

# **GATEWAY AS A LEADER**

We are grateful to the Gene Haas Foundation who generously invested in the Promise 2 Finish endowed program fund. We can't wait to celebrate the ribbon cutting of the Gene Haas Innovation Alley at the SC Johnson iMET Center later in the year.



#### **ACADEMIC AND CAMPUS AFFAIRS**

The Faculty Teaching and Learning caucus which began its work in October 2020 has completed their charter, elected officers and formed subcommittees. Projects being worked on include developing a common Learning Management System (Blackboard-Bb) look and feel and aligning the New Faculty Institute, FQAS requirements, Currency Plans and faculty evaluation.

The provost has been collaborating with UW-Whitewater on a new articulation agreement that would transfer Gateway's AAS degrees to UW-Whitewater's BAAS degree.

#### **Kenosha Campus**

Fire suppression in the Science Wing of the Academic Building is underway. Construction on Campus Affairs, Academic Operations, and Student Call Center will begin in mid-May.

## **Racine Campus**

Racine Building 1st and 2nd floor remodel projects are complete. Racine Campus fire suppression project will start this summer. Affected program areas have been notified. Racine Lincoln Building expansion project demolition continues. Meetings regarding partnerships, layout, furniture, IT, electrical, and other needs are ongoing.

## **Pre-College Division**

Spring 2021 was the last semester for the Adult High School Program. Students who did not finish their AHS courses will be referred to the HSED 5.09 or HSED 5.06 (High School Equivalency programs).

## **School of Business and Transportation**

Transportation has added a Nissan Leaf, all electric vehicle, to our fleet to aid in students' learning about electric vehicles. The automotive industry trend is moving away from gasoline vehicles and surging toward electric vehicles.

## School of Health

Gateway's Nursing Assistant program has expanded its services to multiple high schools. Starting in June, high school sections will be offered to Mukwonago, Muskego, Union Grove, Racine Unified, Kenosha Unified, Sussex, Menomonee Falls, Tosa and Brookfield East High School Districts. The list of high schools wanting to partner with Gateway's nursing assistant program continues to grow on a weekly basis. The need is out there and we are continuing to serve that need.

Nursing Assistant has gone into partnership with Lakeview Specialty Hospital and Rehab in Waterford. Nursing Assistant courses will be offered in their classroom lab to their employees and traditional sections will be offered to local high school and adult students as well.

The Nursing Assistant program has partnered with Oak Ridge Center in Union Grove to pilot the next generation of Wiscargiver Careers program. Gateway will offer nursing assistant training to their employees through this program. It is the hope that this program will expand to other skilled nursing facilities.

## **School of Protective and Human Services**

The School of Protective and Human Services collaborated with the Office of DEI, the Provost's Office, and the Office of Community and Government Relations to offer a Fair and Impartial Policing - Command and Community training event May 10 and 11. Area police chiefs and community members were invited.

## COMMUNITY AND GOVERNMENT RELATIONS

We will be working through the summer months to collaborate with our new business partners on branding at the college. There continues to be so many opportunities to showcase these partnerships. There are a variety of internal and external signage and graphic projects taking place across the district.

Facility projects are continuing on the campuses and we are working with the team on creating the Gateway experience in the new/remodeled spaces.

We continue to work with the WTCS office and the Districts Boards Association on 36.31. We have reached out to our community, business and educational partners for support of the changes that are being asked and we are preparing for an upcoming hearing with the opportunity to testify. The date has not yet been set for this.

## Marketing

The college's first joint virtual Celebrate Earth Day and Ecofest events on Saturday, April 17 were a great success. Community members in Kenosha, Racine and Walworth counties drove through campus to pick up garden kits and kids environmental activities as well as drop off electronics recycling and food/clothing donations. Many then joined the virtual online event connecting with informational vendor booths and enjoying environmental presentations.

The department's annual Program of Study Marketing review process has wrapped up and we've enjoyed working with program faculty to review and update marketing materials, testimonials, photos and video. We've been able to connect with programs and are working to update materials ensuring we're best marketing our programs utilizing exciting and up-to-date information.

Promotion is underway for the Gateway Promise and Promise 2 Finish programs for Fall, 2021 including postcards to high school students and adults, workshop promotion, digital billboards and ads.

#### Foundation

Thank you to our 431 donors who choose to support Gateway students and the community through Gateway Foundation.

As of April 29, 2021, the Foundation has raised \$2,040682. The generous gifts were from individuals (including Gateway faculty and staff as well as alumni and community members), corporations, and civic organizations. Donors have contributed to areas such as the mission of the Foundation, student scholarships, the endowment, the SC Johnson STEM Pathways Scholar, Gateway Promise Endowed Fund, Promise 2 Finish, Fresh Start to Finish Grants, student emergency funds, and the Short Term Training fund.

Thank you to the following organization donors for their support.

Camosy Construction (\$5,000) for the Foundation Golf Scramble

- Complete Office of Wisconsin dba Emmons (\$5,000) for the Foundation Golf Scramble
- Snap-on Incorporated (\$5,000) for the Foundation Golf Scramble and (\$3,100) for Kenosha Earth Day
- The John J. and Ruth F. Kloss Charitable Trust (\$15,000) for K12 STEM, (\$40,000) for Racine Campus Nursing Expansion, and (\$1,500) for the Red Hawk Kenosha Strong fund.

Register now! The 27th Annual Foundation Scramble is scheduled for Thursday, May 27, 2021 at Hawks View Golf Course in Lake Geneva. More details can be found at https://www.gtc.edu/about-gateway/foundation-and-alumni/foundation-scramble

The Foundation celebrated Volunteer Appreciation Month. We are grateful to our more than 50 Foundation volunteers who help deliver the mission of the Foundation and change the lives of Gateway students, forever.



Foundation volunteers serve in a number of ways: they review student scholarship applications, assist at Foundation events, give their time as event committee members and more. A huge thank you to each of our volunteers! We couldn't do it without you!

#VolunteerAppreciationMonth

Learn more about our volunteer opportunities here: https://www.gtc.edu/.../foundatio.../volunteer-opportunities and reach out. We'd love to talk with you!



The Distinguished Alumni volunteer committee members reviewed and evaluated this year's nominees. We are delighted to announce that Larry Nelson '73, has been selected as the 2021 Distinguished Alumni. Larry will be honored at a small reception in late June.

We were honored to have BizTimes Media (April 26, 2021 issue) recognize Charles Helm '04, Patti Plough, WNS, CWC '76, and Larry Nelson '73 as three of its Notable Alumni.



#### WGTD

WGTD has been notified that it's Wisconsin Broadcast Association's contest entry for coverage of the Jacob Blake shooting and its aftermath has placed somewhere among the top three finishers in the medium-market radio category for which it was submitted. The awards were to be announced at the end of April.

#### **ENROLLMENT**

Year-to-date enrollment, including summer 2020, fall 2020, and spring 2021 enrollment remains negative but steady at -11.4%. Summer and fall registration remains strong. Currently, summer enrollment is leveling off to last year's but with 10% students registered for summer courses. Fall enrollment is +54.3% with 788 more students registered for fall courses as the same time last year.

#### FINANCE, ADMINISTRATION

## FY 2021-22 Budget Process Update

A Public Hearing was held on May 6, 2021 to hear the presented FY2021-22 Preliminary budget. This year's budget did pose challenges as we continue to navigate through the effects of COVID-19, however, through great collaboration of everyone involved in the budgeting process we were able to present a balanced budget. A final budget will be present at our June Board meeting.

## **Budget Management Enhancements**

Throughout this Fiscal year the Budget Office has implemented and begun training budget officers on a new tool called, "Budget Self Service", where budget officers can utilize this tool as more of a "one stop shop" for all things budgeting. The response has been very positive. We are also finalizing testing on an additional feature added to this module that will allow budget officers to make budget transfers in real time with just a few clicks of the mouse. This is targeted to be live on July 1, 2021.

#### **Purchasing and Accounts Payable Process Improvement**

The Business Office has begun to analyze new processes and tools that will provide significant efficiencies to its current purchasing and payments process. We are currently testing a new Colleague product called, "Purchasing Self Service" that will significantly streamline the purchasing and payment process from start to finish. This new tool will be electronic which will help budget officers place orders more efficiently, provide for electronic approvals, and provide for built in internal controls.

#### Joint Review Board Representation

Sharon Johnson recently attended the following Joint Review Board meetings for the following municipalities: Village of Somers, Village of Paddock Lake and the City of Racine.

#### **CPFO Program**

Dee Ford will be participating as a candidate in the Certified Public Finance Officers (CPFO) program. The CPFO program is offered through the Government Finance

Officers Association (GFOA). It began in 1997 and was updated in 2020 to better reflect the public finance field. The current program is designed to verify knowledge in government finance disciplines.

In order to obtain the CPFO designation candidates must pass seven exams within five years. The following exams are required: Accounting and Financial Reporting, Planning and Budgeting, Debt Management, Treasury and Investment Management, Compensation and Benefits, Risk Management, and Procurement.

Upon completion, the CPFO designation will be used to benefit the Business Office, Gateway Technical College, and our community.

## **Grants Update**

The Grants Accounting team have finalized the Special Revenue Fund-Operational portion of the budget for Board review and approval. We have drafted budget information for Workforce Advancement Training grants due April 30 to Wisconsin Technical College System. The team continues to provide financial support for budgets for new grant proposals. We attend monthly webinars for important financial and grant updates. We are reviewing grant activities and expenditures and completing budget revisions for State approval to maximize grants initiatives before the fiscal year ends on June 30.

#### Insurance

On April 23, 2021, Sharon Johnson and Sue Debe participated in the Districtis Mutual Insurance and Risk Management Services (DMI) annual Board of Director's meeting and quarterly Risk Manager's meeting. Highlights of these joint meetings include:

- Sue was elected to serve a 3-year term on the DMI Board of Directors, commencing July 1, 2021.
- The DMI Board of Directors will again provide a \$5,000 donation to each technical college Foundation. Funds will be disbursed in the early portion of FY 2021.
- DMI is providing the following options for each college to participate in and attend the University Risk Management and Insurance Association: two (2) \$1,500 stipends for in-person attendance at URMIA's 2021 Annual Conference or two (2) \$769 stipends for registration fee of virtual attendance to URMIA's 2021 Annual Conference up to 10 college members per college. Both Sharon and Sue plan to attend URMIA's 2021 Virtual Annual Conference.
- The Policy Year 2021-22 will be challenging for the colleges with the expected premium adjustments. DMI will continue its commitment and efforts to be our Collaborator in Risk Management.
- DMI predicts "hard" market conditions for the FY 2021-2022 insurance renewal. Conditions setting the stage for the hard market that may drive

rates up include: increase and frequency of claims, increase in severity (cost) of loss, cyber frequency and severity, increase in average cost of claims, social inflation, Title IX, SAM, TBI, CTE, low investment returns, strict underwriting, and catastropic losses (wildfire, flood, hurricane, wind).

- The fourth quarter of calendar year 2020 reflected another rise in insurance rates across all lines of coverage - a 22% increase. According to Reinsurance News, "analysts at Moody's are predicting that reinsurance rates will continue to rise significantly throughout 2021".
- At the April 22nd DMI Board meeting, rates for the 07/01/2021 coverage renewal were approved as follows: Cyber To Be Determined, Equipment Breakdown +4.9%, Property +10%, Casualty Lines +10%, Deadly Weapon -Flat, Sabotage & Terrorism +1.7%, Workers Compensation. Flat
- Additional premium information will be available as the commencement of FY 2021-2022 nears.

## **HUMAN RESOURCES**

Jacqueline Morris participated in a new supervisor mentoring session with her mentee Katie Graf.

John Frost finalized all faculty Overloads & Underloads. There are no underloads and a total of 17 people with overloads. All payouts have been scheduled and all people have been notified.

John Frost has joined the Rotary Club of Kenosha as a Gateway representative. His first meeting was the April 6<sup>th</sup> meeting.

Magan Perez organized the 2021 Health Risk Assessments sponsored by Gateway's health insurance carrier, Group Health Trust. Magan and Heather Halbach were present at the Elkhorn, Racine, and Kenosha campuses to check in participants and register them for coaching calls. There were a total of 180 screening participants.

Magan Perez participated in Bob Kaebish's Conflict Resolution Mock Town Board meeting to provide his students with experience.

Magan Perez kicked off open enroll for medical, dental, and vision on April 12<sup>th</sup>. Enrollment changes can be made through May 14<sup>th</sup>.

Magan Perez was awarded the Special Project Accomplishment on COVID for this year's Employee Recognition.

John Frost working with Tom Cousino and Steve McNaughton addressed machine safety protocols in Tarnowski Hall.

#### Committees:

Jacqueline Morris is currently working with the group Vaccinate Racine to

recruit residents to be part of the May 6<sup>th</sup> focus group. The focus group will be asked questions to help aid in the development of marketing materials to remove barriers to access and promote acceptance of the COVID-19 vaccine.

Gateway Preparedness & Stabilization Committee (GPS) and subcommittees – Jacqueline Morris, John Frost, Magan Perez

## Training:

Magan Perez attended Cottingham & Bulter's webinar series on Think Different on March 30, 2021.

Magan Perez presented the HR Overview for the New Employees Journey on the behalf of John Frost.

Magan Perez, Jacqueline Morris, & Heather Halbach participated in the Higher Education Leaders Roundtable hosted by Quarles & Brady. Meeting topics focus on relevant issues related to HR and Higher Education. The group is able to learn best practices from other higher education institutions.

## **INSTITUTIONAL EFFECTIVENESS**

Institutional Effectiveness is pleased to welcome a number of faculty to our projects starting this summer. In our Title III grant, Human Services Instructor Gina Stoebe has taken on the assignment of Faculty Advising Coordinator half-time. In addition to her program instruction she will provide training and support to our faculty advisors and work to improve connections with students and with academic advisors.

Also, in our teaching and learning work, we will have four half-time Teaching and Learning Fellows to provide peer support on instructional technology and techniques. Communication Instructors Bridget Bell, Tina Shanahan, Jessica Gleason, and Psychology Instructor Colleen Aird will complete these fellowships over the next year. Our instructional technologist, Meg Hunter, will lead this team. We appreciate the ability to fund this extra resource for faculty through our COVID-relief grants.

# **Pathways and Program Effectiveness**

Jaime Spaciel, Director of Career Pathways and Program Effectiveness, was invited to participate in a focus group hosted by the National Center for Inquiry and Improvement on the benefit of guided pathways strategies during the transition to online instruction in the midst of the pandemic. One of fifteen college leaders across the country to participate, Ms. Spaciel shared the various guided pathways strategies implemented by Gateway that supported our successful virtual shift, including restructured math pathways, Gateway to Success, multiple measures placement, and advising. The information collected from the focus group was shared with the Bill and Melinda Gates Foundation in an effort to support continued guided pathways work across the country.

The Program Effectiveness team provided targeted support to over 60 faculty members during the close of the annual assessment process. Faculty were engaged

in several virtual work sessions where the team shared customized instruction on the submission process and discussed improvement activities for those program learning outcomes that were not met successfully. Programs will continue to submit assessment data through the end of May, at which time the team will analyze all program-level submissions and provide a snapshot of assessment performance for the 2020-21 academic year for the college as a whole.

Jaime Spaciel, Director of Career Pathways and Program Effectiveness, delivered a virtual presentation at the annual NISOD conference titled "What Every College Leader Needs to Know about Implementing Guided Pathways". The presentation identified the necessary steps and logistics to launch a guided pathways project at any community or technical college, and provided a tool kit including a variety of recommended readings and documents college leaders could utilize and replicate at their own institutions.

#### **Institutional Research**

The Institutional Research department has completed the annual Graduate Outcomes survey. An interactive dashboard of the results is available on the Gateway website at <a href="https://www.gtc.edu/forms-publications/graduate-outcomes">https://www.gtc.edu/forms-publications/graduate-outcomes</a>. Highlights include a 95% satisfaction rating, 88% of graduates employed, and 71% of graduates employed in a field related to their Gateway training.

In addition to the Graduate Outcomes dashboard, Sean Riordan, Research Analyst, has built several interactive dashboards that are available to Gateway staff on the college's intranet site. These dashboards include live enrollment data and historical enrollment trend data, as well as retention and graduation rate data. Staff are able to access the dashboards and drill down to see data by program, student demographics, and different time periods.

#### **Employee Learning**

April's Faculty Professional Week hosted Conor Smyth, Director, Strategic Advancement for the Wisconsin Technical College System Office as the guest speaker. Mr. Smyth spoke on the resiliency of Wisconsin Technical Colleges and how that resiliency helps shape our future. The morning also included updates from President Bryan Albrecht, Executive Vice President/Provost Zina Haywood, and Instructor and Faculty Teaching and Learning Caucus chairperson, Tracey Junkin. Over 85% of faculty reported they enjoyed the presentations and learned something new.

A much wider variety of professional development opportunities were available to faculty during this week. Employee Learning was able to purchase an institutional registration to NISOD's Virtual International Conference on Teaching and Leadership Excellence allowing all faculty the opportunity to participate in the conference sessions. In addition, sessions from the WTCS Annual Conference on Assessment were also available. Overall, faculty participated in over 1,000 hours of professional development during the week.

## **LEARNING INNOVATION DIVISION**

# **Technology Operations**

Next time you are at iMET, check out the QR codes that have been placed in various locations.

The QR codes look similar to this:



These QR codes are linked to view our virtualized shop floor using our new IIoT platform called MT-LINKi. Once you scan the QR code, it will display an overview of the location nearest to the QR code that you scan. For instance, if you scan the QR code on the door of the CIM Lab you will be directed to a live overview of the CIM Lab. Instructors and tour leaders may incorporate this feature in their tours to further demonstrate what Gateway is doing regarding Industry 4.0 and virtualization of the shop floor. Feel free to stop by David Aguirre's desk in the CIM Lab and he will be happy to demonstrate the new QR code feature!

The TechOps teams have been working hard in preparation for the Summer term. This short break between terms allows us to perform system updates and network maintenance to avoid interrupting classes once the term begins.

# **Information Systems**

Updated Colleague Self Service to 2.31, WebAPI to 1.31, and UI to 5.17.

The automation of the Dean's List processing is nearly complete.

The Online Intake form for Student Services is nearly complete.

Several IS staff attended the virtual Ellucian Live conference this year. A significant announcement was made about Ellucian beginning the phase out their Student Portal and Mobile products and replacing them with their Experience product.

With the 2020-21 Academic Year ending, more time is being spent on analyzing and correcting WTCS Client Reporting errors.

Work continues on migrating away from Web Advisor which Ellucian will be ending support for and has replaced with Self Service.

More work is being done to implement the one active program limit for students.

# **User Experience**

Spring 2021						
	Laptops	Chromebooks	Hotspots	Number of Students Receiving Equipment	Number of Students who did not pick up equipment	Number of Students who canceled requests
Burlington	3	1	3	5	0	0
Elkhorn	27	4	13	38	6	4
iMET	3	0	0	3	0	1
Kenosha	78	33	32	112	24	14
Racine	79	42	71	129	31	7
Extensions	108	169	87	288		
Total	298	249	206	575	61	26
Pieces of Equipment issued	753		% Students Receiving Eqpt	6.36%	4/12/21 FTE Report	
Equipment:Student	1.31					
Student Pickup Rate (not incl. cancel & extension)	82.47%		Student Cancel Rate	6.95%		

## STUDENT SERVICES & ENROLLMENT MANAGEMENT

# Student Finance Specialist (SFS)

During April, the SFS supported numerous campus workshops and events. They held first time Graduation Workshops to provide in-person exit counseling to interested students. Supported additional College Goal WI events held that were added this Spring to assist students interested in returning to school. They held HS Promise Workshops and participated in Fast Track Events held to increase enrollment for Summer '21. Made phone calls and texted potential Promise students who either have not completed a FAFSA or have missing financial aid documents.

# Financial Aid (FAO)

During the month of April, financial aid team members attended Ellucian Live to learn about upcoming releases that impact our various job duties. We researched and revised the TIX Pregnancy FA portion of the procedure to align it with Dept of Ed guidance that requires performing Return of Title IV calculations when accommodations include deleting courses. Developed process for disbursing HEERF Emergency funds to students and procedures for disbursing institutional HEERF funds to cover outstanding debt.

#### **Academic Advising**

Academic Advising had their first ever, "Advising Week" to bring awareness to academic advising and the partnership between student and advisee. Peer Advisors continue to assist with registrations and outreach to students to encourage them to register and connect with their academic advisor if they don't have an academic plan in place.

## **Career & Employment Services**

CES has had a busy spring with Student Employment Specialist, Jason Pruitt and Career Counselor Steve Wilkes helping coordinate the Collaborative Internship & Career fair with Kenosha Colleges - 50 employers attended. Student Employment Specialist, Jason Pruitt coordinated a presentation from Walgreens presenting on careers within Cosmetology. CHANCE students attended as well as current students from Racine and Kenosha. Jason helped coordinate the Hobart Presentation on HVAC Career Paths at Hobart for Mike Pieters and Gerardo Almazon's HVAC classrooms. Steve and Jason attended the virtual American Technical Education Association Conference. Career Counselor, Kevin McCray has finished the last of the 7 SC Johnson STEM Scholars "Fact Sheets" which will be used to explain the programs and careers to program prospects. Careers counselors Sheri Eisch, Kevin McCray and Steve Wilkes performed "mock interviews" with the Physical Therapy Assistant students.

# **High School Partnerships**

In April 2021, the High School Partnerships team partnered with Marketing & the New Student Specialists team to host Gateway's 7th Annual (first ever virtual) National Signing Day event with 110 students! We also hosted the Spring 2021 High School Administrator Meeting with over 60 attendees. Special guests included: Donna Jamieson, President of Aurora-Kenosha; Cheryl Petersen, Assistant Director of RN to BSN at Carthage College; & Al Gomez, President & CEO of STEM 101. The 2020-2021 High School Academy classes wrapped up their final classes during the Spring semester. Over 50 students have completed the courses within the 2020-2021 High School Academies in CNC, Criminal Justice, SMART Manufacturing & Welding. We are currently accepting applications for the 2021-2022 academic year and have received over 100 applications so far! On April 30th, we celebrated Dual Credit Day with our tri-county high schools that participate in Transcripted Credit, VANguard, Academies & Contracted dual credit programs. Over 5,000 unique students received a "Dual Credit Day" T-shirt to celebrate earning college credit, saving cash!

#### **LEARNING SUCCESS**

#### **Student Support Counselors**

The student support counseling team has been busy with continued district wide coverage leading to reduced wait times for students to receive therapy. The virtual meetings have also afforded more students to have more access, and lowered "noshow" rates (this means more students getting more help sooner and easier!). The team has also facilitated several trainings for staff and students, on topics of mental health assessing the COVID-19 impact "Building Resilience for Uncertain Times", suicide awareness "Question, Persuade, Refer", LGBTQ+ awareness "Safe Zone", Meditation "Meditation for all", Mindfulness "Cultivating Mindfulness", weekly meditation, and sexual assault awareness "Bringing in the Bystander", and Denim Day.

# **Multicultural Program**

The Multicultural Program continues to meet students' needs via virtual and oncampus student support services through advocacy, development, wellness support and community building. Support Specialists provide a variety of opportunities to meaningfully and purposefully connect with students through phone calls, text messages, emails, Zoom, Facebook via our Gateway Multicultural Page or Facebook Messenger, FaceTime, and Google Hangouts.

The Multicultural Program maintains connection and offers support to Gateway's ELL population by hosting weekly virtual conversation groups. This offers a sense of community amongst the students while creating a space for them to refine their verbal communication skills. In addition, students are able to learn about transitioning to post-secondary opportunities.

During the week of March 18-26th, 2021 the Multicultural Program hosted the 2021 GLOW leadership and diversity virtual experience. Over the course of 5.5 days, more than 389 unique individuals participated from Gateway and the community atlarge. GLOW included sessions on leadership, equity and inclusion awareness, antiracism practices, the use of the arts for community-building, and deliberative dialogues on youth issues.

In addition, Megan Bahr, a Multicultural Program student, was named a National Conference on Race and Ethnicity Scholar, and will be representing the college at the conference. She was mentored through the rigorous and competitive application process. Not only is she named a student scholar, her poster session proposal was selected entitled *Cleaning Your Own House: Transforming the Wisconsin Technical College System in Advancing Equity and Inclusion - A Student Context.* 

#### **Veteran Support**

Veteran team consisting of Support Specialists and Finance Specialists meet virtually to discuss any student specific issues. Specialists have continued meeting with students by phone, virtually and in person to serve the needs of military connected students. Virtual Workshops such as "Make the Most of your Time" have been presented to the general student population. On April 20th Veteran Team reported services and goals to the Gateway Board members on services provided to Gateway Student Veterans and dependents.

#### **BUSINESS & WORKFORCE SOLUTIONS**

As an awardee of the American Association of Community Colleges (AACC) Expanding Community College Apprenticeships (ECCA) Grant, Gateway committed to offering coaching, both to its Registered Apprentices as well as those apprentice's supervisors to better support apprentices and their employer/sponsors with successfully navigating and completing their apprenticeship program(s). Here is the apprenticeship story shared with the AACC this quarter:

Tammy (We've changed her name to protect her privacy.) is a smart, enthusiastic

28-year-old union electrical apprentice and single mom. Despite an undergraduate degree, she couldn't find a career that allowed her to challenge herself, support her small family and provide time and attention to her child. Her father -- a longtime union journeyman -- suggested that she join the IBEW union apprenticeship program at Gateway Technical College. Tammy loves the work and all that her education will afford her. Unfortunately, her father and chief cheerleader died suddenly, just as she was getting started in her electrical career.

When Tammy came for confidential coaching, her instructor said that she was excelling, but was concerned that she wouldn't open up to him. He knew she was struggling with doubt. In coaching with our National Board of Certified Counselors certified coach, Liz Oplatka, Tammy began by describing her enthusiasm, but ultimately confided two things:

- 1. She had been harassed and discriminated against for being a woman.
- 2. She lacked confidence that she could ever be as effective an electrician as her father.

Tammy was afraid to tell her instructor about her issues, although he capably encouraged her. He was too "close" for her: too close as the person she sought to please and too close because he is the person paid to judge her apprenticeship performance. We find that these are common reasons why apprentices prefer the confidentiality and distance afforded by the coaching relationship.

In coaching, Tammy described a situation in which a journeyman refused to work with her because she is a woman. In coaching, which involves asking questions that lead out apprentices to reach their own best decisions, Tammy realized that the journeyman's statements reveal only his own weaknesses. Tammy reported the incident and offered to give the journeyman another chance. When the journeyman declined to accept that chance, Tammy's workplace supervisor returned the journeyman to the hall from whence he came. She then felt comfortable to discuss the situation with her Gateway instructor who is very supportive.

Tammy continues to work with Liz on overcoming her confidence issues. Liz helped Tammy reframe her concerns as the fear of the judgment of others and a tendency toward useless perfectionism.

Liz worked with Tammy's instructor who, just like Tammy, reports that things are going much better these days.

The Telecom room at iMET was buzzing with activity as Randy Reusser, Adjunct Instructor, taught a one-week 44 hour BICSI class for Heartland Business Systems

(HBS). It was a BICSI IN101 Installer Level I class that ran from April 19-24, 2021. This is the 11th class for HBS with many of their students taking the full series of four BICSI Installer and Technician classes. BWS is a training provider/partner with HBS and works with them to help grow the skills and credentials of their employees.



# RUSD HS Freshman College Visits Week (Virtual events April 12th & 14th)-As last year was held in person on the Racine campus for the 1200 freshman, this year was planned as a series of events virtually for the freshman class at Case, Horlick, Park, REAL, and Walden the week of April 12th - 16th.

This year, Gateway provided a "Virtual Walking Tour" of the Racine Campus that was put together by Oliver Debe and Bao Lee. Students watched a 15 minute recording of the Racine Campus, focusing on Student Life and non-program areas. The intent is to show what they would be walking if in person. These sessions also included a Q&A session for the students with Oliver Debe, Dr Laura Neal, and Sam Ingo.

Students also attended a panel discussion with GTC staff and students. Thank you to staff- AJ Laird, Dan Peterson, Ken Riley, Mady Carrera, and Breezann Warnock and the 3 current Gateway students, Karen Torres (Admin), Fatima Aguilar Sanchez (Surg Tech), Berenice Lorenzo (Nursing). The panel answered questions from the freshman regarding pre-recorded Gateway and program videos. These virtual experiences helped students learn about 2 and 4 year post secondary education options. UW Parkside also hosted a full set of 8 live sessions.

The DOC RYOCF (Racine Youth Offenders Correctional Facility) Mechatronics trailer is in progress and nearing completion. The trailer is on schedule to be delivered in July with Mechatronic courses beginning in August/September. The

DOC and GTC are planning a minimum of 2 cohorts the first year and increasing to 3 cohorts the following years. JD Jones has been very instrumental in the development of the courses and equipment to help make this RYOC/GTC partnership start off strong. Robin Widmar has been the liaison between GTC and the DOC to make sure all the contract components stay on track.





# **Gateway Industrial Design Fab Lab**



Local entrepreneur "Laser Lady" Brianna Grace, with a Dremel LC40 laser engrave.

The Lab was busy with students, entrepreneurs and classes starting to reconvene this month. Tool and Die Apprenticeship finished its dremel NC3 Idea Builder certifications, and we are looking forward to hosting once again this July.

The workshop series in partnership with the Racine Public Library continued this month, and is expanding next month with the Kenosha Library, for "Star Wars" holidays associated with, "May the Fourth…Be With You", stay tuned!



Wands are customized by workshop participants, and CNC carved on our Roland MX40A mini mill. Below, Students in iMET's Engineering Design Projects class put finishing touches on their final projects for semester end.



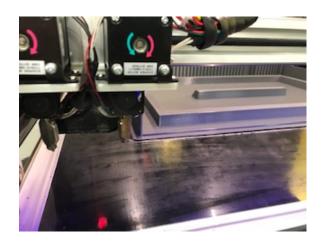


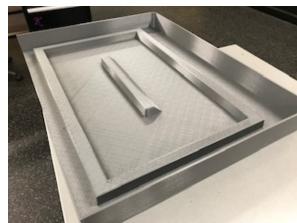


The Fab Lab assisted REAL School this month conducting "Kids Lab" exercises for three of the Architectural classes. The "Wheel" classes are also experiencing Intro to Fab Lab with vinyl cutting stickers, and 3D printing light sabers!



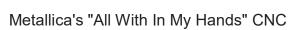
Both guitar build groups made great progress this month customising their builds. Final carves will start next month.





Starrett

Gateway Industrial Design Fab Lab finished out the month with an opportunity to print more prototype lids for local business, Royal Basket. The Lab is excited to once again be servicing Gateway and the community.







grant's second cohort of students has inished. This is the continuation of the courses that took place after the November 2020 CNC Certificate Graduation. Seven students complete the 2nd half of the program with full passing grades. This cohort also participated in our Mock interviews with Styberg, CNH, Premier Aluminum and Northern Gear. These students finishing the grant have been hired locally in manufacturing positions around the starting wage of \$15-\$18 an hour. Katie Dembowksi, BWS Project Manager, has been a huge supporter of the students and has helped them succeed through the past year! Thank you to the BWS administration for their support as well through the Metallica grant. It was really exciting to work with the students from July 2020 through April 2021!

Thanks to Steve McNaughton for his support in helping Jeremy Dutton achieve the OSHA 10/30 Authorized Outreach OSHA Trainer in General Industry for the Great Lakes Region. BWS is now able to offer OSHA 10 and OSHA 30 General industry courses in person or virtually to our GTC students and Manufacturing/Industry partners and their employees. Jamie Rauth and Jeremy have already started working on a marketing program to support this great opportunity. With Jamie's great marketing strategies, we are confident this will fill the demand for OSHA certified employees within the Great Lake Region. We are currently working with a local company that has expressed interest in getting their technicians OSHA 10 certified.

# OFFICE OF DIVERSITY, EQUITY & INCLUSION (DEI)

April was Sexual Assault Awareness Month (SAAM) and Gateway held many events that brought attention to this important issue. These events included 14 Days of SAAM, SAAM Day of Action, and Denim Day. Our main event was INTRUSION, a solo play with 8 characters played by Qurrat Ann Kadwani. 20 years in the future, sexual violence has been eradicated until 1 woman comes forward about her rape. Audiences of all backgrounds and ages can see how we all contribute to the perpetuation of rape culture by understanding how this event affects different sectors of our society. The Narrator is a college student who motivates the audience to speak up and finds her own voice. Other characters include Journalist, Prosecutor, Daytrader, Politician, Psychologist, 3rd Grader, Professor who help the audience learn about sexual violence statistics, Title IX history, self defense moves, and the complexity of sexual violence against women. Gateway partnered with nine other technical colleges and had over 250 people participate in the event.

Denim Day was held on April 28, 2021, a day when millions of people across the world will wear jeans with a purpose, support survivors, and educate themselves and others about all forms of sexual violence. This year, Gateway students and staff donated over \$260 to <a href="Bethany Apartments">Bethany Apartments</a>, Racine County's only transitional living program for survivors of domestic violence, including sexual violence.

#### FACILITIES & SECURITY

# **Facilities Projects**

The summer facilities projects are in full swing with the Fire Suppression project nearing completion a full 2 weeks ahead of schedule. This was a coordinated effort across multiple programs to ensure as little disruption to the academic environment as possible while working to bring our facilities up to current code standards with respect to fire safety. In addition, on the Kenosha Campus, the remodel to the Horticulture program's Headhouse is getting ready to start next week and the Academic Building office remodel starting at the end of the month. In order to

accommodate graduation more effectively, the Madrigran Center restroom remodel has been delayed until after the ceremonies. Lastly, the replacement of the emergency generator for the Kenosha Campus has begun with the new pad being poured this week.

At the HERO building, final planning preparations are being made to accommodate the replacement of rooftop units as well as some updates to the lobby and lab spaces. Work will begin in the first week of June with an anticipated completion date of mid August.

All the permits and reviews for the parking lot project in Elkhorn have been completed/approved and we are in the process of final coordination to begin construction. The team is currently working with the programs on the campus to ensure that we minimize any impacts to our students and staff while the work is completed.

The Lincoln Building remodel and expansion continue to progress with demolition nearing completion and efforts beginning to finalize the interior finishes and furniture. The building has been effectively brought down to its base structure to allow for its rebuilding into something grand.

## **Facilities Operations**

The custodial and maintenance staff is continuing to finalize their preparations for the summer semester to ensure they are ready for classes to begin next week. The team continues to practice enhanced disinfection procedures in line with CDC and local health department guidelines.

The facilities team was recently recognized as the outstanding team at the college for 2020 and we are extremely grateful to receive the award in recognition of all the hard work and dedication they have put into keeping the campus community safe during the pandemic.

## Safety and Security

The security team continues to work and evolve in an effort to keep the campus community safe as the campus supervisors are attending an Active Shooter training course in May to enhance and improve our response strategies to ensure we are prepared to respond.

The door access and camera project continue to progress with work finishing up at our Burlington locations. Final coordinations have been completed at the Elkhorn, Kenosha and Racine campuses to ensure we mitigate as many vulnerabilities as possible with the available funding.