 3D printed boat challenge. The lab also helped with "Finding the Right Fit". Summer Camp students learned to solder with an LED project, and the Maker Day Camp introduced 3D printing to an ambitious group of girls in a six hour session. We have three more sessions scheduled before classes start in the fall.



The Fab Lab hosted Dremel Certification for the NC3 Train the Trainer, and participated in the Wednesday event.