



GATEWAY AS A LEADER

Testing Services

Over the past year, Testing Services set out a goal to strategically and safely increase their capacity for their third-party testing providers. In addition to assisting their own Gateway students with their testing needs, Testing Services enjoys supporting the local community by offering these 3rd party testing opportunities.

In looking specifically at their partnership with Pearson Vue, the difference between Winter Quarter 2021 to Winter Quarter 2022 was observed as the following:

Racine Campus experienced a 85% increase in testing candidates

Kenosha Campus experienced a 128% increase in testing candidates

Elkhorn Campus experienced a 175% increase in testing candidates

What kind of exams does this include? While many of their exams are focused around IT and educational certifications, they have also delivered exams such as Wisconsin Real Estate Certification, ISA Arborist Certification, Non-Destructive Testing Certification and Office of Illinois State Fire Marshal!

ACADEMIC AND CAMPUS AFFAIRS

Academic Operations

Open registration for Summer and Fall semesters has begun. Academic Operations and the scheduling office is responsible for building and producing the course section offerings for the district for each academic term. For the 23/24 academic year, this included 8419 course component sections and 1493 conflict free academic blocks.

Textbook selection for the 23/24 academic year closed in mid March. Follett is ordering and updating all textbook and supply information. Academic Operations is working with Follett to pilot their inclusive access program for a few Summer courses. This program will help reduce textbook costs for students and ensure they have the textbook on the first day of class. If successful, the long term goal of this pilot would be to implement this program throughout the district during 24/25.

Kenosha Campus

The Kenosha Campus hosted CIP (Crisis Intervention Partner) training for 40 plus Gateway and Community members. The purpose of this training is for participants to develop skills to handle situations in which individuals with mental illness are in, or near, crisis. Yo Puedo held their yearly event throughout the Kenosha Campus on March 26, 2023 and several senior high school students applied for programs the 23/24 academic year. Another popular event, the Spring Transfer Fair, was held in

March with more than 25 area four year Colleges in attendance. They were available to answer questions and talk with students about transferring their Gateway credits towards earning a Bachelor's degree.

A couple fun events for you to check out in April – Earth Day will be held on Saturday, April 22, 2023. Stop by and take advantage of a variety of activities for Adults and Children to learn about sustainability and environmental protection. Art in Bloom will be held on Wednesday, April 12, in the Atrium of the Academic Building. This is an opportunity for horticulture students to share their interpretation of an art piece through floral design.

Several buildings including the science wing in the Academic building, Madrigano Conference Center, and the Horizon Center will be undergoing roof top and HVAC repairs and updates between now and the end of Summer.

Parking lot repairs throughout the Kenosha Campus will be taking place throughout the Summer to keep them safe and help reduce the need for complete reconstruction.

Racine Campus

The Racine Campus hosted 600 middle school students on March 29, 2023 from RUSD.

The Racine Campus hosted the African American Youth Empowerment Conference for 150 high school students from RUSD and KUSD on April 3, 2023.

School of Liberal Arts and Sciences

The deadline for the STEM Scholarship has been extended to April 6th. The Momentum Programs team is partnering with the Recruitment team on high school visits.

The ABE/ELL faculty and staff are actively registering students for the summer and fall semesters.

The ABE faculty are working with Meg Hunter to update the GED/HSED orientation mandated by Wisconsin state statute.

School of Business and Transportation

April 3 and April 4 the Automotive and Diesel Programs will be completing their ASE Accreditation Site Visits for renewal.

School of Health

Nursing LPN and ADN pinning will be April 21st at Racine Festival Hall. This summer Nursing has gone back to the collegewide registration process giving students more flexibility. Summer enrollment has been positive. The sections filled quickly.

School of Manufacturing, Engineering and Information Technology

On March 4, the School of MEIT welcomed the Boy Scouts to the iMET Center for them to work on their Merit badges. MEIT faculty and staff engaged with the scouts to assist in their earning merit badges in areas related to our programs.

Our Industry Advisory Board Spring meetings were held in March coinciding with our Reverse Career Fairs (RCF). These networking events brought numerous companies to our campuses to meet with students and allowed students to showcase their work. The HVAC and Building Trades RCF was held at Haribo Hall, IT programs RCF was held on Racine Campus, the Advanced Manufacturing and Mechanical Design Technology as well as the Architecture, Civil and Electrical Engineering Technology programs RCFs was held at the iMET Center and finally the CNC RCF was held on Elkhorn campus.

Industry Partner visits included LMI Packaging, Gordon Food Services, and Centrisys/CNP. A representative from Hobart Services came to Kenosha campus to tour the Refrigeration lab and discuss a fellowship program.

LEARNING SUCCESS DIVISION

Library

The Library's Fuel Up for Finals event returns April 11th -14th, which includes snacks, therapy dogs, and other stress relieving activities available for students as they prepare for the rigors of the final stages of the semester.

Library staff continue to field requests from faculty and staff to circulate laptops, chromebooks, and hotspots to students in need. Currently, there are 546 devices checked out to students enrolled in the Spring 2023 semester. As the semester draws to a close, library staff will be preparing for summer semester requests.

Library staff are working with a few of our Gateway ELL instructors to partner in distributing and utilizing some of the 130 Kindle Paperwhites the college received as part of a grant during the pandemic. Some of the higher level ELL students will be utilizing the Kindles to borrow/download books to read from the Overdrive service the Library offers as a member of the WISCAL collaborative.

COMMUNITY AND GOVERNMENT RELATIONS

Community and Government Relations

The Spring Wisconsin Women in Higher Education Leadership (WWHEL) conference was held in Appleton at Fox Valley Technical College. WWHEL is celebrating 25 years and Zina Haywood was one of the founders of the state organization. This conference is a wonderful professional development opportunity. We had a nice team from Gateway attend to hear from experts in the area of women and leadership.

The college celebrated our employees at the employee recognition red carpet event. This is a great night to celebrate the many award winners along with those individuals that are celebrating milestones (15, 20, 25, 30 years of service).

It continues to be a busy time with community events - Kenosha Chamber Business After 5, Three Harbors annual meeting, Kenosha Public Library, United Way and many others.

The Center for Sustainable Living has been busy with visits from the Girl Scouts along with a Bluebird workshop in collaboration with the Audubon Society and a companion planting workshop hosted by a master gardener.

A listening session was held on the Racine campus hosted by Rep. Neubauer, Rep. McGuire and Sen. Wirsch to share information on the state budget and to hear from members in the community. We attended a State joint finance budget listening session in Waukesha. Most comments were about some aspect of education.

Foundation

Gateway Foundation thanks our donors whose generosity transforms the lives of students every day. As of March 3, 2023, 331 donors chose to help Gateway students through the Foundation by contributing \$537,710.

The generous gifts were from individuals (including Gateway faculty and staff as well as alumni) and organizations (including businesses, foundations, and service clubs). Donors have contributed to areas such as the mission of the Foundation, student scholarships, the endowment, The President's Opportunity Fund, the Gateway Promise Endowed Fund, student emergency funds, the WGTD Program Fund, the Short-Term Training fund, and the Foundation Scramble.

We are grateful to the following organization donors for their support of Gateway Students through the Foundation:

- Compeer Financial (\$2,500) Compeer Financial Scholarship

The High School Scholarship Application received 66 applications.

The Foundation's Student Emergency Funds have helped 32 students with \$14,910 for tuition, rent, food, computer repair, and transportation. Thanks to a grant to the Wisconsin Technical College System to the College, \$7,423 has been granted to an additional 17 students for rent and utilities.

The 29th Annual Foundation Scramble "Golf with a Goal" will take place on Thursday, May 25, 2023, at Hawks View Golf Course in Lake Geneva. Last year this event raised more than \$50,000 for hard-working Gateway students. Sponsors such as Partners in Design Architects, Emmons Business Interiors (EBI), Camosy Construction, Riley Construction C & D Landscaping, and others have already secured their spaces for the event. To secure a sponsorship or register golfers, please go to gtc.edu/foundation

The Foundation's Facebook currently has 738 followers. Its Twitter following has grown to 93 followers.

The Alumni Association's following on Instagram has grown to 73. Its LinkedIn following has grown to 281.

Marketing

We are working to promote Summer semester enrollment including a registration push for continuing students as well as upcoming digital campaigns targeting non-returning students, prospects and guest students (area college students home for the summer). In addition, promotion continues aimed at high school seniors and their families promoting the high school Promise program. Promotions include direct mail, email, social media promotion and will continue until the June 1 application deadline.

Final planning and preparations are taking place for the Kenosha and Elkhorn Celebrate Earth Day events that will be held on Saturday, April 22 from 10 a.m. - 1 p.m. on the Kenosha and Elkhorn campuses. At the Kenosha Campus event the community is invited to enjoy children's activities, environmental displays, electronics recycling and hands-on activities. In Elkhorn, the community is invited to enjoy a petting zoo, environmental displays and electronics recycling. A full schedule of events for each campus can be found at gtc.edu/earthday.

We have been working with the Center for Sustainable Living on a new environmental walking path on each campus. The walking map and signage highlight sustainability efforts on campus such as water bottle fillers, solar lighting and native prairie grasses. We are excited to have the Elkhorn Campus installed and ready to be enjoyed at the upcoming Earth Day events.

WGTD

It's our view that WGTD's book-end, long-running, Saturday morning public affairs programs currently boast possibly the strongest host line-up ever! *Education Matters* is co-hosted by Jonathan Shailor, Guida Brown, Steve Brown, Karin Sconzert and Stephanie Sklba. *Community Matters* hosts include Zander Miller, Marsha Connet, Jennie Tunkieicz, Jayne Herring, and on special projects, Len laquinta. The programs were established over 20 years ago, and were designed to bring to the microphone volunteer hosts with a variety of backgrounds, perspectives and community connections. We appreciate all of their work in selecting topics and guests and finally conducting the conversations. In addition to airing live, the programs are archived at wgtd.org. On occasion, they gain additional mileage by becoming grist for stories that are included in our local newscasts.

FINANCE, ADMINISTRATION & FACILITIES

Congratulations!

We are celebrating our team members' success and longevity serving Gateway Technical College! Congratulations to:

Scott Moody - 5 Years

Lawrence Brooks - 10 Years

Terry Nelson - 10 Years

Jason Nygard - 10 Years

Jose Torres - 10 Years

Crystal Vrtacnik - 10 Years
Nathan Maluchnick - 15 Years
Damon Cabell - 20 Years
Michael Cotton - 20 Years
Faye Hanson - 20 Years
Anthony Boothe - 25 Years
Christopher Curtis - 25 Years
John Thielen - 25 Years

Welcome to the Business Office Team

Please join us in welcoming two team members:

Anandhi Krishnan, Controller

Cheri Gutteridge, Grant Accounting Analyst

Both Anandhi and Cheri have assumed their new positions with the college and are located in the Business Office, Administration Center.

Susan B. Anthony Women of Influence

Sharon Johnson recently joined several representatives from Gateway Technical College to honor the individuals who received the Susan B. Anthony Women of Influence award.

FY 2023 - 2024 Budget Update

The Budget Office is happy to be presenting a balanced preliminary budget for FY 2023-24 to the Gateway Technical College Board on April 20th. Pending approval, Gateway will then hold a Public Hearing in May and present it again in June for final approval. A final budget must be approved and submitted to the WTCS office by June 30, 2023. Thank you to everyone who was involved in this year's budget process.

Grants Update

Jane Nikolai is assisting with budget development of eight WAT grants and revisions for numerous other grants. She completed the Special Revenue - Operational Fund budget projection for FY23-24.

Facilities

Construction has started on the Elkhorn Campus North Building Expansion, the Elkhorn Campus North Building Roof Replacement and the Elkhorn Campus North Building Site Improvement projects. When the Spring semester ends, construction will begin on the Kenosha Campus Horizon Center Roof Replacement and the Racine Campus Technical Building and the Racine Building Roof Replacement projects.

HUMAN RESOURCES

This month the HR team participated in a number of professional development trainings. Gaby Iribarren and Heather Halbach attend a Young Professionals luncheon *Dealing with Generational Differences*. During this luncheon sponsored by KABA and presented by Gateway, we discuss the official generational differences and the reality that we are not very different. The underlying learning experience was

the need to treat all colleagues, managers, and direct reports with respect and empathy. Magan Perez and Heather Halbach attended a two day Crisis Intervention Training sponsored by Kenosha NAMI. This training focused on education of mental health and mental disorders. The training also provided simulations and spoken word from those diagnosed with a disorder. John Frost participated in a monthly MRA Roundtable increasing knowledge for Employee Relations/Labor Relations. In the community, Gateway's HR Team continues to be a leader. Jacqueline Morris has been named as the Board President for the United way of Kenosha. Magan Perez will be part of the United Way Centennial Planning Committee.

John Frost and Jacqueline Morris met with GTEA leadership members on Friday, March 10th in a "chat and chew" to have an interest based discussion.

The HR Team consistently looks to make impacts on the education of employees at the College and the WTCS. Lisa Guerrero is a co-creator of *Beyond Bias, Recruitment and interview training*. She is currently updating the curriculum and creating refreshers and segmented sessions to provide to the WTCS Colleges.

Magan Perez and Heather Halbach started publishing Benefit From Your Benefits emails. This email series will focus on one of Gateway's offered 50+ benefits and will go out on Thursdays. Jacqueline, John, Magan and Lisa attended the WTCS HR Leaders quarterly meeting. The meeting focused on discussions and collaboration on compensation, recruitment, and retention and employment law. Magan Perez started her service on the *Total Rewards Subcommittee* through the WTCS HR Leaders group. Magan Perez hosted the first Clinic Open House to "Welcome back" employees and dependents, in partnership with Gateway to Leadership, Minds on a Mission, was March 30th and there will be 2 more in April. This is an opportunity for employees, spouses, and dependents to visit the clinic, meet new staff, take advantage of screenings and get more information on additional services available.

INSTITUTIONAL EFFECTIVENESS

John attended his last Higher Learning Commission Annual meeting in Chicago in March. It was an honor to introduce our HLC liaison, Dr. Steph Brzuzy, to Dr. Raju and Anne Whynott. John will be working to ensure the responsibility for our accreditation passes smoothly to new hands.

Institutional Research

The Office of Institutional Research in partnership with the Office of DEI has published a new 2021-22 Equity Report with special breakdowns by academic school. This report combines program data (e.g. retention and graduation rates) with survey data to provide a more holistic perspective on the student experience. You can access the report as well as a slide deck and Zoom recording sharing high-level information on the IR Publications page.

The Office of Institutional Research has also published two new research briefs. The first looks at the provision of virtual support services, including student satisfaction with online registration, tutoring, Blackboard, etc. The second looks at student perceptions related to online coursework.

Grants Office

The Grants Office worked with the High School partnerships office to submit the Gateway District Youth Apprenticeship grant to the Wisconsin Department of Workforce Development.

This grant funds the Gateway District Youth Apprenticeship Consortium which aims to develop high school students' academic and occupational skills, leading to both a high school diploma and state skill certification in specific industry areas. Students have the opportunity to earn college credits and gain important work experience within a career pathway that is aligned to the students' individual Academic Career Plan (ACP).

The Grants Office also worked with IT faculty to develop and submit an application for the National Science Foundation STEM Scholars program titled, "Advancing Equitable Opportunities in IT Disciplines". If awarded, this grant will provide scholarships to academically talented, economically disadvantaged students enrolled in Gateway's Information Technology Associate degree programs.

Organizational Excellence

The Office of Organizational Excellence is working on three projects. The first project is E transcripts with the Registrar's Office and Information Systems. This project will move all student requests for transcripts to the National Clearinghouse. The students will continue to receive the same level of service at the same price but with more flexibility on how the transcripts are delivered. This project is in test and will be live in the next few weeks.

The second project is with our Law Enforcement Division. We are working with the Business Office, the Registrar's Office, Information Systems and Waukesha County Technical College to improve how officer continuing education classes are offered. We are in the last of the fact finding phase and will continue to move the project forward to the design phase.

The last project is working with our Compliance Office on reviewing all Gateway's policies through an equity filter. We are developing a process for reviewing and developing policies with equity in mind. We will be working with current policy owners to review each policy.

Career Pathways

Concept review documentation for the proposed Respiratory Therapy program was submitted to WTCS on 3/27/23, including local labor market data and feedback received from local employers who strongly support the new program. The concept review is set to be approved by the WTCS Board at their May meeting, and the final set of program approval documents will be submitted to WTCS in May for review and approval at the July meeting. If full approval is received, the program is scheduled to launch in Fall 2024.

Program Effectiveness

The program effectiveness team led a cross-functional work team through the

beginning stages of creating a framework to ensure inclusive excellence in program curriculum. The framework has been developed in alignment with Sonali Balajee's Equity and Empowerment Lens and focuses on the 5 P's: People, Process, Purpose, Power, and Place. From this framework, the work team will source local best practices and national examples to design a toolkit which faculty can utilize to integrate inclusive practices into the overall design of their program. The work team will also focus on designing similar frameworks for course and assessment design. Title III is an annual \$450,000 U.S. Department of Education grant awarded to Gateway in October of 2020 to implement sustainable activities supporting retention and graduation efforts through September 2025. Projects of Title III include Diversity, Equity & Inclusion; Data Warehouse; Faculty Advising; Gateway to Success; GradReady: Financial Literacy; Peer Advising; and Work-Based Learning.

Title III

The Title III Annual Report for Year 2 of 5 was sent to the U.S. Department of Education for review and approval. The individual project outputs for the grant have mostly shown growth, whereas the outcomes of college: enrollment, retention, graduation, and under-represented minority equity gaps, have been stagnant. The Office of DEI continues to provide professional learning opportunities for faculty and staff whilst leading a statewide Wisconsin Technical College System development of a staff and student certificate with associated coursework. The WTCS coursework is planned for launch in Fall 2023.

The Data Warehouse has finalized a contract with EAB to implement the Data Warehouse through the remainder of the 2022-23 academic year being ready for use in Fall 2023. Title III funds will be used to fund \$202,500 in 2023-24 and \$122,500 in 2024-25.

Faculty Advising is finishing up it's full implementation with all of the college's schools. All faculty advisors have been made aware of the automated messaging system and Gina Stoebe, the Faculty Advising Coordinator, continues to support practices of communication between advisor and student.

Gateway to Success updated curriculum is planned for launch in Fall 2023 while instructional strategies are ongoing enhancements. Progress is being made to trim the amount of activities in the curriculum.

The Work-Based Learning project continues to develop the alignment of campus services that face employer partners. Mary Xiong, Student Success Programming Coordinator, will be focusing on developing WBL activities to be embedded in programs, classes, and as supplemental learning activities.

LEARNING INNOVATION DIVISION

Information Systems

The implementation of Single Sign On (SSO) for Colleague UI is in progress. SSO will add an additional factor and use staff's main password.

The Ellucian Payment Gateway, which handles interfacing to one of our credit card

processors, has been upgraded to the new version of the software. The Operating System was also upgraded.

The automated refreshing of the data made available to Follett Discover was completed. Follett's Discover is intended to facilitate faculty selecting textbooks.

The connection of EAB's Edify (which is intended to be Gateway's data warehouse) to the Colleague Reporting database has been completed. This will allow Colleague data to start being saved in Edify.

The implementation of Ellucian's Self Service Procurement is in progress. Once implemented it will allow requisitions and attachments to be submitted via Self Service.

Ellucian's Self Service Time and Leave Entry is being reviewed for implementation. If no significant problems are found then implementation will begin.

Information Technology

The server and infrastructure team will begin migrating services to our new data center infrastructure this month. The timeline for project completion is before June 30th when our support contract expires on the existing hyper-converged system. The team also continues to work through how to best migrate our file storage services to Google Drive, which will ultimately provide increased flexibility and a savings in our storage cost at Cohesity renewal time.

We are very close to completing the purchase of Zoom phone services and associated hardware. We are planning to increase communication regarding the project as the implementation plan starts to unfold to prepare our staff and faculty for the change over. Zoom Phone will provide vastly increased flexibility, additional functionality, and greatly reduce the management overhead our current call-manager system requires.

The network hardware refresh project has been progressing rapidly, the network and infrastructure team has been putting in a lot of weekend time and has become VERY efficient in performing this work. A BIG thanks to Mike Kaufman, Hans Pedersen, Eric Weiss, and Jonathon Becker for spearheading this project.

From a cybersecurity perspective, we are beginning the process of evaluating 24x7 managed SOC providers with an eye on our December 2025 renewal date with our current provider. We are very early in the process, but we are ensuring we have ample time to thoroughly evaluate this expanding market before making a renewal decision.

End User Computing and Distance Learning Technologies

We had a successful launch of Incident IQ. This is our new ticket system. The overall response we have received has been very positive. We continue to make minor tweaks and are working with our users to ensure it meets our needs and the needs of our customers.

We just purchased another 150 laptops (50 for each library) for student distribution. These devices were purchased with remaining HEERF funds. We also were able to extend the service for 100 hotspots until June 30, 2024.

The Distance Learning team is continuing to work with the LMS committee to determine which LMS will be our next. We have been involved with Demos from several vendors. Currently a discussion about a transition timeline is taking place.

The Endpoint team continues to roll out computers for various labs, with a focus on the Learning Success Centers currently. We are actively removing obsolete computers from these areas and replacing them with modern computers. The team also continues to set up additional computers for Splashtop, with more students expected to use the platform over the summer semester. New packages are routinely created and updated to meet the needs of our faculty and staff.

The multimedia team is nearing the end of the first phase of multimedia upgrades in our classrooms. At the end of this phase, 34 classrooms will have presentation control equipment replaced and TVs have been installed in some rooms. The second phase will be going back to about a dozen rooms to install TVs which require more assistance from facilities to install.

We are evaluating new cameras and microphones for hybrid class delivery in the classroom. The solution involves installing 4k webcams in the classroom and making this available to connect to the instructor's laptop. This is a similar model to what UW - Milwaukee uses in most of their classrooms for hybrid delivery.

ENROLLMENT

Spring enrollment is winding down and remains down -1.7% FTE. Year-to-date enrollment, including summer, fall, and spring is positive +0.3% with student headcount being positive +1.3% compared to this time last year. Summer registration is underway with early registration trending positive.

STUDENT SERVICES & ENROLLMENT MANAGEMENT

Admissions

Two Admissions Team members attended the Ellucian Live National conference March 26th through 29th. Themes of the conference included empowering faculty and staff, driving innovation, building institutional resilience and accelerating student success. The team was able to obtain personalized insight for our systems of Recruit, Advise and Experience. The team is seeing an increase in workflow processing as the start of the summer term draws near and the New Student Specialists work with seniors to complete their application requirements before the end of the high school year.

New Student Specialist (NSS)

Throughout the month of March, the New Student Specialists continued to work with adult and high school applicants in various capacities. They met with students in their offices, at the high schools, on the phone, and online. They hosted several Get

Ready application workshops in person and online and hosted several campus and center tours for individuals and groups such as Big Foot High School freshman. The NSS helped many high school students prepare to pick out and register for their Start College Now classes when open registration begins in early April. Members of the team also planned and hosted several in person and virtual application and financial aid workshops specifically for high school students. The NSS helped plan and participated in several on campus events like Yo Puedo, the Health Career Expo, and the multi-campus Middle School Expo where hundreds of middle schoolers were brought to Gateway to check out the programs and learn how college works. The team also participated in many community events, including the Girls & STEM event at Discovery World in Milwaukee, the United Way Julian Thomas BHM Community Night, the Kenosha Expo at UW-Parkside, the Knapp Elementary School career fair, ESL Information session at Horlick High School, as well as several school's parent teacher conferences.

Financial Aid

During the month of March, the financial aid office began processing 2,476 financial aid applications for the 2023-24 school year. 15 students completed a Financial Aid SAP Appeal and were approved. Members of the GradReady team have been planning various ways to promote April - Financial Literacy Month - to our students via various avenues including emails, tabling events, FaceBook, the Source newsletter.

Student Finance Specialists (SFS)

During the month of March the SFS responded to 234 calls from students. They supported 13 events throughout the tri-county area. One highlight was the Middle School Expo where students really enjoyed learning about financing by playing Bingo. The SFS are regularly making calls (and sending text messages) to potential High School Promise students. The SFS Events Request Assistance form went Live during March. This form was developed to help the SFS better determine how to best support each event request. It allows them to better work as a team to determine how many team members are needed for each event, SFS expectations, proper contact information for event lead, logistics etc.

Student Accounts

Student Accounts has received notice that we have earned the Military Friendly Survey's designation. This survey recognizes colleges with leading programs for veterans, members of the armed forces leaving military service and military spouses.

Academic Advising

The Academic Advising team has entered priority registration for both summer and fall. The feedback from students is positive that they can register for two semesters (Summer and Fall 2023) and plan for the third semester (Spring 2024). Our Peer Advisors are working on outreach calls to students who were active this year (registered for a class), but have no academic plan for summer or fall. They help students schedule appointments with different experts on campus if needed including Student Finance Specialist, New Student Specialist, Career Services, Advising. Advisors also had their third annual Academic Advisor Connection week event, where students were invited to attend a virtual event to learn about Academic

Advising and Peer Advising services. An Ice cream social was also held on the Kenosha campus for students and staff to stop by and connect with the Advisors, about 40 students stopped in and enjoyed some ice cream. This year we also started a new tradition, the Academic Advisor of the Year Award, students were able to submit electronic nominations, we received 47 nominations, the winner will be announced at our May team meeting. The Advising team is throwing it back and going back to the "basics." They have all been partnered with one or two advisor colleagues to practice all the technology skills they have learned in the last 3 years (Advise, Mongoose, Self-Service, 10to8, CyscoJabber, Zoom, etc). The intent of this is to close the gap in skill level and bring the team to a standard operational level. The feedback so far is that advisors are enjoying this opportunity to have hands-on practice and learn tricks and tips from others.

Peer Advisors are working through an outreach campaign to call all students who have been identified as middle-risk level in our CRM Advise system. Peer Advisors are making calls to those students to check how they are doing. The response from students has been very positive, and they appreciate the Peer Advisors reaching out.

Career & Employment Services (CES)

March was a very active month for CES, we participated in the following activities: Pop up Food pantry in collaboration with Grace Welcome Center - CES served 60 families and students; Healthcare Career Expo with KUSD and RUSD students; Yo Puedo career activity for Hispanic/LatinX students and Tailor Made for Success employment presentation; Six Reverse Career Fairs - HVAC Reverse Fair engaging 14 employers and 51 students, Advanced Manufacturing/Electromechanical Maintenance Tech/Mechanical Design Reverse Fair engaging 10 students and 23 employers, Welding Reverse Fair engaging 11 employers and 12 students, EET/CE/ELE Reverse fair engaging 7 students and 20 employers, CNC Reverse Career Fair engaging 3 employers and 17 students, IT Reverse Fair engaging 30 students/11 employers; the Middle School Expo - CES created a fun environment engaging Racine middle school students in the party game to assist students in exploring careers in relation to their interests, 600 plus middle school students attended the expo; CES tabled at the Transfer Fair to offer career resources for students participating; Employer Tours - CES toured GFS, Fair Oaks Food, LMI Packaging and Ken Mac Metals to develop partnership opportunities; LMI Packaging Partnership Tour - Divisional Dean's, Provost, Vice President - BWS, Vice President - SSEM to learn about partnership and earn/learn opportunities for students; CES assisted with identifying employers to participate in the Administrative Professional Student Conference scheduled for April 20, and last but not least conducted several classroom job search/career planning presentations.

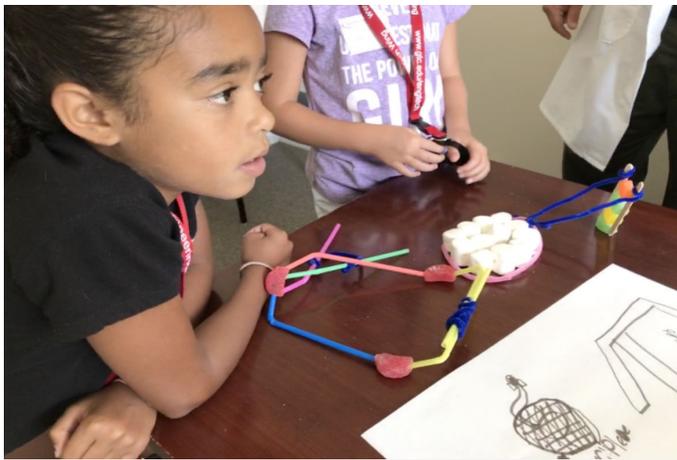
Express Services

In the month of March, the Contact Center Associates (CCA) with the help of Student Express Associates (SEA) managed 3,792 phone conversations at an answer rate of 98.18% of calls presented. Additionally, the Express Services team supported the Student Accounts department by making outreach calls for students who missed the third and fourth payment plan installment. SEA Sam Brewington facilitated Crucial Conversation zoom meetings and attended the Narcan training at

Haribo Hall. SEAs Nallely Garcia and Marilyn Gonzalez assisted with the Yo Puedo event. Director Curtis Turner represented Gateway and the Wisconsin Association of Collegiate Registrars and Admissions Officers (WACRAO) at the National American Association of Collegiate Registrars and Admissions Officers annual conference.

High School Partnerships

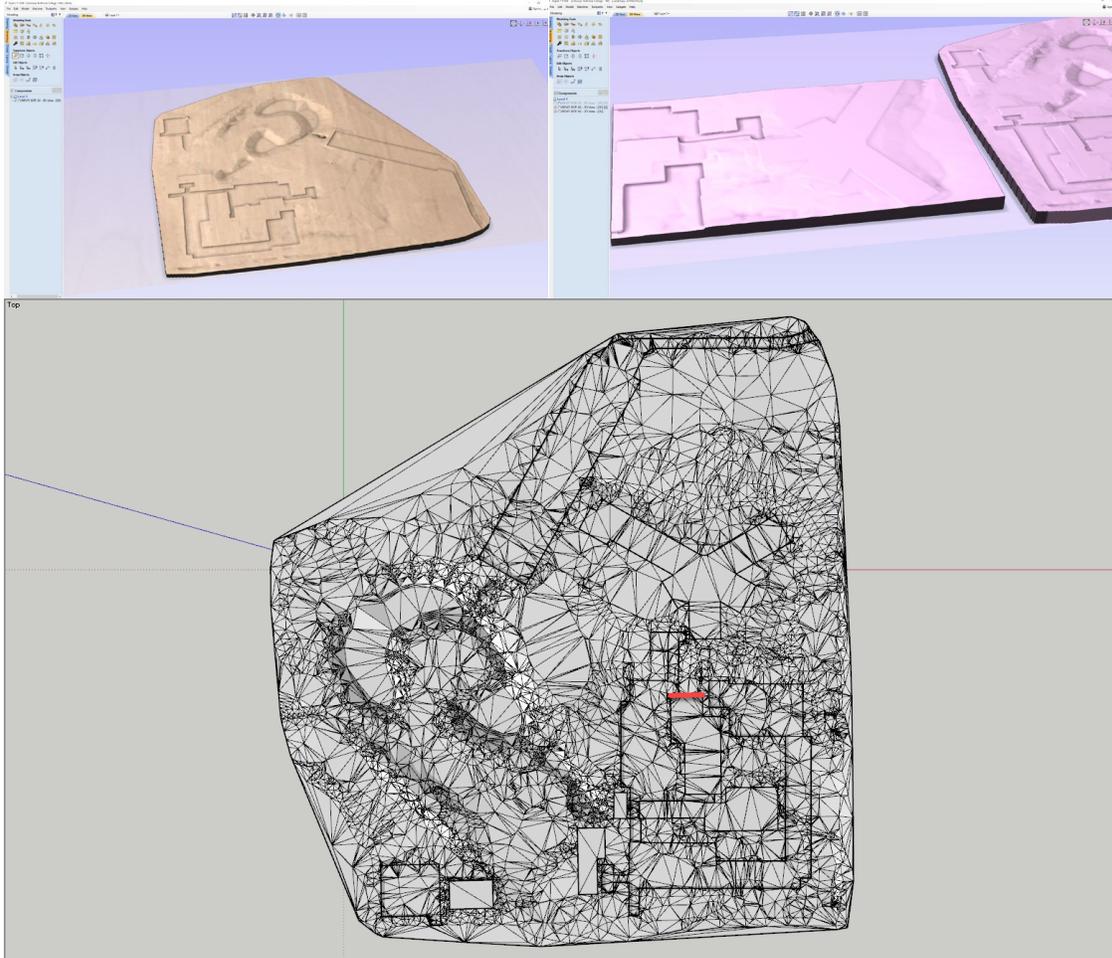
On March 3rd, High School Partnerships partnered with the School of Manufacturing, Engineering & IT hosted an Advanced Manufacturing Regional Career Pathway Teacher Professional Development day at the iMet Center. We had great participation with 18 middle and high school teachers attending from 7 different school districts. On March 14th, Director of High School Partnerships attended the 8th Annual Wisconsin State Youth Apprenticeship Day at the Capitol with representatives from Delavan Darien and Badger High Schools. The Spring High School Counselor Lunch 'N Learn was at the iMet center March 21st with 34 counselors and Gateway staff attended in person and 19 attended virtually. Agenda topics included: Gateway Promise, SC Johnson STEM Scholarship, Financial Aid, program highlights and Haribo attended. High School Partnerships partnered with the School of Manufacturing, Engineering & IT and Marketing to host a "Welding with the President" where the Racine Welding Academy students were able to do the 'teach one' in the 'see one, do one, teach one' Halsted model of learning. Dr. Raju, Gateway's Welding Academy Students, and their instructor, Kyle Worzala hosted Gateway colleagues, high school partners, and members of the media. Additionally, applications are being received for the 2023-2024 school year. To date 184 applications have been received, which is a 26% increase over the 2022-2023 school year. Several of our Academies are showing tremendous growth! There is a 267% increase in applications received for the Nursing Academy; a 140% increase in applications received for the SMART Manufacturing Academy, and a 150% increase in applications received for the Criminal Justice Academy. We are finishing up spring Transcribed Credit registrations and preparing for Contract for Services Summer Nursing Assistant sections.



The Fab Lab continued its ongoing mission to bring Advanced Manufacturing, Computer Driven digital literacy and amazing career opportunities to our College, Business partners, Schools and Community. Demand for the Lab has skyrocketed!

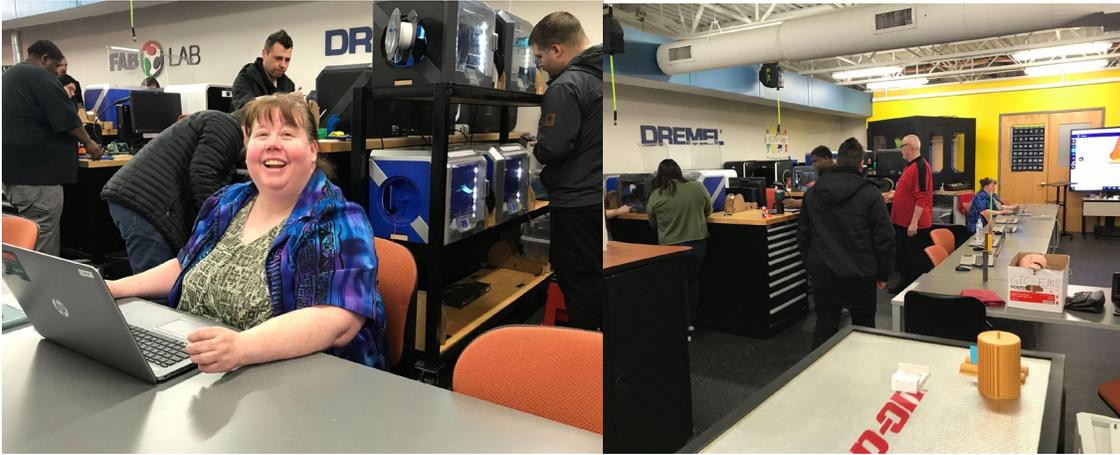
Classes

Among visiting Gateway classes this month were, **Bob Kaebisch's School of Architecture**. The architecture students learned Intro to Fab Lab over four sessions, culminating in CNC which they are using to create carved landscapes to use with their architectural design project to create a connecting structure between two Elkhorn Campus buildings.



The importance of 3D printing, additive manufacturing, and digital literacy are becoming increasingly prevalent in disciplines such as Architecture, Civil Engineering and Medical fields, and the Fab Lab is helping these programs deliver the basic principles and core competencies as these fields evolve.

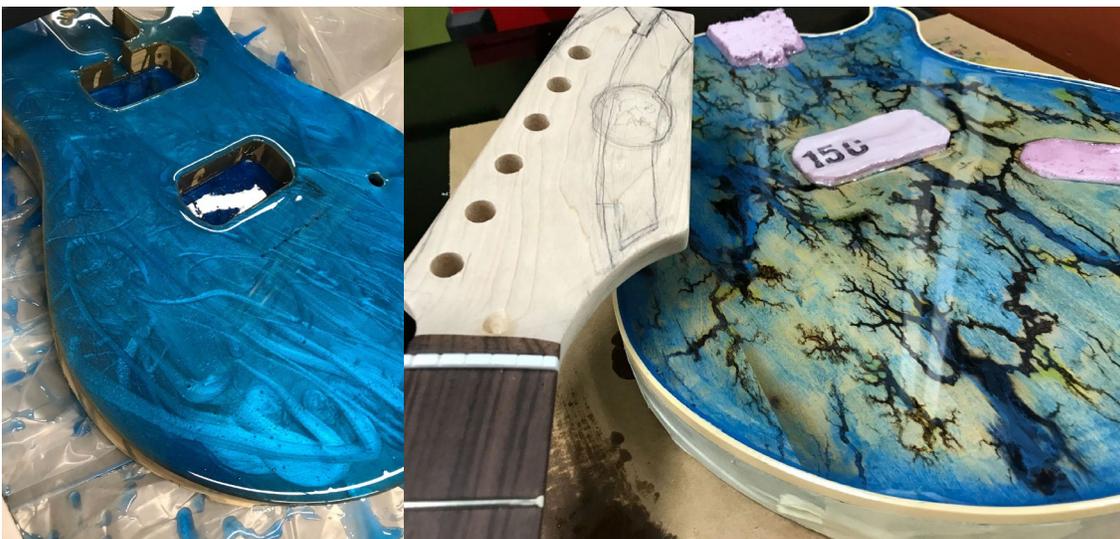
Pioneer Products Students have also been using the Fab Lab to discover the connection and possibilities of digital manufacturing in their field. The class received “Intro To Fab Lab” overviews of 3D printing, Laser Engraving, Vinyl cutting, desktop CNC, and successfully completed NC3 Certification in Dremel Idea Builder. They will certify in Dremel LR40 Laser Engraving next month.



Heather Miles's CCS Emerging Technologies class visited to learn about the connection of technology to manufacturing. The class got an overview and an opportunity to run a 3D print. Elsworth Cohorts got a preview of CAD modeling and a taste of what's to come as the Lab assisted covering a class. We look forward to working with them in August.

Greg Chapman's Design Problems class has been making use of the 3D printers in the evening hours printing design prototypes. Students are assembled into teams and each team is tasked with designing and rendering, then assembling a model that performs a function and solves a problem. Projects include a hydraulic actuated gripper arm, a wind powered cell phone charger, a remote controlled tank, and more.

Tool and Die returned to The Fab Lab this month as well. The class started with an overview of Fab Labs, and moved almost directly into challenge projects. The Apprentices will certify in Dremel Idea builder and LR40 Laser. Then they will explore the intersection of advanced manufacturing to the world of Tool and Die as they build guitars!



This is the **Alternative Growing** class's second semester using Gateway Industrial Design Fab lab to build their alternative growing rigs. Teams not only learn about the amazing possibilities of digital fabrication and how to apply it to their field, but have an opportunity to explore design and aesthetic as well.



Fab Lab 10AM

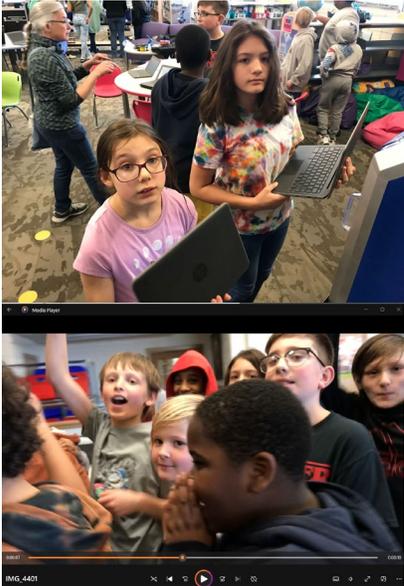


It just so happens that Gateway Instructor Ali Schultza and her Alternative Growing students were also the guests of this month's segment on Fab Lab 10AM radio show, airing every second Saturday of the month on WGTD. Guests talked about various alternative growing techniques, the evolution of the program, and its recent forays into the world of advanced manufacturing. The segment airs next Saturday.

Outreach

The Fab Lab has been doing outreach with **Wadewitz Elementary School**. Wadewitz is piloting expansion of its Library into a Maker Style Integrated Learning Space. Diane Konjura, Wadewitz's Librarian, will be assisting Racine Area Schools as they expand their Libraries into such spaces, a vital and critical step at the Elementary School level. Working in conjunction with Gateway Industrial Design Fab Lab, we are now formulating both projects and structuring programs including "Culture of Excellence" and "Cross Platform" learning. It will not only empower and engage students to take control of their school's environment, but also provide instructors with the tools they need to integrate the concepts of STEM into their curriculum.





KTEC High School students participated in a Cardboard Tube Bowling Challenge, groups were split up at random and lessons on leadership, teamwork, and problem solving were demonstrated. After completion students were able to try again and work together in larger groups to complete the goal. The Fab Lab has also been working closely with KTEC on NC3 certification completions, offering study sessions and exam proctoring. Recent completions include Snap-on Digital Multimeter, Starrett PMI Torque and Festo Introduction to Mechatronics. Students also learned 2D vector drawing that will be used to program CNC mills taught next month.



Academies of RUSD Mitchell School also made a trip to the Lab this month. Seventeen “Girls in STEM” students toured iMET, then after some CAD design, finished up with a Cardboard Bowling Challenge. Mitchell is one of three schools looking to connect with Gateway as they develop and collaborate on shared curriculum.



Workshops

Fab Lab workshops this month included the **“Robot S’mores Challenge”** with the **4-H Maker RC Group**. Participants learned about robots, and got a chance to compete in programming a robot to make a S’more. 4H also held a **“Drive and Learn”** workshop where in addition to driving RC cars, they used the Fab Lab to do Maker projects. This month they made printed vinyl stickers that were drag knife cut.



Events

Gateway Industrial Design Fab Lab assisted the **Apprenticeship Meet & Greet Event**. The Fab Lab engraved Apprenticeship slogans onto 120+ tumblers and gtc.edu/apprenticeship web address. The Fab Lab allowed guests to customize their tumblers by engraving their name, company or any design found online during the event.



Visitors

The Fab Lab is always honored to host a myriad of entrepreneurs, independents, students and community visitors as we assist with their ideas, and projects.





Some of this month's guests were: Todd, a local entrepreneur researching laser engraving for chrome parts. Kristen from Midwest Skydive, who made a bartop from a ten foot long piece of walnut. Brian from Formlabs to discuss future collaboration. Gateway's Emergency Medical Training program to rework parts of a training model on the 3D printer, and Jamie to make a moss tree prototype from plywood.

OFFICE OF DIVERSITY, EQUITY & INCLUSION (DEI)

The Office of Diversity, Equity and Inclusion in partnership with Institution Research published the Equity Report by Academic School for FY 2021-2022. The purpose of the report is to evaluate diversity, equity and inclusion within the academic schools with special focus on equity. This report aims to aid each academic school in understanding its successes and opportunities for growth in promoting equity. By summarizing and synthesizing various data sources into a comprehensive report, it holistically aids stakeholders to better understand the realities students face. In addition, the report is actionable in supporting strategic efforts identified in the Vision 2024ward and Diversity, Equity and Inclusion strategic plan.

To support collective action on improving equity gaps in student enrollment, retention and completion of the academic schools, a virtual session took place on March 29th presenting the report findings and next steps towards creating Equity Action Teams in each academic school.

On Track to Becoming a Hispanic Serving Institution

Excelencia in Higher Education recently launched their *Emerging Hispanic-Serving Institutions (eHSIs): 2021-22* publication in which Gateway is listed as an Emerging Hispanic Serving Institution (eHSI) due to reaching 22.1% full-time enrollment (FTE) of Hispanic students during the 2021-2022 academic year. While Emerging Hispanic Serving Institution (eHSI) is not a federal designation, Gateway is on track of becoming a federally recognized HSI by 2026.

WISCONSIN (WI)

Beloit College	Beloit	4 Priv	945	160	17.0%
Cardinal Stritch University	Milwaukee	4 Priv	769	132	17.1%
Gateway Technical College	Kenosha	2 Pub	3,459	735	21.2%
Milwaukee Area Technical College	Milwaukee	2 Pub	6,638	1,249	18.8%
Milwaukee Institute of Art & Design	Milwaukee	4 Priv	917	159	17.4%
University of Wisconsin-Parkside	Kenosha	4 Pub	3,288	674	20.5%
WI Total		6	16,016	3,109	19.4%

Via federal legislation, the Department of Education defines Hispanic Serving Institutions (HSIs) as accredited and degree-granting public or private nonprofit institutions of higher education with 25% or more undergraduate Hispanic full-time equivalent (FTE) student enrollment. To support the efforts of institutions becoming HSIs and track the growth of potential HSIs, Excelencia developed the eHSI category—institutions with undergraduate FTE Hispanic enrollment of 15-24.9%.

GLOW Leadership and Diversity Experience

To continue a culture of inclusion and belonging, this year's **Go Lead Our World (GLOW)** leadership and diversity experience provided a robust lineup of programming that empowered students, staff and community members through a series of learning and engaging sessions from March 23rd to March 31st, 2023. This year's programming included eight *Leadership and Diversity Institutes* and two *Community and Belonging* events.

Kicking off on March 23rd, 2023 with a Walk a Mile in My Shoes at the Kenosha Campus, where students with disabilities shared their experiences, leadersSpring Semester is in the air for TAG participants!

Spring semester for TAG felt like the flowers growing up through the snow or the sun coming out from behind the clouds. TAG students are getting back in the swing of things in a continued hybrid format.

hip development and resources. A custom event was provided to the Impact Fellows entitled *S.P.A.R.K.: Social change agents through Purpose, Advocacy, Resiliency and Knowledge* where students learned about being active leaders in the community and on-campus, providing service, having self-awareness and being purpose-orientated. Additionally, GLOW included Ouch! That Stereotype Hurts, Crucial Conversation - What Critical Race Theory Is with Dr. Michele Hancock, Vice President of College Culture for Inclusion at Carthage College.

Lastly, GLOW's signature event, **Leading Bravely on March 30th** included a compelling panel of local and national leaders in honor of Women's History Month. This year's panelists included:

- Krysta Venegas, B.A., Outreach Specialist, City of Racine

- Jeanne Arnold, Ed.D. and MSW, Chief of Staff and Chief Diversity, Equity and Inclusion Officer (CDEIO), St. Francis College, Brooklyn, NY
- Eva Martinez Powless, Ph.D., Vice President and Chief Diversity, Equity & Inclusion (DEI) Officer, Milwaukee Area Technical College
- Nicole Oberlin, Student Board of Trustees, Gateway Technical College

GLOW concludes with a Community and Belonging event Gathering of Leaders: Unapologetic Leadership and Tapping into Our Growth Mindset on Thursday, April 13th from 11 a.m. to 1 p.m. at the Racine Campus. The speaker lineup includes a keynote address by Angela Haney, 2020 alumna of the Human Services program and Megan Bahr, 2022 alumna of the Professional Communications program, who will share tapping into our growth mindset and unapologetic leadership.

TRiO Services

Early January was busier than usual with a cultural bus trip to Chicago to see The Lion King Musical. The TAG Students did not have a problem using some of their winter break for a TRiO event. TAG also had its traditional Welcome Back Advisory time partnering with the whole DSS Department. TAG students were treated to a delicious Mexican lunch with Tortas, chips and salsa. TAG had a large number of students show up, district wide, for lunch and to pick up information for the upcoming spring semester.



In February, TAG celebrated all of the program participants that worked hard to be awarded Gateway Foundation Scholarships! TAG participants walked away with over \$25,000 in Gateway Foundation Scholarships and \$10,000 in TAG Grant Aid. That's over \$35,000 for tuition, books, and living expenses! February was also a time to celebrate Black History Month. TAG was rolling deep into the BHM Breakfast Kickoff and also the BHM Cultural Lunch that featured Racine's newest restaurant, Island Jam, which serves authentic Jamaican cuisine.



February 28th, Gateway/TAG celebrated National TRiO Day! TRiO sugar cookies were also given out along with a chance for students to fill out a “Gratitude” card to give to anyone at Gateway or outside of Gateway that they are grateful for. March was a VERY BUSY month for the TAG program. We had students attend our Gateway College Transfer Fair, which was it’s first time being in person in two years. TAG participants also attended Hear a Better World events. TAG current students and Alumni participated on the “Walk a Mile In My Shoes” panel for the GLOW Student Leadership & Diversity Conference. TAG students participated in the Tailor Made for Success Dinner Etiquette workshop that took place during Racine Culinary’s Fine Dining program. They also attended workshops and Rocked the Runway. TAG had a large number of program students that signed up to walk the runway and others cheering them on.

Graduation is right around the corner and TAG Graduates are now preparing for Gateway’s upcoming in-person ceremonies and are very excited. TAG has 10+ program students graduating this semester and 5+ transferring onto a four year university to work on their bachelor’s degree. We are very proud of our students. So whether the TAG Program is virtual or in person, participants stay busy. The TAG Program looks forward to the next President’s report.

#TRiOWORKS

Multicultural Support Specialists

The HEADS UP Mentoring Program, in collaboration with the Institutional Research team completed a secondary data analysis of the program and its impact. Anecdotal comments from program participants were combined with data from several cohorts in the analysis. One of the program's highlights was its demographics, which shared the typical profile of a first-generation, white, male, 18–24 year old mentee. The study also showed that HEADS UP mentees graduated at higher rates in their second and third years than non-mentees and had higher course completion rates.