



PRESIDENT'S REPORT

April 14, 2016

GATEWAY AS A LEADER

Career Pathways

The Career Pathways Manager collaborated with the Program Effectiveness Chairs to create a college-wide Industry Certification Inventory. The inventory includes information for each of our academic programs that either automatically award an industry certification to students or prepare them to sit for an external examination. It allows users to access information by career cluster, certification name, program or course name, and name of awarding entity. During this process, it was determined that approximately 80% of our programs provide students with the opportunity to earn at least one industry-recognized credential, which supports the work being done to strengthen our pathways system. The inventory has been shared with all college staff as well as several of our external partners, including the Racine Unified School District which will help guide their work to transition RUSD high schools into the Academies of Racine.

ACADEMIC AND CAMPUS AFFAIRS

Allied Health and Veterinary Sciences

The ASHP/ACPE site visit for Pharmacy Technician accreditation has been confirmed for May 18, 2016 in Burlington.

The Advisory Committee for Veterinary Sciences met on April 4 and HUC had its meeting on April 7. The HIT Advisory Committee was rescheduled due to a lack of quorum and the new date is April 14 at 2:30pm.

Health Information Professionals Week begins April 4. HIT Program Director Cindy Fickenscher represented Gateway at a HIT state-called meeting in Appleton on April 1.

The service learning trip for allied health students is leaving April 25 for Nicaragua and Costa Rica. The trip leaders are Heidi Gottfried from Dental Assistant and Dr. Susan Guttschow from Veterinary Sciences.

Dean Mike O'Donnell and Surgical Technician student Ivan Rodriguez-Gonzalez are among the Gateway representatives who are traveling to Peru beginning April 27 for a service learning project at Casa Hogar Juan Pablo II orphanage.

CODA confirmed that Gateway's Dental Assistant program has been re-accredited through 2022.

On April 4th and 6th, the SCNAVTA (Student Chapter National Association of Veterinary Technicians in America) will be holding a fundraiser to support Lakeland Animal Shelter on the Elkhorn Campus.

Surgical Technician graduates will be recognized at a pinning ceremony on April 18 in Kenosha. Earlier that day, the graduates will sit for their national boards (CST exam).

A cohort of CNA/ELL graduates will be recognized by the health deans at a special ceremony on April 15 beginning at 11am.

Dean Mike O'Donnell will be traveling to Memphis on April 9 to attend his first Commission meeting as a member of the Commission on Accreditation of Allied Health Education Programs (CAAHEP). Mike represents the vocational/technical education community of interest.

General Studies

Interdepartmental cooperation within General Studies continues to grow. Dr. Steve Summers (Social Science) and Karen Solliday (Communications) successfully combined their Intro to Sociology and Oral/Interpersonal Communications sections to conduct a "privilege walk," which illustrates to students how factors like race, class, gender, and sexual orientation can accumulate over time to separate us and provide some with privileges that may not be readily apparent. The walk was followed by a lively discussion—in fact, some students followed Solliday back to her office to continue the discussion for another 45 minutes. The activity proved so powerful that Summers and Solliday plan to continue to join forces whenever their class schedules allow.

Communications instructor Jessica Gleason's proposal for a high school summer camp was recently approved. Gleason will lead a Forensics Camp for high school students entering grades 10-12 who are interested in developing an event for the 2016-2017 high school forensics competition season. Each camper may choose to concentrate on one of the Wisconsin High School Forensics Association (WHSFA) events and will receive intensive coaching and peer evaluation. Campers will either choose a research/writing track or an interpretive speaking track. All campers will be schooled in the art of effective delivery. The camp will run on Mondays during August for four hours a day on the Elkhorn Campus.

The third annual edition of Gateway Technical College's student literary magazine, Red Hawk Review, is on press and an electronic copy is available for preview at: http://issuu.com/redhawkreview/docs/the_red_hawk_review. The magazine recognizes student achievement in the visual arts, poetry, and prose, by offering tuition vouchers to winners in each category. For the first time, the literary magazine also features a high-school winner, who is also eligible for a tuition voucher. We appreciate the support of the Foundation for its generous donation of the vouchers. Our thanks also go to Jessica Gleason, Editor and Graphics/Layout and to the editorial board, including Communications instructors Dr. Colleen Connolly, Amy Hankins, Dr. Katy J. Vopal, Anna Stotts, Karen Solliday, and Lisa Packard and Spanish editor Kyle Kendall.

Phi Theta Kappa faculty advisors Dr. Suzanne Sublette (Social Science), Heidi Jenkins (Communications) and Jessica Gleason (Communications) are finalizing preparations for our annual induction ceremony, which will be held on Thursday, April 14, 4:30-6:30 in the Kenosha Atrium.

MET

AMST: Lakeview: John Nelson's Engineering Design and Development class, which is the capstone course for the PLTW pre-engineering curriculum, is partnering with industry to give students real world experience in Engineering and Design while in school. We have teams of students working with:

Ocean Spray to develop a device that orients and feeds spouts into cases of juice.

UTC Aerospace to develop an addition to a test fixture that pushes the part away after the completion of the cycle.

Handy Ramp to update and improve a product line that mounts on the back of pick-up trucks.

TG3 Electronics to redesign a gaming keyboard.

K-Tech School To design and build an improved hydroponic garden.

KUSD to design and build improved fixtures to hold and position parts in the electron microscope.

Pleasant Prairie Police Department to design and build an improved storage system for squad car trunks and holsters for radios.

In addition to the teams working with industry partners we have many other design projects that the students are working on. All of our projects will be displayed at the PLTW Partnership Luncheon at Lakeview on May 24th.

Horticulture Program: On March 7 all eight students from the Pesticide Applicator Certification class offered at Badger High School passed to become certified pesticide applicators.

On March 15-19 eight horticulture students competed in Starkville Mississippi at the National Collegiate Landscape Competition. Students competed in multiple events, scoring in the top half of every contest (against really big four-year schools!).

On March 15-22 horticulture students participated in a DAAB sponsored field trip to the Chicago Flower and Garden Show with Kate Field and Kathy Estep.

On March 15 Kate Field spoke at the Kenosha Public Museum on *Container Gardening*.

On March 19 Kate Field spoke at the Racine Eco-Fest on *Easy to Grow Plants from Seed*.

On March 29 a floral piece designed by students in Floral class was on display at the Milwaukee Art Museum for *Art in Bloom*. Also, Adjunct Floral Instructor, Jane Edwards participated in the event by interpreting an artist's image through floral design.

On March 26 Courtney Greve was a guest on WTMJ Radio program The Design Yard Show with Bret Achtenhagen. She spoke about the horticulture program, career opportunities, upcoming Earth Day event, course offerings at Badger High School and answered callers' questions.

Nursing - ADN

George Williams College-Aurora University has a cohort of 10 nursing students in the new articulation program.

Diane Skewes is on the Advisory Committee for Carthage College BSN program.

ADN faculty are considering a move away from the Accrediting Commission for Education in Nursing (ACEN) to the newly formed National League for Nursing accrediting body called the Commission for Nursing Education Accreditation (CNEA). The current accreditation expires in 2019.

The new bridge program to bring military medics into the nursing program to receive a PN Certificate has two potential students for fall. Staff continues to market to create an awareness of the program.

HPOP is formally ended as of March 31, 2016. Shayla Thompson will continue to file final reports up to June 2016.

Admitting 16 new ADN students to summer semester and 75 new ADN students to fall semester.

Elkhorn Campus

A Dean's List reception was held April 7th in the South Building Student Life Center for those achieving honors during the 2015SU and 2015FA semesters.

The campus is all set for its annual Earth Day celebration on April 23rd.

Elkhorn hosts an open house for all local high school students on April 27th.

Congratulations to Student Finance Specialist Maria Abrego who accepted a new role as Center Manager for Student Services in Elkhorn.

Mike O'Donnell attended the kick-off session of the Elkhorn Economic Development Alliance on March 8 (PROJECT ELKHORN) and will continue to represent Gateway at future gatherings of the stakeholders.

COMMUNITY AND GOVERNMENT RELATIONS

The marketing department is working on supporting the many spring events of the college. They include high school events, open houses, program-specific professional development conferences, community sustainability events, scholastic awards, and of course graduation. We are pleased to provide signage, programs, flyers, website information, web-based registration, invitations, photography, branded clothing, promotional products and more. Each of these events provide the college the opportunity to shine for our students, prospective students and the community.

As we wrap up the Spring Semester, many annual publications also are under development. We look forward to releasing the College Catalog, Student Handbook, Annual Report, Fast Facts, and graduate follow up reports within the coming month.

As of March 31, 2016, the Foundation has received \$343,095 in gifts from individuals (including Gateway faculty and staff as well as alumni), corporations, service clubs, and foundations. Donors have contributed to areas such as the mission of the Foundation, continuing student scholarships, the Gateway Promise endowed fund, student emergency funds, and capital gifts. To date, the Foundation has received \$1,515, 811 in gifts and pledges for the Gateway Promise. The Foundation is preparing to host its first of many Promise Parties (small group gatherings in support of the Promise).

The Foundation Board gathered for its quarterly meeting on Tuesday, March 7, 2016. It approved a new gift acceptance policy that replaces the earlier one. The new policy encompasses a broader range of gifts than the prior one did. Regretfully, Stan Manning (Racine) and John Stensland (Walworth) have needed to resign from the Foundation Board. Stan has moved out of state for a new job. John has needed to temporarily step back from some of his community involvement. Both expressed their deep appreciation for the College and the Foundation.

The Foundation is living in its new fund raising software called the Raiser's Edge. The fund accounting software transition will complete its transition in early April. This investment by the Foundation Board in the software will help the Foundation better steward donors' gifts and build relationships on behalf of the College.

The 22nd Annual Foundation Scramble will be held on Thursday, May 26, 2016, at Hawk's View Golf Course in Lake Geneva. Event sponsorships are available as well as ball drop tickets are for sale. Please contact Celeste Henken, Foundation & Alumni Relations Coordinator, at henkenc@gtc.edu for more information.

The Alumni Association will be hosting a breakfast for Gateway Alumni at the Earth Day Celebration Saturday, April 23, 2016 held on the Kenosha Campus. Breakfast will be at the Center for Sustainable Living from 10 am to 12 Noon.

ENROLLMENT

Spring enrollment is coming to a close and ending down -3.5%. Enrollment for FY16 is currently down -1.8%. Summer registration has begun with summer enrollment currently down -9.3%.

FINANCE AND ADMINISTRATION

Bane Thomey attended a Joint Review Board meeting with the City of Racine related to their proposed Tax Incremental Financing District (TIF) #19. The City expects to present the project plan to various board and committees seeking approval of the proposed TIF District. Upon their approvals, the Joint Review Board will reconvene in May with the City seeking board approval on the district. Bane also participated in several webinars related to Government Financial Reporting best practices and strengthening professional development.

Sharon Johnson participated in several webinars entitled "How to Report and Understand Fund Balance and Net Position", "The Accounting and Disclosure for Debt" and "The New Accounting for Pensions and OPEB". These webinars are designed to enhance understanding of certain, sometimes complex, topics as well as keep participants updated on changes in Governmental Accounting Standards Board (GASB) pronouncements. The webinars are always extremely informative and provide insight to best practices and pending changes.

Betty Dulak and Sue Chase are working with the Gateway Foundation team on training and transitioning accounts and activities to Blackbaud, the Foundation's new software.

Faye Hanson, Betty Dulak and Debbie Lewis will be participating in the Time and Effort Kaizen in an effort to improve the grant reporting requirements related to payroll and time reporting. As a result of this initiative, the entire Kaizen team expects to create a best practice that will further support our financial audit as it relates to grant reporting.

Executive leadership and budget officers have completed the review and have prioritized their needs for their FY2016-17 budgets. A balanced preliminary budget will be presented at the April Board meeting. Pending approval of the Board the Legal Notice will be published in the Kenosha News, the Racine Journal Times, and the Elkhorn Independent as required for the Public Hearing which will be held on May 2, 2016 in Elkhorn.

The Business Office staff held their monthly business meeting on the Elkhorn campus and had an opportunity for the team to tour the Elkhorn Campus and the new Vet Tech building. The

monthly meetings allow for the team to communicate important topics that affect the entire team and allow for information sharing and learning of college business.

The Grants team is finalizing the Special Revenue Fund operational portion of the budget for Board review and approval. Additionally, the team continues to offer financial support for all new grant proposals. Betty Dulak and Debbie Lewis and are reviewing the status of the (financial) grant policies and procedures affected by the Uniform Grant Guidance (UGG) changes and plan for completion of activities before June 30, 2016. The UGG changes are as a result of the White House Office of Management & Budget (OMB) releasing new federal regulations that are effective for new funding received on or after December 26, 2014. The Grants team continues to engage in learning opportunities by attending monthly webinars related to Federal grants and gain insight on important announcements related to grants.

HUMAN RESOURCES & FACILITIES

After considerable push back from the Somers Community who reside near the proposed EVOC track at Parkside, it was jointly decided by Gateway and Parkside officials to cancel plans to locate there. A few of the residents convinced neighbors that the noise would be a significant problem. Over 100 people showed up at the Information Session we conducted at the Somers Town Hall.

We visited the MATC EVOC Track in Oak Creek to see if it could be a potential backup in the event Dairyland sells. MATC is willing to work with us although they have it booked fairly heavy with police, fire, CDL truck driving and motorcycle training.

The capital facility remodel/repair/expansion budget has been set at \$8,500,000 for FY2017 along with a borrowing schedule.

The three employee health clinics are nearing completion and should be ready to use when the open houses are conducted in mid-April. The Open House in Elkhorn was held on April 6, in Racine on April 13 and will be held in Kenosha on April 20. The plans for the open house include having the RN and Nurse Practitioner present if at all possible.

Zina Haywood and Bill Whyte met with the Faculty Excellence Council and discussed potential merit wage programs for this year because of the CPI being set at 0.12%. We received a lot of excellent input.

The Board Appointment Committee met on March 31, 2016. There were three candidates for three open positions with terms beginning July 1, 2016 and expiring on June 30, 2019. Dr. Ormseth was reappointed as the Employer Member from Kenosha County, Dr. Duncan was reappointed as the Additional Member from Walworth County, and Kimberly Payne was selected for the Employee position from Racine County. The WTCS Board meets on May 10, 2016 for final approval.

Tom Cousino received Alert, Lockdown, Inform, Counter, Evacuate (ALICE) instructor certification in early March and will be looking to train all faculty and staff on the ALICE Model in an effort to better prepare all employees for Active Killer incidents. The first class will be conducted on May 20th during the Student Success Division's in-service day.

District Mutual Insurance (DMI) conducted their Biennial Safety Audit for the District. They made some recommendations on how Gateway can improve its OSHA safety compliance.

New security camera projects were completed for the Alternative High School and Elkhorn Manufacturing expansion which allows for increased monitoring for all facilities.

The Security Guard Services contract is currently out for bids with all proposals due on April 12 and the new contract beginning June 1, 2016.

HR on Campus continues at six locations. The sessions have been very active with many questions.

John Frost conducted an investigation of alleged mistreatment by a supervisor. The result of the investigation was no grounds for the complaint. All the parties were interviewed and then met to resolve the problem.

Bill Whyte and the HR directors attended the latest WTCS HR Directors conference in Madison. The agenda included an update on laws governing FERPA and HIPPA, a review of a change management process, discussion of base salary negotiation strategy in light of the 0.12% CPI, and a general sharing of HR related issues at all of the colleges.

The contract has been signed to remain with WCA Group Health Trust for our health insurance.

There will be no plan design changes and we will see a 2.7% increase in premiums beginning July 1.

We currently have been working with Delta Dental regarding their Delta Vision plan which offers an employee-paid vision insurance plan.

By offering the plan we will avoid a 2.0% increase in premiums from Delta Dental.

INSTITUTIONAL EFFECTIVENESS

On March 18, the employee advisory committee for our Strengths...Every Day project held a strategic planning summit at the DeKoven Center. Scott Geddis, our expert consultant on strengths, and Terry Simmons led a day of appreciative inquiry that will drive the development of our strategic plan to become a more strength-based college.

As part of our on-going Career Pathways initiative, Career Pathways Manager Jaime Spaciel and NC3 Coordinator Matt Janisin attended a meeting in Washington D.C. to kick off our participation in AACC's Right Signals initiative. This project supports the integration of many different levels of credentials into career and technical education, sending the "right signals" to students and employers about the skills each credential represents.

Employee Learning

Gateway's commitment to professional development is at the heart of Employee Learning. Fall of 2015 marked our transition to the Faculty Quality Assurance System (FQAS). The college developed a robust three year program, called the New Faculty Institute (NFI), for full-time faculty. During this time, new full-time faculty are exposed to the FQAS competencies through interactive and dynamic workshops led by experienced faculty, apply what they learn in the classroom and received feedback from their mentor and Dean, and complete two evaluations. Successful completion of NFI results in Full Qualification as an instructor. Survey and anecdotal data so far indicates that the program is a success.

For part-time/adjunct faculty, the transition to the new FQAS courses will begin in summer 2016. Experienced faculty are completing development of the FQAS aligned courses that will replace the former certification courses. These courses will be 5-6 weeks long and be available in online and traditional format to meet the needs of the college and the busy lives of adjuncts. It is the hope that the design of these courses will also help retain and attract talented adjunct faculty.

Red Hawk Tech is used to manage all of the components of each program and provide instructors with an "at a glance" view of their progress.

Research, Planning, and Development

The Wisconsin Technical College System Board took action on 2016-17 grant awards at its March meeting. Gateway was awarded eleven grants totaling \$2.4 million in state and federal funds. The grants will support student retention initiatives, new programming, and adult basic education. Highlights include \$400,000 to support expansion of the IT Academies at area high schools, \$200,000 to support development and start-up of the Aboriculture/Urban Forestry program, and \$100,000 for a new grant to recruit and retain students who are veterans.

LEARNING INNOVATION

Distance Learning

New policies related to technology procurement and digital communications have been approved by ELC and published to users. We are continuing our pilot project involving Blackboard Collaborate, which is a software tool intended to provide "live" remote class options for students and faculty. We are expanding the pilot group to include additional faculty to help us assess the efficacy of this tool. Concurrently, we are evaluating Pexip software to replace aging infrastructure related to meeting room video conferencing technology as well as the scheduling and recording functionality of these technologies. These technologies for live interaction bring instructional options directly to a user's laptop.

VANguard continues to offer another option for High School students to earn college credit while attending Gateway's VANguard Partner High Schools. This Spring we were pleased to add Badger High School to our VANguard partnership. At this time Badger is very interested in VANguard's Chinese classes as well as Medical Terminology. We see a strong increase in numbers of students taking advantage of VANguard Gateway Classes for the Fall of 2016. American Sign Language has a significant increase in interest as well as Medical Terminology. High school students continues to be interested in Sociology, Introduction to Psychology, as well as Developmental Psychology. There is also continuing interest in Gateway's Programming Classes that we added within the last 2 years. Our partnership with the Milwaukee Public Museum is of great benefit to both Gateway and MPM. Their Distance Education Department enjoys doing programs for our Gateway audiences and we enjoy helping the Museum stream and record their programs. We may be instrumental in the near future in helping MPM stream and record programs for patients at Children's Hospital.

Information Systems

Now that the primary modules of Ellucian's Self Service product have been deployed we are switching over to Ellucian's Payment Plan. This requires implementing Immediate Payment Control which will allow students to sign up for the Payment Plan online. In addition to this we are switching how we handle authorizations so that they are made visible in Self Service Student Finance much sooner. This change also aligns with our goal of eliminating Colleague customizations.

We recently upgraded the new scheduling system, Infosilem, to the current version along with

tuning the Infosilem Import to Colleague to better deal with unanticipated values.

The project to integrate the Ellucian CRM (customer relationship management system) Advise (previously known as Pilot) to Colleague is underway.

Work continues on implementing the Colleague custom reporting features using Business Objects, also known as CROA (Colleague Reporting and Operational Analytics).

Server and Virtualization Technology

The SVT team has been working on numerous projects over the past month. The most visible project has been the conversion from Ricoh copiers to Konica Minolta and from Pharos to PaperCut. In total, our new system is has 246 printers. Overall response from employees has been positive with the new copiers. Some users have said that printing takes a little longer, but they also enjoy the ease of use that our new copiers bring. This has been a collaborative effort with our CSTs and LAN techs, and everyone has stepped up to the plate to make this transition as smooth as possible.

The SVT team also been working on two major storage refreshes. For our Virtual Servers, we are cutting over to a new NetApp storage system. This transition has been more difficult than previous ones due to needing to install and configure new disks, as well as learning how to manage a new operating system. Our network shares are also going through a similar operating system change (for consistency), and we are removing the F5 ARX system due to the vendor End of Lifting they system.

The VDI (virtual desktop infrastructure) team has been working on training a CST LID employee intern on creating desktops and application layers in an effort to present a consistent and more streamlined desktop experience to our end users. We intend to transfer the VDI application layer duties from LAN Techs to CSTs.

Networking, Infrastructure, and Technology Support Services

Our Infrastructure Team is preparing the network connectivity and phones for the upcoming Health Clinic Open Houses in Elkhorn, Racine, and Kenosha. The Infrastructure Team is also replacing 300+ wireless access points to provide our students, staff, guests with improved Wi-fi performance and coverage throughout all Gateway facilities.

Derrick Domes continues to deliver our Cyber-Security presentation at the request of department heads. Response to this presentation has been very positive and staff are asking excellent questions demonstrating that they are engaged in this important topic.

Computer Support Techs are continuing their efforts to replace aging desktops and laptops for staff scheduled for replacement this year. At the same time, we are planning for the new Summer term computer images to meet our academic needs. Windows 10 will be provided for those faculty and classrooms where there is an instructional need.

Congratulations goes to our TECH CENTRAL computer support team for being recognized as the Outstanding Team Award Winners this year at the Employee Awards Ceremony on April 6th.

STUDENT SUCCESS

Disability Support Services

The Kenosha County Transition Fair for people with disabilities was held on the

Gateway Kenosha Campus on Saturday, March 12, 2016. There were 40 vendors representing many services for people with disabilities and sessions were offered covering topics such as applying for DVR services, college financial aid, and guardianship. The committee was thrilled to have over 250 people attend from Kenosha County. The fair was very well received and we look forward to hosting the event again in 2017.

Donna Piccolo and Elizabeth Gridley held the Gateway Experience for high school students with disabilities on the Racine and Kenosha campus during the month of March. Students from Kenosha Unified and Racine Unified School Districts heard about all of the wonderful supports that they can take advantage of while attending Gateway Technical College. The Elkhorn Gateway Experience will be held on April 11th.

Registrar's Office

The Registrar's Office is working on implementing the new Application for Graduation in Ellucian's Self-Service module. Commencement ceremony planning is ongoing. Registrar's Office staff is working on the contract for service Kaizen committees.

Student Services Centers

Express Services staff participated in a day long training at Imet in January. They received training and updates from the Registrar's office, Cybersecurity, Gateway Promise, and an exciting tour of the IMET center where they learned about the Business and Workforce Solutions department and toured various MET programs including; Mechanical Design, Electrical and Civil Engineering, CNC and the FAB lab.

We are expanding services to our Deaf and Hard of Hearing students. Each Welcome Center and SEA station will now have a keyboard with capability to have real time communication.

Express Services has had updates from various departments including; Apprenticeship programming, Academic Advising, Career and Employment Services & visiting programs such as HVAC & Facilities Maintenance.

Contact Center welcomed a 5th contact associate the end of December. They have been busy fielding calls for the entire college. When the Gateway Promise was announced in March, the phone number and email address for all inquiries are routed to the contact center. They have been trained and started a google doc to document all question and answers the community may have about the Gateway Promise.

BUSINESS & WORKFORCE SOLUTIONS

The Second Telecom Cable Installer Boot Camp II will be completing 12 weeks of training on April 15, 2016 with the Graduation ceremony at 1:00 pm. At this point the Boot Camp students have completed eight classes with three to finish. They have earned a total of 119 certificates and certifications thus far, including OSHA 10 and Belden IBDN726 Copper.

On Friday April 1st the students were be paired up with companies to see actual field operations of real projects at customers sites. This is our first time doing this activity on the advice of advisors at our last Boot Camp Advisory committee meeting. We expect to finish well and report the results in the May President's Report.



In a DC/AC I class being held at Insinkerator and taught by instructor Randy Reusser, 13 students earned their Snap-On 504 Multi-Meter Certification. This is the first time they had the opportunity to earn an external certification in a Gateway Electronics class. Working with Jessica Tiefenthaler (HR Director) we are currently offering four classes for employee advancement at Insinkerator.

Greg Herker and our new Fab Lab Technician, John Zehren, attended the United States Fab Lab Network Symposium 2016 March 21-24 in Bentonville, AR. Greg was a mentor for the pre-conference workshop. Fab Labs from across the U.S. and even one from the Philippines were represented. Our new Fab Lab Tech, John Zehren will be a great asset to Gateway as Greg Herker is picking up more duties with the United States Fab Lab Network and NC3. John is experienced in creating and making and previously spent 18 years running the shop and building exhibits at the Field Museum in Chicago.

The United States Fab Lab Network, NC3, and Dremel tools are now partnering to build curriculum around Fab Labs and the technology and hardware that goes into a Fab Lab. Greg Herker is assisting in developing our first certificate on 3D printing that will be rolled out at the NC3 meetings in July 2016. From there we will continue to develop more certificates, eventually having a first of its kind Fab Lab technical certificate.

Greg Herker represented Gateway on CBS 58's "Racine and Me", here is a clip of the interview: <http://www.cbs58.com/clip/12307772/racine-me-march-19-2016-fab-labs>

Greg Herker receiving the OK Board of Regents Business Partnership award for work with Rose State College.



Debbie Davidson and Andy Ginger of Snap-on, presented on the Snap-on, Gateway and NC3 partnership at the City Colleges of Chicago on March 23rd. Mayor Rahm Emanuel opened the event for workforce development and industry attendees. The focus of the event was on connecting employers to education and students to certifications.

Business & Workforce Solutions held an industry meeting to discuss an Electronics Assembly Boot Camp to meet local needs. The curriculum is being refined and more information will be available soon at www.qtc.edu/business-and-workforce-solutions .

Debbie Davidson presented on Gateway's NC3 partnership at the National Association of Workforce Boards conference in Washington DC on March 14th.



Business & Workforce Solutions is working with the Business & IT Academic Division to develop a Customer Service Boot Camp. An employer meeting is being scheduled for May 2016 to identify appropriate learning outcomes for entry level positions.

Gateway, along with RCEDC and KABA will be presenting a workshop on Additive Manufacturing at Snap-on's Innovation Works in Kenosha on May 19th. Additive Manufacturing is defined as the "process of joining materials to make objects from 3D model data, usually layer upon layer, as opposed to subtractive manufacturing methods, such as traditional machining. More information will be available soon at www.qtc.edu/business-and-workforce-solutions .

Thalia Mendez provided one-on-one technical assistance to 11 individuals in March. She also facilitated the first Entrepreneur in Residence Lunch & Learn program presented by a member for the members. Ten members participated in the lively discussion on the importance of the Position/Value Statement. Several members expressed their gratitude and enthusiasm in continuing to provide these sessions. *"It was excellent and I'll be looking forward to more of these."* In addition four members stepped up and volunteered for future sessions.

Thalia notified members of the future move to the Racine campus, and the overwhelming response has been very positive. *"exciting news indeed!" - "That is awesome! Congratulations on this exciting coup for Launch Box!" - "Seems like great news Thalia - great job on helping make it a reality!"*

Thalia submitted a \$50,000 Seed Accelerator Grant Application to the WEDC for a second cohort of the Launch Box Growth Accelerator program. A decision is anticipated within six - eight weeks.

Outreach activities for March included a presentation to the Barber/Cosmetology Management class on the Kenosha campus, the Inventor & Entrepreneurs Club at the Horizon Center and the first annual Project Elkhorn meeting attended by 150 people in downtown Elkhorn. In addition, immediately following the March 17th EEDA meeting, Thalia had her first drop-in hours at Elkhorn and after a downtown walk-about has two appointments in April.

Robin Hoke, Director of Business Development along with President Albrecht attended the American Technical Education Association conference in Alabama. Gateway was recognized for the Innovation Award – a new category – for the boot camp program. Robin Hoke served as the program director for the last three-and-a-half years. Under her leadership progress included the revision of Welding/Fabrication program, Industrial Machine Repair, development of the Logistics Specialized Training, TeleCom Boot Camp with Randy Reusser, CNC High School Boot Camp in Elkhorn in partnership with Rick Lofy and partnering with other divisions for the Certified Nursing Assistant ELL/ABE program. These programs along with the successful CNC Boot Camp has led to this recognition.

In an effort to support local businesses such as Kenall Manufacturing new partnerships are being developed. Needs for Kenall to prepare for ISO 2008 Certification lead to outreach to Wisconsin Manufacturing Extension Partnership. Robin Hoke and Andrew Porter worked with Kenall to prepare for this certification. The intention of this relationship is to broaden Gateway's resources to better serve workforce development needs in the community. WMEP's Director of Global Engagement Roxanne Baumann has been reviewing opportunities to support global supply chain businesses on an as needed basis. Leman USA has requested assistance from BWS to develop their national training model.

Robin Hoke and Rick Lofy facilitated a tour of Badger Meter to share best practices for quality implementation for Kenall Manufacturing. Quality is another area in which Gateway supports this organization. A group of quality leaders met to discuss how to implement best practices at the institutional level.

Workforce Advancement Training (WAT) grants are being reviewed and submitted for consideration to WTCS. Michelle Talhami, Account Manager has organized this effort for BWS. To date nine have been submitted with at least three more expected to be submitted next week. The WAT grants are a competitive process which allows local businesses to offset their training costs.

Robin Hoke and Stacy Riley met with ResCare/FSET to review additional opportunities to build awareness of their services. ResCare/FSET provides FoodShare member the assistance and support they need to obtain employment. This can include covering tuition and fees, along with transportation and childcare. In Kenosha they have a presence in the Student Services area. Stacy Riley will expand this in the Racine Campus. There are additional opportunities which will be explored over the next few months to assist in building awareness to help their clients get training at Gateway.

Stacia Thompson hosted two certified logistics technician orientations for the upcoming training that will begin April 25. Daniel Fraid, HR representative from XPO, formerly known as Conway Trucking, came to offer the prospective students insight into the certified logistics profession. There are 12 individuals who returned their application materials by the due date and are interested in participating in the training.