



PRESIDENT'S REPORT

November 12, 2009

GATEWAY AS LEADER

Zina Haywood was part of the Leadership Panel at the annual Wisconsin Women in Higher Education Leadership conference at UW-Stevens Point, October 22-23.

The Common Core Validation Committee Meeting of the Council of Chief State School Officers (CCSSO) which is part of the National Governors Association met this week. Bryan Albrecht participated in this meeting as well as the American Association of Community Colleges Sustainability Task Force. Both meetings were held in Washington DC. Expenses were covered by CCSSO.

Bryan Albrecht has been invited by Nick Pinchuk, Chairman and CEO of Snap-on Inc., to participate in a roundtable discussion at the Snap-on Business Solutions Facility near Cleveland. This is an opportunity for Gateway to participate in a nationwide Snap-on discussion regarding the roles of education, sales and service in creating sustainable, healthy industry growth.

Bryan will begin his term as a trustee on the board of the National Occupational Competency Testing Institute (NOCTI) on January 1, 2010 and will serve for three years. NOCTI helps technical colleges assess the occupational competency of vocational teachers who may not have degrees.

State Senator Robert Wirch chairs the Senate Committee on Small Business, Emergency Preparedness, Technical Colleges, and Consumer Protection. This committee will hold an informational hearing at Gateway's Madigrano Center on November 17 at 11 a.m. The focus of the hearing will be job creation, training and the Wisconsin Technical College System. Testimony will be taken from invited speakers and will focus on the role of the Wisconsin Technical College System in training, retraining and job creation efforts. Bryan will provide welcoming remarks; WTCS president Dan Clancy and WTC District Boards executive director have been invited to provide testimony, as well as Gateway faculty and students.

We have received word from WTCS that we will receive three additional Workplace Advancement Training (WAT) grants. They are listed below:

- Brunk Industries (\$23,618 in state funds; \$31,491 total project) – Gateway will provide Yellow Belt, Internal Auditing, Supervisory Management, Statistical Process Control, and Print Reading training to 59 employees.
- Lavelle Industries (\$10,185 in state funds; \$13,580 total project) – Gateway will provide Lean principles training as well as AC/DC Troubleshooting, Hydraulics, and Arc Flash Training. 47 employees will be trained.
- Andes Candies (\$10,814 in state funds; \$14,419 total project) – 21 employees will be trained in general maintenance skills, electrical codes, and HVAC basics.

ENROLLMENT

As of November 9, our headcount for the 2009-2010 year is 16,859 which is 1558 more students or a 10.2% increase compared to this time last year. Our FTE count is 3145 which is 490 more students or an 18.5% increase. Our fall semester headcount is 13,253, which is 1318 more students or 11% increase. Our fall semester FTE is 2493 which is 295.1 more students or a 13.4% increase. Our growth this year has been in all areas except apprenticeship; there is a 13.7% increase in Associate degree credits; 15.8% increase in Technical diploma credits; and increases ranging from 10% to 17% in FTE for the areas of Adult Continuing Education, Adult Basic Education, and Developmental/Remedial. These numbers can be considered firm at this time, given that this week starts the second half of this semester.

Registration for the spring semester begins on November 16. Conservatively speaking, the college can realize a final 2009-10 FTE total of 5340. If the college maintains its course with a double digit increase averaging 15%, the college could realize a 2010 final FTE around 5900 FTEs.

OFFICE OF STUDENT ACCOUNTS

The Office of Student Accounts will be utilizing the Wisconsin Department of Revenue Tax Refund Interception Program (TRIP) in an effort to collect outstanding student debts. The first group of letters is being sent to 284 students representing debt of \$116,292 notifying them of this new process. Students have 30 days to dispute the debt. After 30 days, the debt information is transmitted electronically to Wisconsin Department of Revenue.

A record amount of financial aid funds were applied and disbursed to Gateway Plus cards during the week of October 19 for the 2009 fall semester. The Financial Aid Office applied \$9,171,395 to 3212 student accounts during the first week of the release of financial aid funds. Students who had an excess of funds after all tuition and fees were paid received a disbursement to their Gateway Plus Cards. The Student Accounts Office processed disbursements to 2953 students for a total of \$5,162,054. Great work by all!

OFFICE OF ADMISSIONS AND TESTING

Admissions numbers continue to increase. In 2008, at this same time we processed 6686 applications, accepting 5386 students. This year, 6686 have applied, an increase of 28%. We have accepted 6347 students, an increase of 18%. Testing has seen even larger increases. The number of GED graduates has more than doubled over last year. In 2008, Gateway assisted 280 students in earning their GED credential. For 2009 to date, over 574 students have earned their GED.

Testing staff, in collaboration with the Business Office, Bursar, and ESAs, are developing a new process that will link testing with student accounts to eliminate payment and billing errors or oversights and allows frontline staff better information in one place to assist students in registering for tests.

Another area of collaboration is between the Director of Admissions and Testing and the Directors in the Human Resources department. The Admissions area is sharing knowledge of Colleague and ImageNow with HR to automate and build efficiencies into processes to be able to more effectively process documents and other information.

ACADEMIC AND CAMPUS AFFAIRS UPDATE

ABE: The first combined Adult Basic Education Advisory Committee was held for Adult Basic Education and Adult High School on October 8 at CATI.

MATC-Milwaukee Dean, Gloria Pitchford-Nicols, along with her staff will meet with Gateway's ABE staff on November 19 to glean client reporting strategies to assist them in successfully addressing some on-going issues.

Bits about BITS: Advisory Committee meetings were held for all four IT programs, Technical Communications, and Graphics.

Barber/Cosmetology: The lab continues to collect food for the Racine Food Pantry throughout November. In October they collect 68 jars of peanut butter for the Women's Horizon Center in Kenosha.

Fire Program: In cooperation with local Boy Scout Explorer Groups, nine Badger High School students are enrolled in youth option classes allowing them to learn fire fighting skills.

Administrative Assistant/Office Assistant: The Racine Campus will have its first Administrative Assistant Club. Laurie J. Lewis, Administrative Assistant program instructor, has worked effortlessly to organize this club. Marilyn Holden, Alysia Martinez and Laurie Lewis will have their program students in the Administrative Office Procedures class apply the skills they have learned and plan the initial reception on December 9. A special guest speaker will also be part of the event. This is a great, real world, hands-on opportunity for our Administrative Assistant program students at Gateway Technical College.

Culinary Arts: In conjunction with local high schools, the Culinary Arts department is providing students with shadowing opportunities in Culinary II classes.

Marketing: Kenosha Campus Visual Merchandising class designed and installed a visual display for the HLC Resource Room. The items were contributed by staff and displayed in the Resource Room on the Racine Campus. The experience for the students was similar to a trade show display and was found to be an excellent learning experience. They had the opportunity to do a hands-on display of material that they

had to unify, balance and make interesting while having no control over what was submitted. It was very good experience in real life display. Thank you Zina, John and Pat for the opportunity.

Graphics Communication: Graphics students continue to support community efforts by providing their time and talents to local events. Flyer is included. The Graphics Department is working on three new initiatives; an Advanced Technical Certificate in Digital Photography (currently offered), an Advanced Technical Certificate in Computer Animation (in progress effort in conjunction with the IT faculty), and a joint diploma combining Marketing and Graphics (research phase). The department is also hosting over 60 Girl Scouts for Saturday workshops in Digital Photography and Cartooning/Animation.

ADN: Dean Mike O'Donnell welcomed those nursing students who successfully petitioned to begin clinical training in January at orientations conducted October 19 in Burlington and October 30 in Kenosha. There will be over 100 student nurses beginning this training for the spring 2010 semester. We are looking for another way to facilitate registration of our nursing students. This is a complex process due to the required pre-requisites and limited clinical sites. We will likely move registration to occur after the current semester grades have been posted.

Mike has been mentoring our new Associate Dean Ja'Tawn Pinson, who attended the WTCS New Administrators Academy on October 28 and returned with lots of questions.

Mike attended the 2009 Student Nurses Association (SNA) annual nursing symposium held at Burlington High School on November 5. He also attended a lunch meeting with Zina Haywood and the regional dean for Ottawa University, Robin Ware, Ed.D, Brookfield, Wisconsin, to discuss articulation issues and opportunities for health graduates to continue their higher education locally.

Mike attended the October 27 Chamber 'After Hours' member appreciation event at the Elkhorn Chamber of Commerce.

CNA: Elkhorn, Racine and Kenosha CNA programs have been re-approved by the Department of Health and Family Services. Cindy Hintze, from the Division of Quality Assurance, stated that she was confident that everything would be in order due to the quality of our CNA program chairs. We are very fortunate to have Program Chairs that are dedicated, knowledgeable, professional, and who have an affinity for the details that make the difference.

Progress is being made on the service learning/international courses that will be offered in the nursing program. Instructor Dori Groom is working on a service learning theory component, and instructor Mary Ann Kolis, is developing an international capstone experience in Belize. The international experience will be coordinated by Peacework, an organization that partners with business and education to address poverty. Their mission statement is, "Peacework strives to alleviate poverty and economic disparity in our world through innovative partnerships of higher education, corporations, and communities."

The Burlington Student Nurse Association sponsored an educational symposium. Approximately 75 student nurses attended the event. Guest speakers and topics were: Rose Giannini, MSN,RN,NEA-BC, Nursing Informatics Specialist, Nursing Research and Practice, Aurora Health Care, Milwaukee, who gave a presentation on defining Nursing Informatics (NI) and discussed the role of NI and its value to nursing practice and health care. The other speaker was Commander Mark Bisbee, NC USN, Director for Administration, Naval Hospital Corps School, Great Lakes. He spoke on defining selected terms associated with the role of the nurse, stating the purpose and function of the Nurse Corps, providing personal experiences and examples of leadership today, listing the demographics and common career fields, and listing the selected roles of Navy Nursing Leadership.

The ADN staff completed and submitted their Quality Review Process to Institutional Effectiveness. They will continue to work to maintain NCLEX pass rates. They also work to improve student retention. Their linked core abilities are Job Seeking Skills and Demonstrate Essential Computer Skills. A review of their Emergency Nurse Advanced Technical Certificate was initiated with the intent of offering this in either summer or fall 2010 semester. They are working with Gary Leyer to review competencies for relevancy.

Transportation: The construction on the Advanced Propulsion expansion at the Horizon Center is on schedule to be completed in early January. The staff is very active in developing equipment lists and the curriculum for a fall 2010 program start.

Burlington Center: Extrication equipment from a local vendor was donated to Gateway to support the Fire and EMS programs. The equipment will be kept in the training trailer which ultimately will be housed within the HERO Center. The HERO Center will be the focus of a Rotary Club luncheon talk to be given by Deans Ray Koukari and Mike O'Donnell on November 9 in Burlington.

Elkhorn Campus: Instructor John Jansky's psychology class is again collecting items for needy families in the Elkhorn area for the holiday season. *Jansky's Jolly Elves* have erected a Christmas tree in the North Building lobby with ornaments containing the description of a needy recipient (age and gender) to help our shoppers find for an appropriate gift. All gifts will be presented by the class before the Christmas break.

A meeting with the Graphics faculty has been scheduled to review the furniture and audiovisual equipment selections for the lab upgrades that have been approved for 2010.

Elkhorn Facilities Department will be using magnesium chloride to melt ice this winter rather than the traditional rock salt or calcium chloride. This is a more "green" approach to making our walkways safer.

Volunteers from student clubs are working with the Facilities Department staff to help with prairie planting activities before the snow arrives.

Kenosha Campus: On November 4, the Kenosha campus hosted Career Pathway Days for about 90 eleventh and twelfth grade students. Approximately 16 staff members served as student hosts and program facilitators for the event. Feedback from the high schools regarding the event has been very positive.

Campus organizations have been very active with fund raising activities. Student Government and GMMA have been holding food sales to raise funds to support their activities.

The campus is involved with the annual United Way drive. This year's goal is to raise \$10,500 for the organization.

Sheri Eisch, counselor, has been selected as the Employee of the Month for November. Her nominator wrote: She has helped so many undecided students figure out an educational path here at Gateway. She meets each student with empathy, encouragement and patience and gives them the direction they so need. Sheri always looks for opportunities to help students outside of her required job tasks. She runs a health career job fair each year which is an enormous amount of work. She also volunteers for Saturday hours and additional career workshops when the need is there. The best thing about Sheri, however, is her attitude. Despite the increased work demands, she always has a smile on her face. She is patient with all students and has the ability to be emotionally present for each and every person. Not only does she provide career guidance, but students leave her office knowing there is someone at Gateway who truly cares and will help them on their educational path. Thanks Sheri for being such a great employee at Gateway!

Racine Campus: We are excited about the Welding Open House scheduled for November 12 from 5 p.m. to 7 p.m. This will be an opportunity to show the community what a working lab looks like using state of the art equipment. Please plan on joining us for this fun activity.

The first floor of the Racine building work was completed with pictures featuring local Racine buildings and sites. This, along with updated furnishings, makes this area ideal for conference attendees and students to work. The building service crews did a fantastic job preparing the campus and the resource room for the HLC visit!

This month we experienced an Indian cuisine for our International lunch and the curry was excellent. We all enjoyed the flavors and tasty foods that our culinary students prepared. Thanks so much to our students for their hard work and great taste.

Institutional Effectiveness: The Higher Learning Commission accreditation visit ran very smoothly on October 26-28. Our subcommittees for the visit logistics and for the resource room were running like well-oiled machines and anticipated every need that our visiting team could have. From the welcome baskets at the hotel to the last ride to Mitchell International, our visitors were well cared for and had every resource they needed to complete their work on schedule. All our guests were very complimentary about Gateway's hospitality.

Our Employee Professional Development Day on October 21 has received excellent reviews from our employees. Our keynote speaker, Chip Lutz, started the day with an entertaining presentation called "Minding your P's as Cues," and gave us great strategies for getting along and thriving under stressful conditions. Our HLC video, Bryan's annual update on the college, and the afternoon workshops were all very well received. Our planning committee did an excellent job with all the details: Therese Fellner, Melissa Frankiewicz, Terrie Gogola (co-chair), Mary Halberstadt, Valerie Hennen, Jayne Herring (co-chair), Reyna Ibarra, Michael O'Donnell, Pat Repka, Evette Rowley, Mark Stevens, Terry Strash, John Thibodeau, Sue Walther, William Whyte, and Marilyn Wikner.

Twenty new employees have embarked on The Gateway Journey new employee orientation since June 22 of this year. Each employee will work with his or her supervisor to learn all about Gateway during this one-year process.

Safety and Security: During the month of October, the college organized a Safety and Security committee for each building. The purpose of these committees is to serve as a forum for the building users, staff and students, to voice concerns and suggestions about the policies, procedures and environment in which they work and learn. Representatives of the building committees then serve on a campus committee that looks at the same issues from a campus wide prospective.

A blackboard site has been developed to serve as a bulletin board for the campus community to review the minutes of these meetings and to make comments and/or suggestions.

WORKFORCE AND ECONOMIC DEVELOPMENT DIVISION (WEDD)

Through Gateway's coordinating role, the Business Procurement Assistance Center from Madison held one-on-one meetings in October with area businesses seeking access to Federal Government contracts. The response was so overwhelming that they have requested our assistance in providing additional space and time to serve many other businesses that could not get scheduled in their October calendar. They have reported that their efforts have resulted in \$50,459,356 of recovery dollars for Wisconsin.

The Mike Rothar "TOYOTA KATA" workshop was so successful that we will be replicating this again next spring. Attendance was 104 and we had to turn people away. The plan is to offer the same event/topic in March and follow that up with a process workshop for those companies that are implementing the KATA system.

WEDD webinars were presented on Logistics/Supply Chain, Business Development services, including the CATI business incubation program, and Critical Core Manufacturing Skills and Manufacturing Skills Standards Certification (MSSC). Upcoming webinars include Increasing Productivity through Employee Engagement, Getting the Right People on the Bus, and Aligning Your Organization for Exceptional Service. To register for upcoming webinars or to view archived webinars please visit www.gtc.edu/wedd and click on webinars.

This week we will see the completion for one of two current Welding Boot Camps. The completion ceremony for these nine students is scheduled for November 13, at 1 p.m. at CATI.

A Smart Career Restart Process meeting was held with workforce development and Gateway staff. Three Smart Career Restart programs offered this fall have already begun - Machine Repair, Medical Receptionist, and Telecommunications Installer. Logistics/Supply Chain is scheduled to begin in December. The group projected needs for spring 2010 using available ARRA funds.

Gateway partnered with the Racine County Workforce Development Center to offer courses for older youth who had participated in the Summer Youth program. Using ARRA funds, Gateway is offering two courses - PC Basics and College Success Skills on the Racine Campus to a group of 13 students as an introduction to college-level classes.

Gateway will be represented at the First Annual Racine County Business Summit on November 17 at the Racine Marriott. Plan to attend this event and learn more about Gateway's resources for businesses. The event begins at 7:30 a.m. and runs until 12 noon. Register online at www.racinecountyledc.org

Therese Fellner is serving as a committee member for the City of Racine Festival Park/Kitchen Incubator feasibility study. The committee is in the process of interviewing potential consultants to conduct a study regarding the use of the commercial kitchen in the Festival Park facility. Gateway Culinary Arts faculty are also members of the committee.

Through her role as president of the Wisconsin Business Incubation Association, Therese Fellner attended an Economic Development meeting with Representative Peter Barca to generate ideas about building entrepreneurship and job creation throughout the state.

Gateway is listed as a sub-grantee for the U.S. EDA six-county regional collaborative strategy initiative submitted by UW-Whitewater. WEDD proposes to be the lead facility interface and coordination of business incubation facilities in the region in addition to developing and piloting models of intrapreneurship and student business incubation with regional educational institutions.

A proposal to the U.S. EDA is in development in collaboration with Rock Valley College (Rockford) and Blackhawk Technical College to lead curriculum development and training that matches the emerging workforce needs in clean energy technology. Also proposed is entrepreneurial training to include regional Clean Energy Train-the-Trainer series; training modules for exposure to Clean Energy Job business opportunities; and productivity solutions for business growth in the transportation industry.

A local chapter of SCORE, "Counselors to America's Small Business", a nonprofit association dedicated to educating entrepreneurs and the formation, growth and success of small business nationwide will be housed at Gateway's CATI. SCORE is a resource partner with the U.S. Small Business Administration (SBA).

Gateway is participating in the Regional Workforce Alliance Green Team, designed to bring together public/private partners around proposals for funding green job training. The inaugural meeting was held in Milwaukee with participation from Gateway, Milwaukee Area Technical College, Moraine Park Technical College, and Waukesha County Technical College.

Four WEDD associates are training for the new LUMENS software that will allow online registration for WEDD professional development workshops as well as provide a better management system for our 38:14 contract for service training efforts. The plan is to go "live" in March 2010 and be fully operational by summer of 2010. Funding for this is provided by the Wisconsin Technical College System Leadership grant. Gateway is one of four colleges involved in this effort.

COMMUNITY AND GOVERNMENT RELATIONS

We are preparing for the ACTE convention booth in Nashville, where we will be promoting our network of colleges in partnership with global businesses and Gateway's "green" careers of tomorrow. Deb Davidson and Stephanie Sklba will be presenting at a preconference session during ACTE on the green initiatives at Gateway.

A new Sustainable Gateway logo has been developed to use in conjunction with Gateway's sustainability efforts. We are also offering a sustainability film fest. We have shown Affluenza and most recently King Corn on the campuses. Marketing materials will be completed soon highlighting the sustainability efforts at the college.

We are working with student services on displays and handouts designed to help students better understand online services available, as well as on-campus registration tips. Ads and postcards are being developed for the spring semester push. Priority registration postcards are being delivered.

Three short videos are being developed to promote OnDemand Accounting and traditional classroom Accounting on YouTube. This is part of a concentrated effort to work with social media outlets such as Facebook, Twitter and YouTube. Gateway has a presence in each of the outlets and we continue to offer blogs to our students as well.

Gateway's new community access TV program, Gateway Connections, is airing in Kenosha. The November program features the UW-Parkside-Gateway transfer agreement, the new Fresh Water Resources program, and preparing the Thanksgiving meal with Culinary Arts. Gateway Connections airs Mondays at

4:30 p.m. and Thursdays at 6:00 p.m. on channel 14 in the City of Kenosha. Segments are being pulled to air in particular sections of Gateway's website and on YouTube.

The Foundation continues to move forward as we have just developed two new scholarship opportunities in the last week. The Foundation Scholarship night was on November 5, and we were able to award 95 scholarships. Over 180 people were in attendance for the event. Jan Vetrovec was able to attend and we awarded the very first Ken Vetrovec Scholarship that evening.

The HERO center groundbreaking was a success with actual construction beginning next week. The Welding lab open house will be held directly after the Board meeting November 12.

There were many events at which Gateway was represented. A few of them were the RAMAC annual management dinner, the KABA business dinner, WCEDA business briefs breakfast, Green Racine, and the Sustainable Business Network breakfast.

The Gateway Good News publication is in the planning stage for delivery at the end of December.

BUSINESS OFFICE

The Comprehensive Annual Financial Report (CAFR) that was completed recently and will be presented to our Board, contains a wealth of information about the College especially the statistical section. It is a great resource in terms of FTE's, tax base, facilities, in addition to the financial information contained in the report. Special thanks to Bev Hansen who leads this effort, and is the primary reason we receive a clean audit.

Judy Braun attended the Wisconsin Technical College System purchasing committee meeting in Stevens Point. Collaboration among the sixteen colleges has never been better. There has been significant documented savings as a result of these joint purchasing activities.

We have implemented new bid notification system called DemandStar with RFP for a geodrilling rig. This will reduce costs by eliminating the need to publish bids in the newspaper and increase exposure to other potential bidders.

Mark Zlevor, Bev Hansen, and Judy Braun are working on the RFP for banking services. The RFP will be issued very soon and we expect a lot of interest from local banks in handling Gateway accounts. Other RFP's in process include exterior message boards, monument signage and telecommunications services.

Tina Schmitz is working with Janice Riutta to prepare for potential changes in Financial Aid for direct loans and year-round PELL grants. For 2010, reimbursement for direct loans will be initiated out of the business office similar to draw downs for PELL funds. Changes with the PELL program present some additional challenges for administering of those funds.

Last week, Tina Schmitz attended a weekend Leadership Academy offered through the Community College Business Officers (CCBO) group. This is a two-year program that consists of face-to-face training and presentations by leaders in other two-year colleges. This year, Tina will be working with another associate from the academy in researching forensic auditing and fraud prevention in higher education. They will present their findings at next year's annual conference and to the leadership academy. Following the Leadership Academy, Tina presented at the CCBO conference highlighting how Gateway is using Adaptive Planning for our budgeting process. The session was well received and demonstrated how Gateway is using best practices in planning and budgeting.

Requested information has been provided to the City of Kenosha Department of City Development regarding a solar tracking tower for the new addition at the Horizon Center. We expect the project to be approved soon. The next step is an RFP process for vendor selection.

Mark Zlevor has been in discussions with representatives of Focus on Energy and Franklin Energy (WE) regarding rebates and grants available for our planned solar tracking systems. We hope to have one installed at the new Advanced Propulsion Center and one in Kenosha near the radio tower.

The entire Business Office staff are to be commended for all their efforts during this very busy time.

LEARNING INNOVATION DIVISION

The Learning Innovation Division is pursuing the following initiatives in our ongoing effort to gain technological efficiencies and provide innovative technology services for Gateway students, staff, and faculty. Meg Hunter co-presented at the WIDS user group on November 5. Her topic was *Active Online Learning*. Meg also continues her work training our faculty in the tools and methods of online instruction. Recent training efforts have included Respondus Lockdown Browser (a tool that discourages cheating in online testing), Blackboard's discussion board, SafeAssign (an anti-plagiarism tool), Blackboard Basic, and Blackboard Grade Center. The faculty/staff development course, *Creating an Effective Online Environment*, is running for the third time. This course has received outstanding reviews from participants and deans. Brenda Stockton is working with John Thibodeau on an online evaluation tool—IDEA—that can be used for online course evaluations.

The Learning Innovation Division will bid farewell to Mary Meyer on November 20 as she retires from Gateway Technical College after 29 years of service. We wish her all the best!

The Distance Learning Department is sponsoring an intern student from the BITS division. Anthony Apilado is assisting our department to expand our online self-help demonstrations on a variety of topics including Google Apps. Anthony is also gaining experience in how to provide technical customer support for students and staff who use Gateway's technology resources.

Alan Pinkerton and the Information Services (IS) department have enhanced WebAdvisor in several ways, most recently by adding screens for faculty to track their certification status and for students by providing a screen to notify them when they can register for the next term. The IS team is also working on new state reporting requirements, tweaking the financial aid processes in the system, upgrading the UniData version on the new Colleague hardware, and troubleshooting issues with the EMS room scheduling processes.

Dan Madsen and the Information Technology (IT) department are working on several fronts to enhance technology efficiencies. The Local Area Network (LAN) team performed two network switch replacements on the Racine Campus, and they also reconfigured the physical layout of the central server room to improve the air handling and cooling of our server infrastructure. The IT department continues to explore various approaches for desktop virtualization and will be piloting some approaches in the libraries in the near future. This technology holds promise for reducing energy usage and reducing desktop hardware costs significantly.

Working with an outside vendor, Forsythe Consulting Services, we performed a network vulnerability and penetration audit of Gateway's network. We are reviewing these results and creating an action plan to address identified issues. Mike Kaufmann has also presented a first draft of the Gateway Technical College Network Redesign document for review and comments. This effort will help us modernize and optimize our network infrastructure.

Eric Doherty, one of our LAN technicians, continues to be a co-host of Breakfast Bytes on WGTD. Breakfast Bytes is a program that targets small business owners and technologically savvy listeners, airs every other Saturday morning at 10:00 a.m. The "flip side" of the schedule is filled by Breakfast Bytes Over Easy." It is co-hosted by Felicia King and Eric Doherty. Felicia owns Quality Plus Consulting, a firm that specializes in security, disaster avoidance and recovery servers, workstations and domain infrastructure. Email Felicia and Eric at breakfastbytes@gmail.com"

The team continues to work in concert with our district leadership and campus deans to ensure that infrastructure planning and considerations remain a partner in new building projects, remodeling efforts, and instructional initiatives at the college. Jeff Robshaw is working with Zina Haywood and Steve Wilkes on an effort to redesign and revitalize the SWING network. The IT and Distance Learning teams continue to

support and improve the nodal classroom effort being spearheaded by Ray Koukari's BITS division. Eric Doherty coordinated efforts to test audio enhancements to the nodal classroom configuration. This enhancement will be implemented across the District and in all future nodal classrooms.

Dan Madsen and Dan Scheive participated in the vendor selection for the emergency telephone system along with Dennis Sherwood. In addition, Dan Scheive implemented a new call tree for all Student Services phone contacts across the district.

Tim Becker is coordinating the technology infrastructure requirements in the remodeling and construction projects of the Advanced Propulsion Center, the HERO Center, and the Kenosha Student Services remodel.

Eric Doherty and Derrick Domes are configuring the hardware and software to be used in the VDI (Virtual Desktop Infrastructure) pilot in the Kenosha library. Eric Doherty is exploring a new approach for Automotive Program students to gain access to the software required for their classes without Gateway having to lease tablet PCs to the students.

The Learning Innovation Division continues its effort to add value to the educational mission of the college, providing cutting-edge infrastructure and services to staff, students and faculty of Gateway Technical College.

HUMAN RESOURCES

Barb Henken, Debbie Miller, and Bill Whyte attended the Legal Issues Seminar at Waukesha County Technical College last week followed by the Wisconsin Technical College System Human Resources committee meeting on Thursday and Friday. Both were very good sessions and well worth the time. Five of our Board members – Rebecca, Pam, Ram, Roger, and Scott, attended all or part of the legal conference and the District Boards Association quarterly meetings. The session with Terry Ludeman and his State of Wisconsin presentation was particularly useful. At the HR conference, there was an excellent presentation on the use of social networks for recruiting employees presented by the CIO at Northeast Wisconsin Technical College. He also showed a popular website, ratemyprofessors.com, where students evaluate their instructors. A number of Gateway instructors are on the site.


Debbie Miller and Jacqueline Morris spent about a half day with one of the HLC team members reviewing personnel files for credentials. We were in good shape.

We continue to work on the Well Workplace Award – the logo was well received at the inservice as was the health fair. Attendance was excellent as were the comments. Terry Strash deserves a huge pat on the back. *Leadership Kenosha* has now selected Wellness Kenosha as their project. Bill Whyte presented this concept to the Kenosha Community Healthcare Initiative as a member of their board last year. As an employer, Gateway will be a part of their program just as we are in Racine.

Our AFLAC registration ended with about 220 employees signing up for coverage.

Gateway Graphic Design Students: Designing to Serve

Our Gateway Graphics Students are proudly designing real projects for real clients in the district, region, state and nation. It is part of our ongoing commitment to serve and connect with the community. Here are just a few of the projects we are working on this semester.

Transitional Living Center
Helping the Homeless Help Themselves

The Transitional Living Center in Burlington, WI (TLC) provides living essentials and temporary shelter to people in need.

This project began in the classroom with a presentation by the client. Five days later our students were already on location conducting a site visit and photoshoot. We are now in the process of designing an updated logo, letterhead, newsletter and brochure.



Enhancing the lives of the ailing and injured Veterans by providing them with guitars and music instruction.

Through self expression and the healing power of music feelings of joy and purpose can be restored to those who have suffered trauma. Our students will be assisting in the design and promotion of the G4V fundraising program.



Poster contest celebrating the 20th Anniversary of the Americans with Disabilities Act

The Americans with Disabilities Act (ADA) was signed into law on July 26, 1990. Our students are competing in this competition.



The Student Design Show is an annual event which showcases the work of our students to the college and community.

From research to planning, design and execution, our students assist in the coordination and promotion, assembly, and hosting of the entire show.

DESIGN MATTERS
making a difference one project at a time



The National Organization for Women Foundation is hosting a poster contest to celebrate the Love Your Body Campaign.

The grand prize winning poster will be used as part of a national campaign to challenge the media's use of violent, drug-addicted, starved, surgically-enhanced images of women and to fight against industries that profit from women's dissatisfaction with their bodies.

