

Lean Six Sigma Users Group Seminar

TOYOTA KATA

Managing People for Improvement, Adaptiveness
and Superior Results

Wednesday, October 28 ♦ 8:00 am - 12:00 pm



Mike Rother is the featured speaker. Rother is the co-author of "Learning to See", "Training to See" and "Creating Continuous Flow" (all at Lean Enterprise Institute), and author of the new book "Toyota Kata" (McGraw-Hill, 2009).

**CATI - Center for
Advanced Technology and
Innovation**

2320 Renaissance Blvd.
Sturtevant WI 53177

Intended Audience

CEOs, Presidents, Vice Presidents, General Managers, Managers, Lean Leaders, and those facilitating change within their organizations.

Seminar Preparation

Prior to the seminar you will be sent a copy of Rother's book *Toyota Kata*. To prepare for this seminar and to facilitate deeper discussion we ask that in advance of the seminar you:

- ♦ Read the book
- ♦ Submit by email one question about the book
Email your question to: lofyr@gtc.edu
- ♦ In the same email with your question, indicate which chapter of the book you would be most interested in discussing

Register Today

Seminar fee is \$50 per person and includes a copy of Rother's book. Registration must be made in advance of the event and payment is due at time of registration.

To register: tilleye@gtc.edu or 262-741-8518.

Space is limited so please register early.

Gateway is proud to present this event in co-sponsorship with:



Toyota Kata Seminar Overview

How can we lead our companies so they will survive and thrive in the long term?

Since the future lies beyond what we can see, the solutions that we employ today may not continue to be effective. So it is not the solutions themselves – whether Lean techniques, today’s profitable product, or any other – that provide sustained competitive advantage, but rather the ability to understand conditions and create fitting, smart solutions. Developing this capability in the organization is a key factor in Toyota’s long-running success, and a core responsibility of its leadership and management.

Drawing on six years of research about management and leadership at Toyota, Mike Rother will provide a look at two particular behavior routines, or kata (meaning pattern or form, translated literally from the Japanese as “way of doing things”): The Improvement Kata – a repeating routing of establishing challenging target conditions, working step-by-step through obstacles, and always learning from the problems we encounter; and The Coaching Kata – a pattern of teaching the Improvement Kata to employees at every level to ensure that it motivates their ways of thinking and acting. Jeff Uitenbroek Director of Operating and Production System at Modine Manufacturing will share experiences they had learning and using these Katas in production and non-production environments for the past 3 years.

This seminar goes beyond previous Toyota understanding by reaching to a level where we are talking more about human behaviors in organizations than Toyota tools and practices per se. The described behavior routines are universal and applicable in many different organizations, old or new, manufacturing or otherwise, and they provide a new and more effective model for how to manage organizations. Briefly put - Toyota channels and utilizes the capabilities of all its members better than most do with current management methods.

This seminar is for all who are searching for a better way to lead, manage and develop people, which produce continuous improvement, adaptation, survival, and superior results.

Seminar Purpose

- Introduce new research findings about how Toyota manages its people
- Develop awareness of a method of leadership and management by which organizations can more effectively generate adaptiveness, innovation, and sustained competitive advantage

For more information contact Rick Lofy at: lofyr@gtc.edu